



OCLC Accessibility Conformance Report

Based on VPAT® Voluntary Product Assessment Template version 2.5Rev

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Product Name: **CapiraMobile Dashboard**

Product Description: CapiraMobile Dashboard allows library staff to customize and manage their patrons’ CapiraMobile app experience. Staff can curate app content, manage custom screens and buttons, configure alerts and notifications, and manage user access.

Reviewed by: OCLC Accessibility Team

Report Date: March 2024

Contact: accessibility@oclc.org

Applicable Standards/Guidelines

[Web Content Accessibility Guidelines 2.0](#)

- Level A (Yes)
- Level AA (Yes)
- Level AAA (No)

[Web Content Accessibility Guidelines 2.1](#)

- Level A (Yes)
- Level AA (Yes)
- Level AAA (No)

[Web Content Accessibility Guidelines 2.2](#)

- Level A (Yes)
- Level AA (Yes)
- Level AAA (No)

Terms

The terms used in the conformance level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.

Evaluation Methods

OCLC is committed to supporting use of our services by all users. Accessibility is an important consideration during our product development. Features in active development may be tested using SiteImprove, VoiceOver screen reader on Apple machines and JAWS screen reader on Microsoft Windows machines prior to launch.

Accessibility conformance for this report was audited using the following tools:

- SiteImprove evaluation tool for Chrome browser
- WAVE evaluation tool for Chrome browser
- VoiceOver screen reader on Apple platform with Apple Safari
- WebAim's Contrast Checker
- Manual code review and general product knowledge

Notes

All tables in this document present a combined report for WCAG 2.1 success criteria Levels A and AA. Items relating to WCAG 2.1 success criteria Level AAA were removed. When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG conformance requirements.

Scope of Evaluation

The following table identifies key pages or views supporting core user workflows. Each row represents the conformance for that specific page or view.

- Homepage
- Media

- Pickup Locations
- Branches

Holistic Conformance

Product	Supports	Partially Supports	Does Not Support	Does Not Apply	Not Assessed
CapiraMobile Dashboard	34	5	4	12	1

WCAG 2.2 A and AA Report

Criteria	Level	Conformance	Remarks and Explanations
1.1.1 Non-text Content	A	Partially Supports	Language dropdown needs accurate aria-label One image should be marked as decorative
1.2.1 Audio-only and Video-only (Prerecorded)	A	Not Applicable	CapiraMobile Dashboard does not use pre-recorded audio or video.
1.2.2 Captions (Prerecorded)	A	Not Applicable	CapiraMobile Dashboard does not use pre-recorded audio.
1.2.3 Audio Description or Media Alternative (Prerecorded)	A	Not Applicable	CapiraMobile Dashboard does not use pre-recorded audio or media.
1.2.4 Captions (Live)	AA	Not Applicable	CapiraMobile Dashboard does not use live audio or media.
1.2.5 Audio Description (Prerecorded)	AA	Not Applicable	CapiraMobile Dashboard does not use video content.
1.3.1 Info and Relationships	A	Partially Supports	CapiraMobile Dashboard accessibility testing revealed some issues with programmatic determination of information, structure, and relationships conveyed through presentation. Some labels are not connected to form elements One page has no top-level heading Some content not included in landmarks. Some landmarks not appropriately applied

			Some ARIA attributes have incorrect references
1.3.2 Meaningful Sequence	A	Supports	
1.3.3 Sensory Characteristics	A	Supports	
1.3.4 Orientation	AA 2.1 only	Partially Supports	Orientation follows user preferences except on certain pages (Media, Screens, Alerts) where content is restricted to a specific orientation.
1.3.5 Identify Input Purpose	AA 2.1 only	Supports	
1.4.1 Use of Color	A	Supports	
1.4.2 Audio Control	A	Not Applicable	CapiraMobile Dashboard does not use audio.
1.4.3 Contrast (Minimum)	AA	Partially Supports	CapiraMobile Dashboard accessibility testing revealed some issues with visual contrast. Active tab contrast is too low on the dashboard. Certain buttons fall just shy of contrast requirements.
1.4.4 Resize Text	AA	Supports	
1.4.5 Images of Text	AA	Supports	
1.4.10 Reflow	AA 2.1 only	Supports	
1.4.11 Non-text Contrast	AA 2.1 only	Supports	
1.4.12 Text Spacing	AA 2.1 only	Supports	
1.4.13 Content on Hover or Focus	AA 2.1 only	Supports	
2.1.1 Keyboard	A	Supports	
2.1.2 No Keyboard Trap	A	Supports	
2.1.4 Character Key Shortcuts	AA 2.1 only	Not Applicable	
2.2.1 Timing Adjustable	A	Not Applicable	
2.2.2 Pause, Stop, Hide	A	Supports	
2.3.1 Three Flashes or Below Threshold	A	Supports	

2.4.1 Bypass Blocks	A	Does Not Support	CapiraMobile Dashboard accessibility testing revealed issues with the ability to bypass blocks of content. Skip links are not available
2.4.2 Page Titled	A	Does Not Support	CapiraMobile Dashboard accessibility testing revealed that all pages use the same phrase as their title.
2.4.3 Focus Order	A	Supports	
2.4.4 Link Purpose (In Context)	A	Supports	
2.4.5 Multiple Ways	AA	Supports	
2.4.6 Headings and Labels	AA	Supports	Headings are descriptive and meaningful but heading structure could be improved.
2.4.7 Focus Visible	AA	Does Not Support	CapiraMobile Dashboard accessibility testing revealed significant issues with visible keyboard focus indicators.
2.4.11 Focus Not Obscured	AA	Not Assessed	
2.5.1 Pointer Gestures	AA 2.1 only	Supports	
2.5.2 Pointer Cancellation	AA 2.1 only	Supports	
2.5.3 Label in Name	AA 2.1 only	Supports	
2.5.4 Motion Actuation	AA 2.1 only	Not Applicable	CapiraMobile Dashboard does not use motion.
2.5.7 Dragging movements	AA	Not Applicable	
2.5.8 Target Size	AA	Does Not Support	
3.1.1 Language of Page	A	Supports	
3.1.2 Language of Parts	AA	Not Applicable	
3.2.1 On Focus	A	Supports	
3.2.2 On Input	A	Supports	
3.2.3 Consistent Navigation	AA	Partially Supports	

3.2.4 Consistent Identification	AA	Supports	
3.2.6 Consistent Help		Supports	
3.3.1 Error Identification	A	Supports	
3.3.2 Labels or Instructions	A	Supports	CapiraMobile Dashboard accessibility testing revealed good support for labels or instructions being provided for user input, but some form elements are not grouped.
3.3.3 Error Suggestion	AA	Supports	
3.3.4 Error Prevention (Legal, Financial, Data)	AA	Not Applicable	CapiraMobile Dashboard does not deal in legal commitments or financial transactions.
3.3.7 Redundant Entry	AA	Supports	
3.3.8 Accessible Authentication	AA	Supports	
4.1.1 Parsing	A	Supports	For WCAG 2.0 and 2.1 the September 2023 errata update indicates this criterion is always supported. This criterion is now removed from WCAG 2.2.
4.1.2 Name, Role, Value	A	Supports	
4.1.3 Status Messages	AA 2.1 only	Supports	