OCLC Accessibility Conformance Report

Based on VPAT® Voluntary Product Assessment Template version 2.5Rev

"Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

Product Name: **CloudLibrary iOS app**

Product Description: CloudLibrary lets libraries build and share ebook and audiobook collections and provide library users access to digital magazines, newspapers, comics, graphic novels, manga, and streaming videos.

Reviewed by: efn

Report Date: November 24, 2025

Contact: accessibility@oclc.org

Notes: This report was originally created by Deque Systems Inc. upon completion of an accessibility evaluation performed between 12/03/2024 and 12/10/2024, and updated by OCLC based on reassessments conducted in November 2025.

Applicable Standards/Guidelines

[Web Content Accessibility Guidelines 2.2](#)

- Level A (Yes)
- Level AA (Yes)
- Level AAA (No)

Terms

The terms used in the conformance level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.

Evaluation Methods

Features in active development may be tested using a range of tools, including but not limited to keyboard-only navigation, browser zoom, automated axe-core tests integrated into OCLC development processes, a variety of browser plug-ins and bookmarklets, and manual review with screen readers prior to production release. Mobile apps are tested on iOS devices using VoiceOver and on Android devices with TalkBack.

Notes

All tables in this document present a combined report for WCAG 2.2 success criteria Levels A and AA. Items relating to WCAG 2.2 success criteria Level AAA were removed. When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG conformance requirements.

Scope of Evaluation

The following list identifies key pages or views supporting core user workflows.

- Advance Reading Dropdown
- Book Details
- Book Read
- Cards
- Enter Passcode
- Filters Flyout
- Home
- Kids Mode - My Books, Search/Fiction, Search/Nonfiction
- Library Card Information
- Listen Book
- Privacy Policy
- Search
- Select Your Country, State and Library
- Settings
- Terms & Conditions
- Welcome

Holistic Conformance

Product	Supports	Partially Supports	Does Not Support	Does Not Apply
CloudLibrary iOS	22	16	1	17

WCAG 2.2 A and AA Report

Criteria	Level	Conformance	Remarks and Explanations
1.1.1 Non-text Content	A	Partially Supports	Text alternatives for cover images programmatically use the item's title, and therefore may omit additional visible details

1.2.1 Audio-only and Video-only (Prerecorded)	A	Partially Supports	CloudLibrary accessibility testing revealed partial support for transcripts. If a text version of an audiobook is available, it may be accessible through your library, but OCLC does not control which book formats have been licensed for inclusion in your library's catalog.
1.2.2 Captions (Prerecorded)	A	Not Applicable	Auditors did not encounter multimedia files in the scope of this audit.
1.2.3 Audio Description or Media Alternative (Prerecorded)	A	Not Applicable	Auditors did not encounter multimedia files in the scope of this audit.
1.2.4 Captions (Live)	AA	Not Applicable	Live multimedia files with audio are not present, so synchronized captions are not required.
1.2.5 Audio Description (Prerecorded)	AA	Not Applicable	Auditors did not encounter multimedia files in the scope of this audit.
1.3.1 Info and Relationships	A	Partially Supports	CloudLibrary accessibility testing revealed some issues with programmatic determination of information, structure, and relationships conveyed through presentation. Most information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. The following exception exists: • Text that visually functions as a heading is not marked up as a heading, so the structure of the content is not properly conveyed to assistive technology users
1.3.2 Meaningful Sequence	A	Partially Supports	The reading and navigation order of most content is logical and intuitive. The following exceptions exist: • Some visually hidden content is announced by a screen reader, so people who are blind and/or use a screen reader may be misled or confused when hearing content that is not intended to be part of the reading order on the page. This occurs on the following Screen: Privacy Policy. • The order that the screen reader announces static content does not match the visual order of the

			content and changes the meaning of that content, so the intended meaning of the content will be lost or changed for people who are blind and/or use a screen reader. This occurs on the following Screen: Search.
			• Screen reader focus does not follow the visual focus order or does not move to the intended target, so the reading order for people who are blind and/or use a screen reader may not follow the visual organization of the page. This occurs on the following Screens: Privacy Policy; Select Your Country, State and Library; Terms & Conditions.
			• Screen reader focus is lost or misplaced due to user interaction or content update, making navigation difficult or impossible for people who are blind and/or use a screen reader or other assistive technology. This occurs on the following Screen: Listen Book.
			• When a modal is closed, screen reader focus is not returned to the control that opened the modal or to another logical location, making navigation difficult for people who are blind and/or use a screen reader. This occurs on the following Screens: Book Read; Select Your Country, State and Library; Listen Book.
			• A hidden or empty interactive element receives screen reader focus, so people who are blind and/or use a screen reader will navigate to an element that is not intended to be part of the reading order on the page or has no content/functionality. This occurs on the following Screens: Search; Cards; Home; Listen Book.
			• Screen reader focus does not follow visual focus. This occurs on the following Screen: Home.

1.3.3 Sensory Characteristics	A	Partially Supports	On most pages, instructions to operate and/or understand content do not rely on sensory characteristics of components such as shape, color, size, and visual location. The following exception exists: • The instructions for using the barcode value rely on the ability to see the barcode image.
1.3.4 Orientation	AA	Partially Supports	The orientation of most of the content is not locked to either landscape or portrait unless a specific orientation is essential for the functionality. The following exception exists: • When the display orientation is changed (from portrait to landscape or vice versa), the content does not adjust to the new orientation, so people who require a particular display orientation may not be able to access some of that content or functionality. This occurs on two Screens: Listen Book; Enter Passcode.
1.3.5 Identify Input Purpose	AA	Not Applicable	This success criterion technically doesn't apply to iOS native application.
1.4.1 Use of Color	A	Supports	
1.4.2 Audio Control	A	Supports	
1.4.3 Contrast (Minimum)	AA	Partially Supports	Most text and images of regular text have the required color contrast ratio with their backgrounds, with one exception: placeholder text in the search field does not meet the required contrast ratio.
1.4.4 Resize Text	AA	Not Applicable	This success criterion technically doesn't apply to iOS native application.
1.4.5 Images of Text	AA	Partially Supports	On most pages, when content can be presented visually using only text, an image of text is not used to present that text. The following exception exists:

			• The "Kids Mode" card on the home page is an image of text.
1.4.10 Reflow	AA	Supports	
1.4.11 Non-text Content	AA	Partially Supports	Most of the boundaries and indicators of the visual state(s) of each active user component and any graphics required to understand content have a 3:1 color contrast ratio with adjacent color(s) or their background. The following exceptions exist: • The visible boundary for the favorite button control in its default state, with no default selection or value, does not have a contrast ratio of at least 3:1 against either adjacent background.
1.4.12 Text Spacing	AA	Not Applicable	This success criterion technically doesn't apply to iOS native application.
1.4.13 Content on Hover or Focus	AA	Not Applicable	This success criterion technically doesn't apply to iOS native application.
2.1.1 Keyboard	A	Partially Supports	On most pages, all functionality is available using only the keyboard (unless that functionality cannot be accomplished in any known way using a keyboard). The following exceptions exist: • An action cannot be performed when using a screen reader, so people who are blind and others who use a screen reader cannot perform this action. This occurs on the following Screens: Book Read; Home; Listen Book. • An action cannot be performed when using voice control, so people who rely on voice control to navigate and operate content cannot perform that action. This occurs on the following Screen:

			Search; Home; Kids Mode - My Books, Search/Fiction, Search/Nonfiction. • Action cannot be performed using Voice Control [USER AGENT ISSUE]. This occurs on the following Screen: Privacy Policy. • Action cannot be performed using Voice Control. [USER AGENT ISSUE]. This occurs on the following Screen: Terms & Conditions.
2.1.2 No Keyboard Trap	A	Supports	Keyboard focus is never locked or trapped in a particular area, and the user is able to navigate to and from all navigable elements using only a keyboard.
2.1.4 Character Key Shortcuts	AA	Not Applicable	This success criterion technically doesn't apply to iOS native application.
2.2.1 Timing Adjustable	A	Partially Supports	In most cases when a time limit exists, the user is given an option to turn off, adjust, or extend the time limit. The following exception exists: • After a user scans the barcode, that barcode automatically disappears without the user actively dismissing it
2.2.2 Pause, Stop, Hide	A	Supports	
2.3.1 Three Flashes or Below Threshold	A	Supports	The tested application does not contain flashing content.
2.4.1 Bypass Blocks	A	Not Applicable	This success criterion technically doesn't apply to iOS native application.
2.4.2 Page Titled	A	Partially Supports	Most pages have descriptive and informative titles. The following exception exists: • Privacy Policy page
2.4.3 Focus Order	A	Supports	

[2.4.4 Link Purpose (In Context)](#)	A	Not Applicable	This success criterion technically doesn't apply to iOS native application.
[2.4.5 Multiple Ways](#)	AA	Not Applicable	This success criterion technically doesn't apply to iOS native application.
[2.4.6 Headings and Labels](#)	AA	Partially Supports	Most headings and labels for form and interactive controls are informative. The following exceptions exist: • A programmatic label for a control or form input field does not convey the purpose of the control or input, so people who are blind and/or use a screen reader may not understand what the control does or what data to enter. This occurs on the following Screens: Search; Book Read; Cards; Book Details; Home; Select Your Country, State and Library. • Multiple buttons have identical programmatic labels but different functionality, and there is no programmatic context, so people who are blind and/or use a screen reader will not know or may be confused or misled about what each button does. This occurs on the following Screens: Search; Book Read; Home; Listen Book.
[2.4.7 Focus Visible](#)	AA	Not Applicable	This success criterion technically doesn't apply to iOS native application.
[2.4.11 Focus Not Obscured](#)	AA	Not Applicable	This success criterion technically doesn't apply to iOS native application.
[2.5.1 Pointer Gestures](#)	AA	Supports	
[2.5.2 Pointer Cancellation](#)	AA	Supports	
[2.5.3 Label in Name](#)	AA	Partially Supports	For most user interface components that include visible text labels, the accessible name matches (or includes) the visible text in the label. The following exceptions exist: • An interactive element (such as a link, button, or form input) does not have an accessible name because its visible label is not programmatically

			associated with the element, so people who use speech input to navigate and operate content will not be able to access the element. This occurs on the following Screens: Kids Mode - My Books, Search/Fiction, Search/Nonfiction.
2.5.4 Motion Actuation	AA	Supports	
2.5.7 Dragging movements	AA	Supports	
2.5.8 Target Size	AA	Supports	
3.1.1 Language of Page	A	Not Applicable	This success criterion technically doesn't apply to iOS native application.
3.1.2 Language of Parts	AA	Not Applicable	This success criterion technically doesn't apply to iOS native application.
3.2.1 On Focus	A	Supports	
3.2.2 On Input	A	Supports	
3.2.3 Consistent Navigation	AA	Supports	
3.2.4 Consistent Identification	AA	Supports	
3.2.6 Consistent Help	A	Supports	
3.3.1 Error Identification	A	Supports	
3.3.2 Labels or Instructions	A	Partially Supports	For most form controls/input fields requiring user input, labels, instructions, and/or error messages are provided to identify the controls/input fields in the form so that users know what input data is expected. The following exception exists: The visible label for a form field is missing, so the field's purpose is not clear. This occurs on the following Screen: Welcome.
3.3.3 Error Suggestion	AA	Supports	
3.3.4 Error Prevention (Legal, Financial, Data)	AA	Supports	
3.3.7 Redundant Entry	AA	Supports	If information previously entered by, or provided to, the user is required to be entered again in the same process, that information is either automatically populated or available for

			the user to select unless the previously entered information is no longer valid or re-entering the information is essential or required to ensure security.
3.3.8 Accessible Authentication	AA	Supports	
4.1.1 Parsing	A	Not Applicable	This success criterion technically doesn't apply to iOS native application.
4.1.2 Name, Role, Value	A	Partially Supports	In most cases, the name, role, state, and value of most user interface components can be programmatically determined. The following exceptions exist: • "Find your next adventure" button is missing the role of button • Speed controls are missing roles
4.1.3 Status Messages	AA	Does Not Support	In most cases, status messages can be programmatically determined and presented by assistive technologies without receiving focus. The following exception exists: • Loading states are not automatically announced by the screen reader. • A "re-enter passcode" message is not automatically announced.