



OCLC Accessibility Remediation Roadmap

WCAG 2.2 AA Criteria

Accessibility Roadmap Template version 1.0

Reviewed by: OCLC Accessibility Team

Revision date: April 2026

Vendor Name	OCLC, Inc.
Product Name	CapiraMobile iOS
Product Version	
Product Description	CapiraMobile iOS connects your library to the users you want to reach, providing a virtual extension of the great onsite service you already provide. This customizable app lets users engage with your library and learn about events, services, and resources conveniently through their phones. You can send notifications about new programs and promotions, let them search your catalog, and support self-checkout and digital library cards.
Completion Date	April 2026
Contact Name/Title	OCLC Accessibility Team
Contact Email/Phone	accessibility@oclc.org

Disclaimer: While we are committed to the accessibility improvements outlined in this roadmap, all timelines and deliverables are estimates subject to change and should not be considered legally enforceable commitments

WCAG CRITERIA	REMARKS AND EXPLANATIONS	ISSUE DESCRIPTION	AVAILABLE WORKAROUNDS	CURRENT STATUS	REMEDATION PLAN AND DATE
1.3.4 (AA) - Orientation	Capira Mobile iOS testing revealed that views do not adhere to the user's preferred display orientation.	App interface is locked to specific orientations, preventing users with mounted devices, motor disabilities, or visual impairments from using their preferred orientation. This creates significant barriers for users who cannot physically rotate their device or prefer landscape/portrait for visibility.	Users can enable AssistiveTouch in iOS Settings > Accessibility > Touch > AssistiveTouch to access device rotation lock toggle, use guided access mode to force orientation, or enable display accommodations in iOS Settings > Accessibility > Display & Text Size > Auto-Brightness for better visibility in fixed orientation.	Closed	April 2026
1.4.3 (AA) - Contrast (minimum)	Capira Mobile iOS accessibility testing revealed some issues with text contrast, particularly the data at the top of the My Menu page.	text elements fail to meet the minimum 4.5:1 contrast ratio requirement, making content difficult to read for users with low vision or color vision deficiencies. This particularly affects secondary information and data displays.	Users can enable iOS system-wide contrast improvements in Settings > Accessibility > Display & Text Size > Increase Contrast, use Smart Invert Colors for better text visibility, or enable Reduce Transparency to improve text legibility against backgrounds.	Closed	February 2025
1.4.4 (AA) - Resize text	Capira Mobile iOS accessibility testing revealed issues with content being visible after resizing text.	Text and interface elements do not scale properly when users increase system font sizes, causing content to be cut off or become unusable. This prevents users with visual impairments from accessing content at their preferred text size.	Users can enable iOS Zoom feature in Settings > Accessibility > Zoom for screen magnification, use VoiceOver with rotor control to navigate by headings or elements when layout breaks, or reduce Motion settings to minimize animation that may interfere with text scaling.	Closed	April 2026
2.4.2 (A) - Page titled	Capira Mobile iOS accessibility testing revealed issues regarding app screens having meaningful, unique page titles.	App screens lack proper accessibility titles, preventing screen reader users from understanding their current location within the app. This causes disorientation and difficulty navigating between different sections of the app.	Screen reader users can use VoiceOver rotor to navigate by headings (flick up/down with two fingers), use element exploration (touch and drag to hear elements), or enable VoiceOver hints in Settings > Accessibility > VoiceOver > Verbosity for additional context information.	Closed	February 2025
2.4.7 (AA) - Focus visible	Capira Mobile iOS accessibility testing revealed a lack of visible focus indicators.	Interactive elements lack visible focus indicators when navigating with external keyboards or switch controls, making it impossible for keyboard users to determine which element is currently selected. This prevents effective navigation for users with motor disabilities	Switch control users can adjust switch timing in iOS Settings > Accessibility > Switch Control > Timing, use head tracking or external switches for activation, or enable VoiceOver to provide audio feedback about focused elements instead of relying on visual indicators.	Closed	April 2026
2.5.3 (A) - Label in name	Capira Mobile iOS revealed insufficient support on the branch card page for the "label in name" requirement. Any visible text of an interactive component should be at the start of the component's accessible name.	Interactive elements have accessibility names that don't start with their visible text labels, causing voice control users to be unable to activate elements using the visible text. This creates barriers for users who rely on voice control software.	Voice control users can try saying "Show numbers" to display number overlays for all interactive elements, use "Show grid" for grid-based navigation, or enable Voice Control commands like "Tap [element description]" instead of relying on visible text labels.	Closed	February 2025