

Infobase Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version: Infobase Learning Cloud

Report Date: March 2026

Product Description: The *Infobase Learning Cloud* is an online teaching and learning platform. Hundreds of instructional learning resources and on-demand video courses provide professional development and training solutions to K-12 schools and districts, colleges and universities, and public libraries.

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Notes:

Evaluation Methods Used: The main testing tools and methods used were WAVE (Web Accessibility Evaluation Tool) from WebAIM, ARC Toolkit, axe DevTools, the IBM Equal Access Accessibility Checker, JAWS (Job Access With Speech) screen reader from Freedom Scientific, NVDA screen reader, Colour Contrast Analyser (CCA), an Apple iPad for mobile, and manual keyboard testing. The browsers used were the latest Chrome (preferred) and Firefox versions.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	Images and non-text content have appropriate alternative text, labels, descriptions, or figure captions assigned to them.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	Alternative formats such as captions and transcripts are provided for videos.
1.2.2 Captions (Prerecorded) (Level A)	Supports	Synchronized closed captioning and interactive transcripts are available for videos.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Partially Supports	<p>The <i>Infobase Learning Cloud</i> provides synchronized closed captioning and interactive text transcripts for videos.</p> <p>Note that audio descriptions are unavailable for some videos, and work is in process to include audio descriptions for any videos that require them.</p>
1.3.1 Info and Relationships (Level A)	Supports	The <i>Infobase Learning Cloud</i> uses semantically correct HTML. When standard HTML is insufficient, ARIA labels provide programmatic information on specific page elements. Note that the language dropdown menu on the video player page does not have ARIA role attributes, but this minor exception does not materially hinder its use.
1.3.2 Meaningful Sequence (Level A)	Supports	The reading and navigation order of the content is logical and intuitive.
1.3.3 Sensory Characteristics (Level A)	Supports	Instructions for understanding and operating content do not rely on sensory characteristics. Typically, text instructions and labels are provided.
1.4.1 Use of Color (Level A)	Supports	The <i>Infobase Learning Cloud</i> website does not utilize color as the sole method of conveying information, a selection, or an error.
1.4.2 Audio Control (Level A)	Supports	Videos with audio do not play automatically. Additionally, a user has complete media player control over the default settings and can adjust a video's start,

Criteria	Conformance Level	Remarks and Explanations
		stop, closed captioning, video stream quality, full-screen options, and volume, all via the keyboard.
2.1.1 Keyboard (Level A)	Supports	<p>The keyboard supports fundamental functions, including navigation, search, and video playback on core product workflows.</p> <p>Note that the e-course carousels on the home page have non-essential mouse hover overlays for which the focus does not reveal this overlay when using the keyboard tab. These are not necessary for the use of the product.</p>
2.1.2 No Keyboard Trap (Level A)	Partially Supports	<p>Keyboard navigation does not encounter traps.</p> <p>Note that For e-courses published before 2022, one quiz type on the Provelt Assessment displays in a popup alert window that results in a keyboard trap. Work is underway to update these quizzes to remove this trap or configure them to be disabled.</p>
2.1.4 Character Key Shortcuts (Level A 2.1)	Supports	The <i>Infobase Learning Cloud</i> website does not use or have character key shortcuts.
2.2.1 Timing Adjustable (Level A)	Supports	The <i>Infobase Learning Cloud</i> website does not set time limits for its content, including quizzes or <i>Provelt</i> Assessments.
2.2.2 Pause, Stop, Hide (Level A)	Supports	The <i>Infobase Learning Cloud</i> website has no moving, blinking, scrolling, or auto-updating content.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	The <i>Infobase Learning Cloud</i> website does not contain anything that flashes more than permitted.
2.4.1 Bypass Blocks (Level A)	Supports	A “Skip to Main Content” bypass link is available on all pages.
2.4.2 Page Titled (Level A)	Supports	All pages have unique page titles.
2.4.3 Focus Order (Level A)	Supports	Content that receives focus follows a logic order through page elements.

Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A)	Supports	Links in the <i>Infobase Learning Cloud</i> website correctly indicate their purpose programmatically and in context to screen readers. Note that a few links currently do not programmatically reveal their particular actions but the link description provides that context.
2.5.1 Pointer Gestures (Level A 2.1)	Supports	The <i>Infobase Learning Cloud</i> product experience does not rely on multipoint or path-based gesture interaction elements.
2.5.2 Pointer Cancellation (Level A 2.1)	Supports	The <i>Infobase Learning Cloud</i> does not override the default behavior of controls. Therefore, all mouse functionality, for instance, can be canceled using the browser or operating system.
2.5.3 Label in Name (Level A 2.1)	Supports	Critical interface components such as links or buttons generally have the same accessible name as the visible text.
2.5.4 Motion Actuation (Level A 2.1)	Supports	The <i>Infobase Learning Cloud</i> does not have any functionality that can be operated by device motion or user motion.
3.1.1 Language of Page (Level A)	Supports	The default language of each page in the <i>Infobase Learning Cloud</i> website can be programmatically determined.
3.2.1 On Focus (Level A)	Supports	Components of the <i>Infobase Learning Cloud</i> website do not initiate a change of context when receiving focus.
3.2.2 On Input (Level A)	Supports	Adjusting the settings of user interface components never causes a change of context.
3.3.1 Error Identification (Level A)	Supports	When input errors are detected, the item causing the error is identified, and the error is described in the text.
3.3.2 Labels or Instructions (Level A)	Supports	Instructions and labels are provided when user inputs are required.
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A)	Supports	The <i>Infobase Learning Cloud</i> uses semantic HTML, which facilitates accessibility. ARIA is used to enhance accessibility when HTML is not sufficient.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Supports	Live content is not offered in the <i>Infobase Learning Cloud</i> . Therefore, since there is no content to which this criterion applies, this criterion is satisfied.
1.2.5 Audio Description (Prerecorded) (Level AA)	Partially Supports	Audio descriptions are unavailable for some videos, and work is in process to include audio descriptions for any videos that require them.
1.3.4 Orientation (Level AA 2.1)	Supports	The <i>Infobase Learning Cloud</i> orientation on mobile devices is not restricted to only portrait or landscape.
1.3.5 Identify Input Purpose (Level AA 2.1)	Supports	The <i>Infobase Learning Cloud</i> website collects a minimal amount of user data. Collected data uses a form where input fields are purposely identified / programmatically determined and the autocomplete values are enabled.
1.4.3 Contrast (Minimum) (Level AA)	Supports	Use of color in <i>Infobase Learning Cloud</i> does not obstruct the meaning of text or controls.
1.4.4 Resize text (Level AA)	Supports	Text can be resized up to 200% without loss of content or functionality.
1.4.5 Images of Text (Level AA)	Supports	No images of text alone are used. For images with text as part of the image, such as logotype or content branding in banners, an appropriate alt attribute or adjacent text is generally used. Most images on the <i>Infobase Learning Cloud</i> are decorative in nature and ignored by assistive technology.
1.4.10 Reflow (Level AA 2.1)	Partially Supports	The <i>Infobase Learning Cloud</i> website has not yet adopted a fully responsive web design approach. However, critical workflows are still navigable when resizing occurs.

Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA 2.1)	Partially Supports	<p>The <i>Infobase Learning Cloud</i> strives to use a contrast ratio of at least 3:1 to differentiate graphical objects and interface components.</p> <p>Note that a few non-text focusable user interface components are missing a visible focus indicator and low contrast ratios exist for focus indicators in some quizzes when using the keyboard.</p>
1.4.12 Text Spacing (Level AA 2.1)	Supports	Search result pages have a few minor word clipping exceptions that do not generally prevent understanding the meaning of results. The platform, however, should support most space widgets, plugins, or third-party browser tools in accessing the full text.
1.4.13 Content on Hover or Focus (Level AA 2.1)	Partially Supports	As noted in 2.1.1, the e-course carousels on the home page have non-essential mouse hover overlays. This additional content is hoverable and persistent but not dismissable without moving the mouse. These are not necessary for the use of the product.
2.4.5 Multiple Ways (Level AA)	Supports	There are multiple ways to navigate the <i>Infobase Learning Cloud</i> to find a web page. Methods include browsing, searching, collections within topics, and categories.
2.4.6 Headings and Labels (Level AA)	Supports	Most heading structures and form labels are informative and compliant with accessibility standards. As mentioned, many elements are labeled using ARIA.
2.4.7 Focus Visible (Level AA)	Partially Supports	The focus indicator is usually visible throughout the site while using the keyboard to navigate. However, some exceptions exist when the focus indicator is not visible, usually between focusable elements on the tab regions within different page regions. While these exceptions are generally minor, work is underway to consider how to include these focus indicators.
3.1.2 Language of Parts (Level AA)	Supports	The language of all pages is identified using the HTML language attribute (e.g., <html lang= "en"...>).
3.2.3 Consistent Navigation (Level AA)	Supports	The navigational mechanisms, such as the hamburger menu and search bar, are repeated in the same relative order across the site.

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA)	Supports	Components with the same functionality are identified in the same way.
3.3.3 Error Suggestion (Level AA)	Supports	When input errors are detected, suggested corrections are provided.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	The <i>Infobase Learning Cloud</i> does not conduct legal commitments or financial transactions. Therefore, since there is no content to which this criterion applies, this criterion is satisfied.
4.1.3 Status Messages (Level AA 2.1)	Supports	Components with the same functionality are always identified the same way within the platform.

Legal Disclaimer (Company)

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