

# ProQuest - Polaris Leap

## Web Accessibility Conformance Report

### WCAG Edition

(Based on VPAT® Version 2.4)

**Name of Product/Version: Polaris Leap, version 7.4.**

**Report Date: 12/22/2022**

**Product Description: TBD**

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#### **Notes:**

This report was created upon completion of an accessibility evaluation performed on August 2022 and the evaluation of specific accessibility issues that were already reported performed in November 2022.

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The scope includes following pages:

Page name	URL
Patron Record Form (complex) - Patron Registration Form	<a href="https://ng-web.polarislibrary.com/leapwebapp/staff/default#patrons/281358/record">https://ng-web.polarislibrary.com/leapwebapp/staff/default#patrons/281358/record</a>
Bibliographic Record - MARC tab	<a href="https://ng-web.polarislibrary.com/leapwebapp/staff/default#bibrecords/256911/marc">https://ng-web.polarislibrary.com/leapwebapp/staff/default#bibrecords/256911/marc</a>
Item Record View - Circulation tab	<a href="https://ng-web.polarislibrary.com/leapwebapp/staff/default#itemrecords/561">https://ng-web.polarislibrary.com/leapwebapp/staff/default#itemrecords/561</a>
Date Picker - Invoice (include Details tab)	<a href="https://ng-web.polarislibrary.com/leapwebapp/staff/default#invoices/145/details">https://ng-web.polarislibrary.com/leapwebapp/staff/default#invoices/145/details</a>
Date Picker - Patron Record Form (complex) - Patron Registration Form	<a href="https://ng-web.polarislibrary.com/leapwebapp/staff/default#patrons/281358/record">https://ng-web.polarislibrary.com/leapwebapp/staff/default#patrons/281358/record</a>
Patron Record Detail - Out/Overdue tab	<a href="https://ng-web.polarislibrary.com/leapwebapp/staff/default#patrons/16611/items">https://ng-web.polarislibrary.com/leapwebapp/staff/default#patrons/16611/items</a>
Patron Record Detail - Check Out Item	<a href="https://ng-web.polarislibrary.com/leapwebapp/staff/default#patrons/281358/checkout">https://ng-web.polarislibrary.com/leapwebapp/staff/default#patrons/281358/checkout</a>
Account Settings	<a href="https://ng-web.polarislibrary.com/leapwebapp/staff/default#settings/printoptions">https://ng-web.polarislibrary.com/leapwebapp/staff/default#settings/printoptions</a>
Invoice Line Item - Segments tab - Orders view	<a href="https://ng-web.polarislibrary.com/leapwebapp/staff/default#invoicelineitems/660/segments">https://ng-web.polarislibrary.com/leapwebapp/staff/default#invoicelineitems/660/segments</a>
Workform left-nav	<a href="https://ng-web.polarislibrary.com/leapwebapp/staff/default#">https://ng-web.polarislibrary.com/leapwebapp/staff/default#</a>
Invoice (include Details tab)	<a href="https://ng-web.polarislibrary.com/leapwebapp/staff/default#invoices/145/details">https://ng-web.polarislibrary.com/leapwebapp/staff/default#invoices/145/details</a>
Find Tool (modal)	<a href="https://ng-web.polarislibrary.com/leapwebapp/staff/default">https://ng-web.polarislibrary.com/leapwebapp/staff/default</a>
Header	<a href="https://ng-web.polarislibrary.com/leapwebapp/staff/default">https://ng-web.polarislibrary.com/leapwebapp/staff/default</a>
Main Screen	<a href="https://ng-web.polarislibrary.com/leapwebapp/staff/default">https://ng-web.polarislibrary.com/leapwebapp/staff/default</a>
Login	<a href="https://ng-web.polarislibrary.com/leapwebapp/login">https://ng-web.polarislibrary.com/leapwebapp/login</a>
Patron Record Form 2 - Patron Header	<a href="https://ng-web.polarislibrary.com/leapwebapp/staff/default#patrons/281358/record">https://ng-web.polarislibrary.com/leapwebapp/staff/default#patrons/281358/record</a>

## Evaluation Methods Used:

A combination of automated and manual testing techniques was employed for the accessibility assessment.

- Manual assessment was performed using Chrome/NVDA on Windows 10.
- Automated tools used included the Deque aXe browser extension & Deque aXe Auditor.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes ) Level AA (Yes ) Level AAA (No )
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes ) Level AA (Yes ) Level AAA ( No )

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion or a failure with blocker or critical level user impact with regards to some important functionality or feature of the application.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

# WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, the criteria are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.1.1 Non-text Content</b> (Level A)            All non-text content that is presented to the user has a text alternative that serves the equivalent purpose, except for the situations listed below.</p> <ul style="list-style-type: none"> <li>● <b>Controls, Input:</b> If non-text content is a control or accepts user input, then it has a name that describes its purpose. (Refer to Success Criterion 4.1.2 for additional requirements for controls and content that accepts user input.)</li> <li>● <b>Time-Based Media:</b> If non-text content is time-based media, then text alternatives at least provide descriptive identification of the non-text content. (Refer to Guideline 1.2 for additional requirements for media.)</li> <li>● <b>Test:</b> If non-text content is a test or exercise that would be invalid if presented in text, then text alternatives at least provide descriptive identification of the non-text content.</li> <li>● <b>Sensory:</b> If non-text content is primarily intended to create a specific sensory experience, then text alternatives at least provide descriptive identification of the non-text content.</li> <li>● <b>CAPTCHA:</b> If the purpose of non-text content is to confirm that content is being accessed by a person rather than a computer, then text alternatives that identify and describe the purpose of the non-text content are provided, and alternative forms of CAPTCHA using output modes for different types of sensory perception are provided to accommodate different disabilities.</li> <li>● <b>Decoration, Formatting, Invisible:</b> If non-text content is pure decoration, is used only for visual formatting, or is not presented to users, then it is implemented in a way that it can be ignored by assistive technology.</li> </ul>	<p>Partially Supports</p>	<p>Most of the images have a meaningful alternative text description. Non-relevant or decorative images have empty text alternatives and/or are ignored by the screen reader.</p> <p>However, there are exceptions:</p> <ul style="list-style-type: none"> <li>● The format icon is not hidden from screen reader users in “Patron Record Detail - Out/Overdue tab” page.</li> <li>● The "Book cover for the handbook of data communications and computer networks" image is not hidden from screen readers in “Item Record View - Circulation tab” page.</li> <li>● Text alternative is missing in “Find Tool (modal)” page.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.2.1 Audio-only and Video-only (Prerecorded)</b> (Level A)            For prerecorded audio-only and prerecorded video-only media, the following are true, except when the audio or video is a media alternative for text and is clearly labeled as such:</p> <ul style="list-style-type: none"> <li>● <b>Prerecorded Audio-only:</b> An alternative for time-based media is provided that presents equivalent information for prerecorded audio-only content.</li> <li>● <b>Prerecorded Video-only:</b> Either an alternative for time-based media or an audio track is provided that presents equivalent information for prerecorded video-only content.</li> </ul>	Supports	The PROQUEST POLARIS LEAP web pages do not contain prerecorded media as part of the scope.
<p><b>1.2.2 Captions (Prerecorded)</b> (Level A)            Captions are provided for all prerecorded audio content in synchronized media, except when the media is a media alternative for text and is clearly labeled as such.</p>	Supports	The PROQUEST POLARIS LEAP web pages do not contain prerecorded media as part of the scope.
<p><b>1.2.3 Audio Description or Media Alternative (Prerecorded)</b> (Level A)            An alternative for time-based media or audio description of the prerecorded <u>video</u> content is provided for synchronized media, except when the media is a media alternative for text and is clearly labeled as such.</p>	Supports	The PROQUEST POLARIS LEAP web pages do not contain prerecorded media as part of the scope.
<p><b>1.3.1 Info and Relationships</b> (Level A)            Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.</p>	Does Not Support	Some visual structure and relationship information are programmatically available or are available in text. However, there are several exceptions listed below: <ul style="list-style-type: none"> <li>● Find tool results are not marked up as a table in the “Find Tool (modal)” page.</li> <li>● Labeling and grouping of form elements missing in 3 pages. (e.g., Special Loan options, Account Settings).</li> <li>● Visual heading text is not marked as heading in 3 pages.</li> <li>● List or list item is not marked up properly for the action bar in the “Patron Record Detail - Out/Overdue tab” page.</li> <li>● Visual list is not marked up as a list in search suggestions and work form tracker.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>• Select element missing accessible name for date picker component and address term in 2 pages.</li> <li>• Non-decorative content is inserted using CSS pseudo-elements in 9 pages.</li> <li>• Quotation is missing semantics on the home page.</li> </ul>
<p><b>1.3.2 Meaningful Sequence</b> (Level A) When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.</p>	Partially Supports	<p>Most of the content is presented in a meaningful sequence.</p> <p>However, there are exceptions:</p> <ul style="list-style-type: none"> <li>• Able to browse outside modal with screen reader in “Patron Record Detail - Check out Item” page.</li> <li>• Hidden content is readable with a screen reader in “Invoice Line Item - Segments tab - Orders view” page.</li> <li>• Informative (static) content is not readable by a screen reader in search suggestions.</li> </ul>
<p><b>1.3.3 Sensory Characteristics</b> (Level A) Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, color, size, visual location, orientation, or sound. <i>Note:</i> For requirements related to color, refer to Guideline 1.4.</p>	Supports	
<p><b>1.4.1 Use of Color</b> (Level A) Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. <i>Note:</i> This success criterion addresses color perception specifically. Other forms of perception are covered in Guideline 1.3 including programmatic access to color and other visual presentation coding.</p>	Supports	
<p><b>1.4.2 Audio Control</b> (Level A) If any audio on a Web page plays automatically for more than 3 seconds, either a mechanism is available to pause or stop the audio, or a mechanism is available to control audio volume independently from the overall system volume level. <i>Note:</i> Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content</p>	Supports	The PROQUEST POLARIS LEAP Web pages do not contain audio content that plays automatically.

Criteria	Conformance Level	Remarks and Explanations
<p>on the Web page (whether or not it is used to meet other success criteria) must meet this success criterion. See Conformance Requirement 5: Non-Interference.</p>		
<p><b>2.1.1 Keyboard</b> (Level A)  All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints.  <i>Note 1:</i> This exception relates to the underlying function, not the input technique. For example, if using handwriting to enter text, the input technique (handwriting) requires path-dependent input but the underlying function (text input) does not.  <i>Note 2:</i> This does not forbid and should not discourage providing mouse input or other input methods in addition to keyboard operation.</p>	Partially Supports	<p>Most of the functionality can be accessed and operated through a keyboard and/or screen reader turned on.</p> <p>However, there are exceptions:</p> <ul style="list-style-type: none"> <li>● Inserting a fixed field cannot be performed with a screen reader turned on.</li> <li>● Device-dependent event handlers are used in 5 pages.</li> <li>● Function cannot be performed by keyboard alone in "Patron Record Detail - Out/Overdue tab ", and "Find Tool (modal)" pages.</li> <li>● Scrollable region must have keyboard access in 4 pages.</li> </ul>
<p><b>2.1.2 No Keyboard Trap</b> (Level A)  If keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, if it requires more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away.  <i>Note:</i> Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the Web page (whether it is used to meet other success criteria or not) must meet this success criterion. See Conformance Requirement 5: Non-Interference.</p>	Partially Supports	<p>Most of the interactive elements in web pages are navigable without keyboard trap.</p> <p>However there is an exception:</p> <ul style="list-style-type: none"> <li>● There is a keyboard trap in "Patron Registration Form", and "Find Tool (modal)" pages.</li> </ul>
<p><b>2.1.4 Character Key Shortcuts</b> (Level A 2.1 only)  If a keyboard shortcut is implemented in content using only letter (including upper- and lower-case letters), punctuation, number, or symbol characters, then at least one of the following is true:</p> <ul style="list-style-type: none"> <li>● <b>Turn off:</b> A mechanism is available to turn the shortcut off;</li> <li>● <b>Remap:</b> A mechanism is available to remap the shortcut to include one or more non-printable keyboard keys (e.g., Ctrl, Alt);</li> </ul>	Supports	



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● <b>Active only on focus:</b> The keyboard shortcut for a user interface component is only active when that component has focus.</li> </ul>		
<p><b>2.2.1 Timing Adjustable</b> (Level A)</p> <p>For each time limit that is set by the content, at least one of the following is true:</p> <ul style="list-style-type: none"> <li>● <b>Turn off:</b> The user is allowed to turn off the time limit before encountering it; or</li> <li>● <b>Adjust:</b> The user is allowed to adjust the time limit before encountering it over a wide range that is at least ten times the length of the default setting; or</li> <li>● <b>Extend:</b> The user is warned before time expires and given at least 20 seconds to extend the time limit with a simple action (for example, "press the space bar"), and the user is allowed to extend the time limit at least ten times; or</li> <li>● <b>Real-time Exception:</b> The time limit is a required part of a real-time event (for example, an auction), and no alternative to the time limit is possible; or</li> <li>● <b>Essential Exception:</b> The time limit is essential and extending it would invalidate the activity; or</li> <li>● <b>20 Hour Exception:</b> The time limit is longer than 20 hours.</li> </ul>	Partially Supports	<p>Most of the time limit content has a mechanism to turn off, Adjust, extend the time limit.</p> <p>However there is an exception:</p> <ul style="list-style-type: none"> <li>● Content visually appears and disappears with no ability to adjust timing for some toast messages in "Patron Registration Form" page.</li> </ul>
<p><b>2.2.2 Pause, Stop, Hide</b> (Level A)</p> <p>For moving, blinking, scrolling, or auto-updating information, all of the following are true:</p> <ul style="list-style-type: none"> <li>● <b>Moving, blinking, scrolling:</b> For any moving, blinking or scrolling information that (1) starts automatically, (2) lasts more than five seconds, and (3) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is essential; and</li> <li>● <b>Auto-updating:</b> For any auto-updating information that (1) starts automatically and (2) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential.</li> </ul> <p><i>Note 1:</i> For requirements related to flickering or flashing content, refer to Guideline 2.3.</p>	Supports	

Criteria	Conformance Level	Remarks and Explanations
<p><i>Note 2:</i> Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the Web page (whether it is used to meet other success criteria or not) must meet this success criterion. See Conformance Requirement 5: Non-Interference.</p> <p><i>Note 3:</i> Content that is updated periodically by software or that is streamed to the user agent is not required to preserve or present information that is generated or received between the initiation of the pause and resuming presentation, as this may not be technically possible, and in many situations could be misleading to do so.</p> <p><i>Note 4:</i> An animation that occurs as part of a preload phase or similar situation can be considered essential if interaction cannot occur during that phase for all users and if not indicating progress could confuse users or cause them to think that content was frozen or broken.</p>		
<p><b>2.3.1 Three Flashes or Below Threshold</b> (Level A) Web pages do not contain anything that flashes more than three times in any one second period, or the flash is below the general flash and red flash thresholds.</p> <p><i>Note:</i> Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the Web page (whether it is used to meet other success criteria or not) must meet this success criterion. See Conformance Requirement 5: Non-Interference.</p>	Supports	
<p><b>2.4.1 Bypass Blocks</b> (Level A) A mechanism is available to bypass blocks of content that are repeated on multiple Web pages.</p>	Supports	
<p><b>2.4.2 Page Titled</b> (Level A) Web pages have titles that describe topic or purpose.</p>	Partially Supports	<p>Most of the pages are provided with appropriate page titles.</p> <p>However, there is an exception:</p> <ul style="list-style-type: none"> <li>• Page &lt;title&gt; does not identify purpose of page in Patron work forms.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b>2.4.3 Focus Order</b> (Level A) If a Web page can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.</p>	Partially Supports	<p>Most of the content from the web pages receive focus in a meaningful order.</p> <p>However, there are exceptions:</p> <ul style="list-style-type: none"> <li>● Modal is closed, focus is not returned to trigger in 4 pages.</li> <li>● Keyboard focus is sometimes lost or misplaced due to user interaction or content update in 3 pages.</li> <li>● Keyboard focus order is not always logical in 4 pages.</li> <li>● Hidden or empty element receives focus in “Invoice Line Item - Segments tab - Orders view” page.</li> </ul>
<p><b>2.4.4 Link Purpose (In Context)</b> (Level A) The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general.</p>	Partially Supports	<p>In most of the web pages, the purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context.</p> <p>However, there is an exception:</p> <ul style="list-style-type: none"> <li>● The purpose of link is not clear in context for control number hyperlinks included in a workform header.</li> </ul>
<p><b>2.5.1 Pointer Gestures</b> (Level A 2.1 only) All functionality that uses multipoint or path-based gestures for operation can be operated with a single pointer without a path-based gesture, unless a multipoint or path-based gesture is essential.</p>	Supports	
<p><b>2.5.2 Pointer Cancellation</b> (Level A 2.1 only) For functionality that can be operated using a single pointer, at least one of the following is true:</p> <ul style="list-style-type: none"> <li>● <b>No Down-Event:</b> The down-event of the pointer is not used to execute any part of the function;</li> </ul>	Supports	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● <b>Abort or Undo:</b> Completion of the function is on the up-event, and a mechanism is available to abort the function before completion or to undo the function after completion;</li> <li>● <b>Up Reversal:</b> The up-event reverses any outcome of the preceding down-event;</li> <li>● <b>Essential:</b> Completing the function on the down-event is essential.</li> </ul>		
<p><b>2.5.3 Label in Name</b> (Level A 2.1 only) For user interface components with labels that include text or images of text, the name contains the text that is presented visually.</p>	Partially Supports	<p>For most user interface components with labels that include text or images of text, the name contains the text that is presented visually.</p> <p>However, there is an exception:</p> <ul style="list-style-type: none"> <li>● Accessible name does not contain visible label in MARC edit page (checkboxes) in 1 page.</li> </ul>
<p><b>2.5.4 Motion Actuation</b> (Level A 2.1 only) Functionality that can be operated by device motion or user motion can also be operated by user interface components and responding to the motion can be disabled to prevent accidental actuation, except when:</p> <ul style="list-style-type: none"> <li>● <b>Supported Interface:</b> The motion is used to operate functionality through an accessibility supported interface;</li> <li>● <b>Essential:</b> The motion is essential for the function and doing so would invalidate the activity.</li> </ul>	Supports	
<p><b>3.1.1 Language of Page</b> (Level A) The default human language of each Web page can be programmatically determined.</p>	Supports	
<p><b>3.2.1 On Focus</b> (Level A) When any user interface component receives focus, it does not initiate a change of context.</p>	Partially Supports	<p>In most webpages, when any user interface component receives focus, it does not initiate a change of context.</p> <p>However, there is an exception:</p> <ul style="list-style-type: none"> <li>● Keyboard focus is unexpectedly removed or redirected in “Patron Registration Form”.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b>3.2.2 On Input</b> (Level A) Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.</p>	Supports	
<p><b>3.3.1 Error Identification</b> (Level A) If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.</p>	Supports	
<p><b>3.3.2 Labels or Instructions</b> (Level A) Labels or instructions are provided when content requires user input.</p>	Partially Supports	<p>Most of the labels or instructions are provided when content requires user input.</p> <p>However, there are exceptions:</p> <ul style="list-style-type: none"> <li>● Label is not persistent in table filter and barcode entry field.</li> <li>● Visible label missing in date picker component, language selection at login, address term, and table filter.</li> </ul>
<p><b>4.1.1 Parsing</b> (Level A) In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features. <i>Note:</i> Start and end tags that are missing a critical character in their formation, such as a closing angle bracket or a mismatched attribute value quotation mark are not complete.</p>	Partially Supports	<p>Most of the elements across the ProQuest Web Application are nested according to their specifications.</p> <p>However, there is an exception:</p> <ul style="list-style-type: none"> <li>● id attribute value must be unique in “Bibliographic Record - MARC tab” page.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b>4.1.2 Name, Role, Value</b> (Level A)</p> <p>For all user interface components (including but not limited to: form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies.</p> <p><i>Note:</i> This success criterion is primarily for Web authors who develop or script their own user interface components. For example, standard HTML controls already meet this success criterion when used according to specification.</p>	Does not supports	Some controls are defined with appropriate Name, Role and State in the application. However, most of the instances don't meet this requirement as there are 23 documented instances of buttons lacking programmatic Role or of widget states not programmatically announced.

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.2.4 Captions (Live)</b> (Level AA) Captions are provided for all live audio content in synchronized media.</p>	Supports	The PROQUEST POLARIS LEAP web pages do not contain live audio content as part of the scope.
<p><b>1.2.5 Audio Description (Prerecorded)</b> (Level AA) Audio description is provided for all prerecorded video content in synchronized media.</p>	Supports	The PROQUEST POLARIS LEAP web pages do not contain prerecorded video content as part of the scope.
<p><b>1.3.4 Orientation</b> (Level AA 2.1 only) Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential.</p>	Supports	
<p><b>1.3.5 Identify Input Purpose</b> (Level AA 2.1 only) The purpose of each input field collecting information about the user can be programmatically determined when:</p> <ul style="list-style-type: none"> <li>• The input field serves a purpose identified in the Input Purposes for User Interface Components section; and</li> <li>• The content is implemented using technologies with support for identifying the expected meaning for form input data.</li> </ul>	Partially Supports	<p>Most of the form elements, the purpose of each input field collecting personal information about the user is programmatically determined.</p> <p>However, there are exceptions:</p> <ul style="list-style-type: none"> <li>• Identify input purpose missing or not accurate in login and patron registration forms.</li> </ul> <p><i>Note: Auto-complete is removed from certain input fields at the request of the Leap user community.</i></p>

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.4.3 Contrast (Minimum)</b> (Level AA)  The visual presentation of text and images of text has a contrast ratio of at least 4.5:1, except for the following:</p> <ul style="list-style-type: none"> <li>● <b>Large Text:</b> Large-scale text and images of large-scale text have a contrast ratio of at least 3:1;</li> <li>● <b>Incidental:</b> Text or images of text that are part of an inactive user interface component, that are pure decoration, that are not visible to anyone, or that are part of a picture that contains significant other visual content, have no contrast requirement.</li> <li>● <b>Logotypes:</b> Text that is part of a logo or brand name has no contrast requirement.</li> </ul>	Does Not Support	Some of the text content meets the minimum contrast requirements. However, there are several exceptions listed below. <ul style="list-style-type: none"> <li>● Text content lacks 4.5:1 contrast ratio in search suggestions, date picker, workform tracker, and yellow status toasts.</li> <li>● Placeholder text lacks 4.5:1 contrast ratio in 7 pages.</li> <li>● Link text lacks 4.5:1 color ratio on hover/ on focus in 1 page.</li> </ul>
<p><b>1.4.4 Resize text</b> (Level AA)  Except for captions and images of text, text can be resized without assistive technology up to 200 percent without loss of content or functionality.</p>	Does Not Support	Content is lost at 200% zoom in all 15 pages.
<p><b>1.4.5 Images of Text</b> (Level AA)  If the technologies being used can achieve the visual presentation, text is used to convey information rather than images of text except for the following:</p> <ul style="list-style-type: none"> <li>● <b>Customizable:</b> The image of text can be visually customized to the user's requirements;</li> <li>● <b>Essential:</b> A particular presentation of text is essential to the information being conveyed.</li> </ul> <p><i>Note:</i> Logotypes (text that is part of a logo or brand name) are considered essential.</p>	Supports	



Criteria	Conformance Level	Remarks and Explanations
<p><b>1.4.10 Reflow</b> (Level AA 2.1 only)</p> <p>Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions for:</p> <ul style="list-style-type: none"> <li>Vertical scrolling content at a width equivalent to 320 CSS pixels;</li> <li>Horizontal scrolling content at a height equivalent to 256 CSS pixels;</li> </ul> <p>Except for parts of the content which require two-dimensional layout for usage or meaning.</p>	Does Not Support	<p>Content is lost or overlapped in 18 instances across all pages.</p> <p><i>Note: This content has been specifically designed for use on a tablet or greater screen size. While content does load in smaller screens, there are display issues present at 320px.</i></p>
<p><b>1.4.11 Non-text Contrast</b> (Level AA 2.1 only)</p> <p>The visual presentation of the following have a contrast ratio of at least 3:1 against adjacent color(s):</p> <ul style="list-style-type: none"> <li><b>User Interface Components:</b> Visual information required to identify user interface components and states, except for inactive components or where the appearance of the component is determined by the user agent and not modified by the author;</li> <li><b>Graphical Objects:</b> Parts of graphics required to understand the content, except when a particular presentation of graphics is essential to the information being conveyed.</li> </ul>	Does Not Support	<p>Some of the user Interface components and Graphic Objects are having a minimum luminosity ratio of 3:1. However, there are several exceptions listed below.</p> <ul style="list-style-type: none"> <li>Active user interface component lacks a 3 to 1 contrast ratio in 5 pages.</li> <li>An icon lacks 3 to 1 contrast ratio in 8 pages.</li> <li>State of the active component lacks a 3 to 1 contrast ratio in 4 pages.</li> </ul>
<p><b>1.4.12 Text Spacing</b> (Level AA 2.1 only)</p> <p>In content implemented using markup languages that support the following text style properties, no loss of content or functionality occurs by setting all of the following and by changing no other style property:</p> <ul style="list-style-type: none"> <li>Line height (line spacing) to at least 1.5 times the font size;</li> <li>Spacing following paragraphs to at least 2 times the font size;</li> <li>Letter spacing (tracking) to at least 0.12 times the font size;</li> <li>Word spacing to at least 0.16 times the font size.</li> </ul> <p>Exception: Human languages and scripts that do not make use of one or more of these text style properties in written text can conform using only the properties that exist for that combination of language and script.</p>	Partially Supports	<p>Most of the content is adjusted with no content or functionality loss on applying the text spacing.</p> <p>However there is an exception:</p> <ul style="list-style-type: none"> <li>Text spacing content cut off in "Find Tool (modal) and "Login" pages when spacing adjusted.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.4.13 Content on Hover or Focus</b> (Level AA 2.1 only)            Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible and then hidden, the following are true:</p> <ul style="list-style-type: none"> <li>● <b>Dismissible:</b> A mechanism is available to dismiss the additional content without moving pointer hover or keyboard focus, unless the additional content communicates an input error or does not obscure or replace other content;</li> <li>● <b>Hoverable:</b> If pointer hover can trigger the additional content, then the pointer can be moved over the additional content without the additional content disappearing;</li> <li>● <b>Persistent:</b> The additional content remains visible until the hover or focus trigger is removed, the user dismisses it, or its information is no longer valid.</li> </ul> <p>Exception: The visual presentation of the additional content is controlled by the user agent and is not modified by the author.</p>	Partially Supports	<p>Most of the additional content that is available on hover or focus is dismissible, hoverable &amp; persistent.</p> <p>However, there are exceptions:</p> <ul style="list-style-type: none"> <li>● Hover content in the information icon disappearing when the user moves the pointer in 3 pages.</li> <li>● Additional content in the information icon is not dismissible in 5 pages.</li> <li>● Toast notification content does not remain visible until dismissed in 1 page.</li> </ul>
<p><b>2.4.5 Multiple Ways</b> (Level AA)            More than one way is available to locate a Web page within a set of Web pages except where the Web Page is the result of, or a step in, a process.</p>	Supports	
<p><b>2.4.6 Headings and Labels</b> (Level AA)            Headings and labels describe topic or purpose.</p>	Partially Supports	<p>Most of the headings and labels describe the topic or purpose.</p> <p>However, there are exceptions:</p> <ul style="list-style-type: none"> <li>● Calendar icons reuse the same label for different date fields (e.g. "Open Calendar") in 1 page.</li> <li>● Button labels do not convey the purpose of the control (e.g., Find, Select, Delete, Insert, Close) in 6 pages.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b>2.4.7 Focus Visible</b> (Level AA) Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.</p>	Partially Supports	<p>Most of the keyboard operable user interface has keyboard focus indicator visible.</p> <p>However, there is an exception:</p> <ul style="list-style-type: none"> <li>● Focus indicator is missing from the date picker in 1 page.</li> <li>● Focus indicator is missing on table sort arrows in 1 page.</li> </ul>
<p><b>3.1.2 Language of Parts</b> (Level AA) The human language of each passage or phrase in the content can be programmatically determined except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text.</p>	Supports	
<p><b>3.2.3 Consistent Navigation</b> (Level AA) Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.</p>	Supports	
<p><b>3.2.4 Consistent Identification</b> (Level AA) Components that have the same functionality within a set of Web pages are identified consistently.</p>	Supports	
<p><b>3.3.3 Error Suggestion</b> (Level AA) If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.</p>	Supports	<p>Most of the input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user.</p> <p>However, there is an exception:</p> <ul style="list-style-type: none"> <li>● Invalid date error does not convey the required date format in 2 pages.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)</p> <p>For Web pages that cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test responses, at least one of the following is true:</p> <ul style="list-style-type: none"> <li>● <b>Reversible:</b> Submissions are reversible.</li> <li>● <b>Checked:</b> Data entered by the user is checked for input errors and the user is provided an opportunity to correct them.</li> <li>● <b>Confirmed:</b> A mechanism is available for reviewing, confirming, and correcting information before finalizing the submission.</li> </ul>	Supports	
<p><b>4.1.3 Status Messages</b> (Level AA 2.1 only)</p> <p>In content implemented using markup languages, status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus.</p>	Does Not Support	<p>Status messages are not announced automatically throughout the PROQUEST POLARIS LEAP web pages. The instances are listed below.</p> <ul style="list-style-type: none"> <li>● Status messages throughout the PROQUEST POLARIS LEAP web pages are not conveyed automatically for “loading” or “In-progress” state where a visual loader is present on the screen.</li> <li>● Status message on cancelling the checkout procedure in “Patron Record Detail - Check Out Item” web page is not announced automatically.</li> </ul>

### Table 3: Success Criteria, Level AAA

Notes:

Level AAA success criterions are not within the scope of this conformance evaluation.

### Legal Disclaimer (ProQuest Polaris leap)

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