

# **Voluntary Product Accessibility Template® (VPAT®) WCAG Edition**

Version 2.3 – February 2026

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## About This Document

The VPAT is provided in four editions based on the guidelines/standards being evaluated. The editions are WCAG, revised 508, EN 301 549 and International that includes all of the standards. This is the WCAG edition of the VPAT. It includes the following standards/guidelines:

- Web Content Accessibility Guidelines 2.0 (ISO/IEC 40500)
- Web Content Accessibility Guidelines 2.1

## Candid Accessibility Conformance Report – WCAG Edition

VPAT® Version: 2.3 – February 2026

Name of Product/Version: app.candid.org (as tested February 2026)

Product Description: Web application for discovering grants, organizations, and related resources at app.candid.org.

Date: February 2026

Contact Information: accessibility@candid.org

### Evaluation Methods Used

Manual expert testing complemented by keyboard-only navigation, review of rendered DOM, and assistive technology scenarios; issues tracked with links to internal Jira tickets.

### Applicable Standards/Guidelines

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)

### Terms

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criteria.
- **Does Not Support:** The majority of product functionality does not meet the criteria.
- **Not Applicable:** The criteria are not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criteria. This is used only for WCAG 2.x Level AAA.

### Table Information for VPAT® Readers

For each of the standards, the criteria are listed by chapter in a table: column 1 is the criteria, column 2 is the conformance level, column 3 contains remarks and explanations. When sections do not apply, they may be noted and removed; duplicate sections across standards may be cross-referenced.

### WCAG 2.x Report

**Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	Supports	

1.2.1 Audio-only and Video-only (Prerecorded)	Not Applicable	
1.2.2 Captions (Prerecorded)	Not Applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded)	Not Applicable	
1.3.1 Info and Relationships	Partially Supports	Skip links and footer social links are not marked up as lists; many pages are missing an H1; some form labels on Change Password are not associated to inputs.
1.3.2 Meaningful Sequence	Supports	No sequence of issues documented.
1.3.3 Sensory Characteristics	Not Applicable	
1.4.1 Use of Color	Supports	No Level A color-dependent failures documented.
1.4.2 Audio Control	Not Applicable	
2.1.1 Keyboard	Partially Supports	Advanced search filters lack focusable triggers and clear instructions; and mobile menu allows tabbing through hidden items.
2.1.2 No Keyboard Trap	Supports	No keyboard traps are documented.
2.1.4 Character Key Shortcuts (2.1 only)	Not Applicable	
2.2.1 Timing Adjustable	Not Applicable	
2.2.2 Pause, Stop, Hide	Not Applicable	
2.3.1 Three Flashes or Below Threshold	Not Applicable	

2.4.1 Bypass Blocks	Partially Supports	Bypass blocks (skip links) are provided in all areas except for intentional exclusion on the Login and Registration pages to allow focus on initial user input field; these pages have aria-described by to assist screen readers. These two pages do not apply to our customers who need to meet <a href="#">ADA Rule</a> .
2.4.2 Page Titled	Supports	No page title issues documented.
2.4.3 Focus Order	Partially Supports	TabIndex and hidden menu traversal impact logical focus.
2.4.4 Link Purpose (In Context)	Supports	
2.5.1 Pointer Gestures (2.1 only)	Not Applicable	
2.5.2 Pointer Cancellation (2.1 only)	Supports	
2.5.3 Label in Name (2.1 only)	Supports	Controls expose visible label text in accessible name where applicable.
2.5.4 Motion Actuation (2.1 only)	Supports	No motion actuation features are identified.
3.1.1 Language of Page	Supports	No language attribute issues documented.
3.2.1 On Focus	Supports	No unexpected context changes focus documented.
3.2.2 On Input	Supports	
3.3.1 Error Identification	Not Applicable	No validation failures

		documented in audited flows.
3.3.2 Labels or Instructions	Partially Supports	Missing programmatic label associations; several controls require more descriptive ARIA labels.
4.1.1 Parsing	Partially Supports	Hidden, unused footer search; non-LI child within list; stray hidden header; remove or correct. There are 2 sets of footer social links. The second set should be removed.
4.1.2 Name, Role, Value	Partially Supports	Multiple controls lack correct accessible names/roles/values (ambiguous buttons/links, incorrect logo aria-label).

**Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)	Not Applicable	
1.2.5 Audio Description (Prerecorded)	Not Applicable	
1.3.4 Orientation (2.1 only)	Supports	No orientation restriction issues documented.
1.3.5 Identify Input Purpose (2.1 only)	Partially Supports	Missing autocomplete attributes: phone (tel) and email (email) across forms.
1.4.3 Contrast (Minimum)	Partially Supports	Selected options in Interest areas dropdown fail 4.5:1; use underline or compliant selected state.
1.4.4 Resize Text	Supports	No failures are documented.
1.4.5 Images of Text	Supports	No failures are documented.

1.4.10 Reflow (2.1 only)	Supports	
1.4.11 Non-text Contrast (2.1 only)	Partially Supports	Focus indicators are not consistently visible; some outlines obscured; align 3rd-party popups.
1.4.12 Text Spacing (2.1 only)	Supports	No failures are documented.
1.4.13 Content on Hover or Focus (2.1 only)	Supports	
2.4.5 Multiple Ways	Supports	
2.4.6 Headings and Labels	Partially Supports	Missing H1 across many pages; ambiguous labels.
2.4.7 Focus Visible	Partially Supports	Some interactive elements lack visible focus or are partially obscured; apply global focus state consistently; logo on auth pages needs focus style.
3.1.2 Language of Parts	Supports	No mixed-language failures documented.
3.2.3 Consistent Navigation	Supports	No inconsistent navigation documented.
3.2.4 Consistent Identification	Supports	
3.3.3 Error Suggestion	Not Applicable	No error suggestion cases documented.
3.3.4 Error Prevention (Legal, Financial, Data)	Not Applicable	No such flows in audit scope.
4.1.3 Status Messages (2.1 only)	Supports	

**Table 3: Success Criteria, Level AAA**

Criteria	Conformance Level	Remarks and Explanations
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1.2.6 Sign Language (Prerecorded)	Not Evaluated	
1.2.7 Extended Audio Description (Prerecorded)	Not Evaluated	
1.2.8 Media Alternative (Prerecorded)	Not Evaluated	
1.2.9 Audio-only (Live)	Not Evaluated	
1.3.6 Identify Purpose (2.1 only)	Not Evaluated	
1.4.6 Contrast Enhanced	Not Evaluated	
1.4.7 Low or No Background Audio	Not Evaluated	
1.4.8 Visual Presentation	Not Evaluated	
1.4.9 Images of Text (No Exception)	Not Evaluated	
2.1.3 Keyboard (No Exception)	Not Evaluated	
2.2.3 No Timing	Not Evaluated	
2.2.4 Interruptions	Not Evaluated	
2.2.5 Re-authenticating	Not Evaluated	
2.2.6 Timeouts (2.1 only)	Not Evaluated	
2.3.2 Three Flashes	Not Evaluated	
2.3.3 Animation from Interactions (2.1 only)	Not Evaluated	
2.4.8 Location	Not Evaluated	
2.4.9 Link Purpose (Link Only)	Not Evaluated	
2.4.10 Section Headings	Not Evaluated	
2.5.5 Target Size (2.1 only)	Not Evaluated	

2.5.6 Concurrent Input Mechanisms (2.1 only)	Not Evaluated	
3.1.3 Unusual Words	Not Evaluated	
3.1.4 Abbreviations	Not Evaluated	
3.1.5 Reading Level	Not Evaluated	
3.1.6 Pronunciation	Not Evaluated	
3.2.5 Change on Request	Not Evaluated	
3.3.5 Help	Not Evaluated	
3.3.6 Error Prevention (All)	Not Evaluated	

## Remediation Plan

### Commitment to Accessibility

Candid is committed to ensuring our product is accessible to all users, including those with disabilities. This remediation plan outlines the steps we are taking to address identified accessibility gaps and maintain ongoing conformance with WCAG 2.1 Level AA.

### Remediation of Current Findings

All accessibility issues identified in this VPAT have been documented, prioritized, and assigned to the appropriate development teams. We are committed to remediating all current findings by June 2026.

Issues have been classified by severity—Critical, High, Medium, and Low—and are being addressed in priority order to ensure the most significant barriers for users with disabilities are resolved first. Issues affecting our customers who need to meet the [ADA Rule](#) are scheduled for remediation by April 2026.

The VPAT will be updated once remediation efforts have resolved items identified as Not Supported or Partially Supported.

## **Ongoing Auditing**

To ensure continued conformance and to identify any new accessibility issues introduced through product updates, Candid will conduct annual accessibility audits. These audits will be performed against the current WCAG standard and will result in an updated VPAT being made available to customers and prospective buyers. Findings from each audit will be incorporated into a refreshed remediation plan as needed.

## **Staff Training**

Candid ensures that all technical team members—including software engineers, QA testers, and UX designers—receive comprehensive accessibility training. This training covers WCAG guidelines, accessible design and development best practices, developed accessibility checklist, and the use of assistive technologies for testing. As a result, teams are equipped to proactively identify and prevent accessibility issues throughout the product development lifecycle, rather than addressing them post-release.

## **Contact**

For questions about this remediation plan or our accessibility efforts, please contact:

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