



OCLC Accessibility Conformance Report

Based on VPAT® Voluntary Product Assessment Template version 2.5Rev

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Product Name: **CapiraMobile iOS**

Product Description: CapiraMobile iOS connects your library to the users you want to reach, providing a virtual extension of the great on-site service you already provide. This customizable app lets users engage with your library and learn about events, services, and resources conveniently through their phones. You can send notifications about new programs and promotions, let them search your catalog, and support self-checkout and digital library cards.

Reviewed by: OCLC Accessibility Team

Report Date: April 30, 2024

Contact: accessibility@oclc.org

Applicable Standards/Guidelines

[Web Content Accessibility Guidelines 2.0](#)

- Level A (Yes)
- Level AA (Yes)
- Level AAA (No)

[Web Content Accessibility Guidelines 2.1](#)

- Level A (Yes)
- Level AA (Yes)
- Level AAA (No)

[Web Content Accessibility Guidelines 2.2](#)

- Level A (Yes)
- Level AA (Yes)
- Level AAA (No)

Terms

The terms used in the conformance level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.

Evaluation Methods

OCLC is committed to supporting use of our services by all users. Accessibility is an important consideration during our product development. Features in active development may be tested using SiteImprove, VoiceOver screen reader on Apple machines and NVDA screen reader on Microsoft Windows machines prior to launch.

Accessibility conformance for this report was audited using the following tools:

- Axe DevTools Mobile Analyzer
- VoiceOver screen reader on Apple platform with Apple Safari
- WebAim’s Contrast Checker
- Manual code review and general product knowledge

Notes

All tables in this document present a combined report for WCAG 2.2 success criteria Levels A and AA. Items relating to WCAG 2.2 success criteria Level AAA were removed. When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG conformance requirements.

Scope of Evaluation

The following table identifies key pages or views supporting core user workflows. Each row represents the conformance for that specific page or view.

- Home
- Library information
- My menu

Holistic Conformance

Product	Supports	Partially Supports	Does Not Support	Does Not Apply	Not Assessed
CapiraMobile iOS	33	2	4	12	5

WCAG 2.2 A and AA Report

Criteria	Level	Conformance	Remarks and Explanations
1.1.1 Non-text Content	A	Supports	
1.2.1 Audio-only and Video-only (Prerecorded)	A	Not Applicable	CapiraMobile iOS does not use pre-recorded audio or video.
1.2.2 Captions (Prerecorded)	A	Not Applicable	CapiraMobile iOS does not use pre-recorded audio.
1.2.3 Audio Description or Media Alternative (Prerecorded)	A	Not Applicable	CapiraMobile iOS does not use pre-recorded audio or media.
1.2.4 Captions (Live)	AA	Not Applicable	CapiraMobile iOS does not use live audio or media.
1.2.5 Audio Description (Prerecorded)	AA	Not Applicable	CapiraMobile iOS does not use video content.
1.3.1 Info and Relationships	A	Supports	
1.3.2 Meaningful Sequence	A	Supports	
1.3.3 Sensory Characteristics	A	Supports	
1.3.4 Orientation	AA 2.1 only	Does Not Support	CapiraMobile iOS testing revealed that views do not adhere to the user's preferred display orientation.
1.3.5 Identify Input Purpose	AA 2.1 only	Supports	
1.4.1 Use of Color	A	Supports	
1.4.2 Audio Control	A	Not Applicable	CapiraMobile iOS does not use audio.
1.4.3 Contrast (Minimum)	AA	Partially Supports	CapiraMobile iOS accessibility testing revealed some issues with text contrast, particularly the data at the top of the My Menu page.
1.4.4 Resize Text	AA	Does Not Support	CapiraMobile iOS accessibility testing revealed issues with content being visible after resizing text.
1.4.5 Images of Text	AA	Supports	
1.4.10 Reflow	AA 2.1 only	Supports	

1.4.11 Non-text Contrast	AA 2.1 only	Supports	
1.4.12 Text Spacing	AA 2.1 only	Supports	
1.4.13 Content on Hover or Focus	AA 2.1 only	Supports	
2.1.1 Keyboard	A	Supports	
2.1.2 No Keyboard Trap	A	Supports	
2.1.4 Character Key Shortcuts	AA 2.1 only	Not Applicable	
2.2.1 Timing Adjustable	A	Not Applicable	
2.2.2 Pause, Stop, Hide	A	Supports	
2.3.1 Three Flashes or Below Threshold	A	Supports	
2.4.1 Bypass Blocks	A	Not Applicable	No skip link mechanism is provided, but there is also no navigation block at the top of the page to bypass.
2.4.2 Page Titled	A	Does Not Support	CapiraMobile iOS accessibility testing revealed issues regarding app screens having meaningful unique page titles.
2.4.3 Focus Order	A	Supports	
2.4.4 Link Purpose (In Context)	A	Supports	
2.4.5 Multiple Ways	AA	Supports	
2.4.6 Headings and Labels	AA	Supports	
2.4.7 Focus Visible	AA	Does Not Support	CapiraMobile iOS accessibility testing revealed a lack of visible focus indicators.
2.4.11 Focus Not Obscured	AA	Not Assessed	
2.5.1 Pointer Gestures	AA 2.1 only	Supports	
2.5.2 Pointer Cancellation	AA 2.1	Supports	
2.5.3 Label in Name	AA 2.1 only	Partially Supports	CapiraMobile iOS revealed insufficient support on the branch card page for the “label in name” requirement. Any visible test of an interactive component should be at the start of the component’s accessible name.
2.5.4 Motion Actuation	AA 2.1 only	Not Applicable	CapiraMobile iOS does not use motion.

2.5.7 Dragging movements	AA	Not Assessed	
2.5.8 Target Size	AA	Not Assessed	
3.1.1 Language of Page	A	Supports	
3.1.2 Language of Parts	AA	Not Applicable	
3.2.1 On Focus	A	Supports	
3.2.2 On Input	A	Supports	
3.2.3 Consistent Navigation	AA	Supports	
3.2.4 Consistent Identification	AA	Supports	
3.2.6 Consistent Help	A	Supports	
3.3.1 Error Identification	A	Supports	
3.3.2 Labels or Instructions	A	Supports	
3.3.3 Error Suggestion	AA	Supports	
3.3.4 Error Prevention (Legal, Financial, Data)	AA	Not Applicable	
3.3.7 Redundant Entry	AA	Not Assessed	
3.3.8 Accessible Authentication	AA	Not Assessed	
4.1.1 Parsing	A	Supports	For WCAG 2.0 and 2.1 the September 2023 errata update indicates this criterion is always supported. This criterion is now removed from WCAG 2.2.
4.1.2 Name, Role, Value	A	Supports	
4.1.3 Status Messages	AA 2.1 only	Supports	