



OCLC Accessibility Conformance Report

Based on VPAT® Voluntary Product Assessment Template version 2.5Rev

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Product Name: **WorldShare ILL and Tipasa Policy Directory**

Product Description:

Reviewed by: AMB

Report Date: February 2026

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Applicable Standards/Guidelines

[Web Content Accessibility Guidelines 2.2](#)

- Level A (Yes)
- Level AA (Yes)
- Level AAA (No)

Terms

The terms used in the conformance level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.

Evaluation Methods

Features in active development may be tested using a range of tools, including but not limited to keyboard-only navigation, browser zoom, automated axe-core tests integrated into OCLC development processes, a variety of browser plug-ins and bookmarklets, and manual review with screen readers prior to production release. Mobile apps are tested on iOS devices using VoiceOver and on Android devices with TalkBack.

Notes

All tables in this document present a combined report for WCAG 2.2 success criteria for Levels A and AA. Items relating to WCAG 2.2 success criteria for Level AAA were removed. When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG conformance requirements.

Scope of Evaluation

- Header (Component)
- Left Navigation (Component)
- Footer (Component)
- Sign In
- Profile Page
- Search Results
- Policies Tab
- Project Wide

Holistic Conformance

Product	Supports	Partially Supports	Does Not Support	Does Not Apply
WorldShare ILL and Tipasa Policy Directory	27	19	0	10

WCAG 2.2 A and AA Report

Criteria	Level	Conformance	Remarks and Explanations
1.1.1 Non-text Content	A	Partially Supports	WorldShare ILL and Tipasa Policy Directory accessibility testing revealed some issues with the way in which non-text content is displayed: - An image on the sign-in page is missing alternative text, which prevents screen reader users from understanding its purpose or content. - On the Policies tab, the text alternatives for informative images are missing; specifically, the error icon and green tick icon do not include alt text, preventing screen reader users from understanding the status information these images convey.
1.2.1 Audio-only and Video-only (Prerecorded)	A	Not Applicable	WorldShare ILL and Tipasa Policy Directory accessibility testers did not encounter multimedia files in the scope of this audit.
1.2.2 Captions (Prerecorded)	A	Not Applicable	WorldShare ILL and Tipasa Policy Directory accessibility testers did not encounter multimedia files in the scope of this audit.
1.2.3 Audio Description or Media Alternative (Prerecorded)	A	Not Applicable	WorldShare ILL and Tipasa Policy Directory accessibility testers did not encounter pre-recorded audio or media in the scope of this audit.
1.2.4 Captions (Live)	AA	Not Applicable	WorldShare ILL and Tipasa Policy Directory does not present live audio or media.
1.2.5 Audio Description (Prerecorded)	AA	Not Applicable	WorldShare ILL and Tipasa Policy Directory accessibility testers did not encounter video content in the scope of this audit.

1.3.1 Info and Relationships	A	Partially Supports	WorldShare ILL and Tipasa Policy Directory accessibility testing revealed some issues with programmatic determination of information, structure, and relationships conveyed through presentation. - A group of navigation links on the Search Results page are not properly associated at the group level, making it difficult for users to understand the relationship and context of the available options. - Radio buttons on the Profile page and Left Navigation component are not properly associated at the group level, making it difficult for users to understand the relationship and context of the available options. - On the sign-in page, the text "Please enter your information" functions as a section heading but is not marked up as one, preventing screen reader users from understanding the page structure and navigating effectively. - Across the platform, layout tables are incorrectly using data-table markup (e.g., <th>, captions, or table attributes) for visual formatting, which should not be applied to layout-only tables in the Summary and Details accordions.
1.3.2 Meaningful Sequence	A	Partially Supports	WorldShare ILL and Tipasa Policy Directory accessibility testing revealed some issue regarding the order in which elements receive screen reader focus: - On the Profile page, content outside the Edit Profile modal remains readable by screen readers after the modal is opened, allowing users to navigate the underlying page with arrow keys instead of being confined to the modal as expected.
1.3.3 Sensory Characteristics	A	Supports	

1.3.4 Orientation	AA 2.1 only	Supports	
1.3.5 Identify Input Purpose	AA 2.1 only	Partially Supports	WorldShare ILL and Tipasa Policy Directory accessibility testing revealed some issues with identifying input purposes: - On the sign-in page, the Password field is missing an appropriate autocomplete attribute, preventing browsers and assistive technologies from identifying the purpose of the field and reducing usability for users who rely on autofill.
1.4.1 Use of Color	A	Supports	
1.4.2 Audio Control	A	Not Applicable	WorldShare ILL and Tipasa Policy Directory accessibility testers did not encounter audio controls in the scope of this audit.
1.4.3 Contrast (Minimum)	AA	Partially Supports	WorldShare ILL and Tipasa Policy Directory accessibility testing revealed some issues with text contrast: - Various font colors do not meet the minimum color contrast requirements of 4.5:1 for small text and 3:1 for large text. For example, all links on hover on the Profile page fail to provide sufficient contrast for readability and accessibility.
1.4.4 Resize Text	AA	Partially Supports	WorldShare ILL and Tipasa Policy Directory accessibility testing revealed some issues with content resized to 200%: - At 200% text resizing, content on the Profile page becomes clipped/lost, reducing readability.
1.4.5 Images of Text	AA	Supports	
1.4.10 Reflow	AA 2.1 only	Partially Supports	WorldShare ILL and Tipasa Policy Directory accessibility testing revealed some issue with the way in which the page reflows itself when size is manually increased: - Content, information, or functionality on the Profile and Project Wide page are lost or become unavailable at an equivalent width of 320 px due to overlapping elements or layout breakpoints.

1.4.11 Non-text Contrast	AA 2.1 only	Partially Supports	WorldShare ILL and Tipasa Policy Directory accessibility testing revealed some issues with non-text contrast: - The active-state colors in the left navigation panel do not meet the minimum 3:1 contrast requirement, making items like “Institution Types (0),” “States/Provinces (0),” and “Countries (0)” difficult to distinguish from inactive items. - Icons across the platform do not meet the minimum 3:1 contrast requirement, making them difficult for users with low vision or contrast sensitivity to perceive.
1.4.12 Text Spacing	AA 2.1 only	Partially Supports	WorldShare ILL and Tipasa Policy Directory accessibility testing revealed some issues with how the spacing between letters, words, lines of text and paragraphs may be adjusted: - When text spacing is applied on the Sign In page and Left Navigation component, UI elements begin to overlap and get cut off, making them difficult to distinguish.
1.4.13 Content on Hover or Focus	AA 2.1 only	Supports	
2.1.1 Keyboard	A	Partially Supports	WorldShare ILL and Tipasa Policy Directory accessibility testing revealed some issue with keyboard functionality and whether tasks may be completed with keyboard interaction alone: - Various content throughout the platform cannot be operated using keyboard interaction alone, or is located within scrollable regions that do not support keyboard access, limiting accessibility for users who rely on keyboard navigation.
2.1.2 No Keyboard Trap	A	Supports	
2.1.4 Character Key Shortcuts	AA 2.1 only	Supports	

2.2.1 Timing Adjustable	A	Supports	
2.2.2 Pause, Stop, Hide	A	Supports	There is no text where information contains moving, blinking, scrolling, or automatically updated text.
2.3.1 Three Flashes or Below Threshold	A	Supports	WorldShare ILL and Tipasa Policy Directory does not contain flashing content.
2.4.1 Bypass Blocks	A	Supports	
2.4.2 Page Titled	A	Supports	
2.4.3 Focus Order	A	Partially Supports	WorldShare ILL and Tipasa Policy Directory accessibility testing revealed issue regarding the order is which page elements receive focus: - On the left navigation, the keyboard focus order is not logical; focus moves from the Header to Main Content before the Left Navigation, rather than Header → Left Navigation → Main Content, making navigation harder for keyboard and screen reader users. - When the Edit Profile modal on the Profile Page is opened, keyboard focus is not moved into the modal, preventing keyboard-only and screen reader users from immediately interacting with its content; activating any “Edit” button (e.g., next to OCLC Supplier or Days To Respond) should shift focus directly into the modal. - When the Edit Profile modal is closed, keyboard focus is not returned to the triggering “Edit” button (e.g., next to OCLC Supplier or Days To Respond); instead, focus moves to the top of the page, making it harder for keyboard and screen reader users to resume their workflow.
2.4.4 Link Purpose (In Context)	A	Partially Supports	WorldShare ILL and Tipasa Policy Directory accessibility testing revealed some issue with the way in which specific links are communicated: - On the Profile page, multiple “More...” links have identical text but lead to different destinations, making

			the purpose of the links - such as those next to Fees: Copies and Fees: Loans - unclear.
2.4.5 Multiple Ways	AA	Supports	
2.4.6 Headings and Labels	AA	Partially Supports	WorldShare ILL and Tipasa Policy Directory accessibility testing revealed some issue with certain programmatic labels conveys control purposes: - On the Profile page, multiple “Edit” controls share the same label but perform different actions, making their purpose unclear for screen reader users; specifically, the “Edit” buttons for OCLC Supplier, Days To Respond: Copies, and Days To Respond: Loans do not convey their unique functions. - On the Profile page, the programmatic label for the “More...” link next to the Library Catalog URL does not accurately convey the purpose of the control, and the visual and programmatic labels are not aligned, making it difficult for screen reader users to understand the link’s function.
2.4.7 Focus Visible	AA	Supports	
2.4.11 Focus Not Obscured	AA (2.2 only)	Supports	
2.5.1 Pointer Gestures	AA 2.1 only	Supports	
2.5.2 Pointer Cancellation	AA 2.1	Supports	
2.5.3 Label in Name	AA 2.1 only	Partially Supports	WorldShare ILL and Tipasa Policy Directory accessibility testing revealed partial support for labels in name. - Elements on the Left Navigation panel and Sign In page lack accessible names, preventing assistive technologies from accurately conveying their purpose to users.
2.5.4 Motion Actuation	AA 2.1 only	Not Applicable	WorldShare ILL and Tipasa Policy Directory does not use motion.

2.5.7 Dragging Movements	AA 2.2 only	Not Applicable	WorldShare ILL and Tipasa Policy Directory does not use dragging movements.
2.5.8 Target Size	AA 2.2 only	Partially Supports	WorldShare ILL and Tipasa Policy Directory accessibility testing revealed some issues with the target size of numerous page components. - Various elements throughout the platform do not meet the minimum 24px size requirement nor meet minimum spacing, which can negatively impact touch accessibility.
3.1.1 Language of Page	A	Partially Supports	WorldShare ILL and Tipasa Policy Directory accessibility testing revealed some issue with how changes in language are communicated: - The <html> element on various pages throughout the platform (Including the Search Results and Profile pages) are missing an appropriate lang attribute, which prevents assistive technologies from correctly identifying the page's default language
3.1.2 Language of Parts	AA	Supports	
3.2.1 On Focus	A	Supports	
3.2.2 On Input	A	Supports	
3.2.3 Consistent Navigation	AA	Supports	
3.2.4 Consistent Identification	AA	Supports	
3.2.6 Consistent Help	A (2.2 only)	Supports	
3.3.1 Error Identification	A	Supports	
3.3.2 Labels or Instructions	A	Partially Supports	WorldShare ILL and Tipasa Policy Directory accessibility testing revealed some issue with how element purpose or instructions are communicated: - On the left navigation panel, the Search edit field is missing a visible label, making the purpose of the

			field unclear to users and reducing usability for those who rely on visual cues to understand form inputs.
3.3.3 Error Suggestion	AA	Supports	
3.3.4 Error Prevention (Legal, Financial, Data)	AA	Not Applicable	WorldShare ILL and Tipasa Policy Directory does not deal with legal commitments or financial transactions.
3.3.7 Redundant Entry	A (2.2 only)	Supports	
3.3.8 Accessible Authentication	A (2.2 only)	Supports	
4.1.1 Parsing	A	Not Applicable	This success criterion is now deprecated. Any relevant issues are now captured under other success criteria.
4.1.2 Name, Role, Value	A	Partially Supports	WorldShare ILL and Tipasa Policy Directory accessibility testing revealed some issues with the programmatic specification of names and roles for user interface components or the states, properties, and values of those that can be set by the user. - A few elements across the platform are missing essential attributes, such as name, role, and value descriptors, which are necessary for proper identification and interaction. - Various elements throughout the platform are missing appropriate ARIA attributes, valid names, or correct semantic roles, preventing assistive technologies from accurately conveying their purpose and state.
4.1.3 Status Messages	AA 2.1 only	Partially Supports	WorldShare ILL and Tipasa Policy Directory accessibility testing revealed partial support for status messages: - On the left navigation panel, the status message “Fee must be numeric” is not automatically announced by screen readers, preventing users of

			assistive technology from being informed of the validation error.
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