













Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.4.3 Focus Order</a> (Level A)	Supports	The product ensures that focusable components receive focus in an order that preserves meaning and operability.
<a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)	Supports	The product ensures that the purpose of links can be determined from the link text alone or in combination with the surrounding or programmatic context.
<a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only)	Supports	The product does not require multipoint or path-based gestures for operation.
<a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 only)	Supports	The product does not contain functionality that uses a pointer for operation.
<a href="#">2.5.3 Label in Name</a> (Level A 2.1 only)	Supports	The product ensures that when interface components have visual labels that include text, the provided accessible name contains the visually presented text.
<a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only)	Supports	The product does not contain functionality that requires device motion or user motion.
<a href="#">3.1.1 Language of Page</a> (Level A)	Supports	The product ensures that the default human language used on each page can be programmatically determined.

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<a href="#">3.2.1 On Focus</a> (Level A)	Supports	The product ensures that interface components do not initiate a change of context when receiving focus.
<a href="#">3.2.2 On Input</a> (Level A)	Supports	The product ensures that interactive components do not initiate a change in context when the component setting is changed unless followed by an explicit user action such as activation of a button or link [unless the user has been advised of this behavior before use].
<a href="#">3.2.6 Consistent Help</a> (Level A 2.2 only)	Supports	Help mechanisms occur in the same order relative to other page content in the product.
<a href="#">3.3.1 Error Identification</a> (Level A)	Supports	Where the product automatically detects input errors, the item or field in error is identified and the error is described to the user in text.
<a href="#">3.3.2 Labels or Instructions</a> (Level A)	Supports	Where user input is required, the product presents adequate labels or instructions for successfully providing that input.
<a href="#">3.3.7 Redundant Entry</a> (Level A 2.2 only)	Supports	The product does not request redundant user-entered information in multi-step processes.
<a href="#">4.1.1 Parsing</a> (Level A)	Does Not Apply	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the <a href="#">WCAG 2.0 Editorial Errata</a> and the <a href="#">WCAG 2.1 Editorial Errata</a> . WCAG 2.2 obsolete and removed.



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<a href="#">4.1.2 Name, Role, Value</a> (Level A)	Partially Supports	<p>In most instances, the product contains user interface components whose name, role, state, and value can be programmatically determined, [and whose state, properties, and value, where applicable, can be programmatically set]. Exceptions include:</p> <ul style="list-style-type: none"> <li>• There are controls with incorrect role information. Location: Login</li> <li>• There is an active control without any appropriate role information. Location: Login, Home screen, Search, Book &amp; Book Detail, Video, Audiobook, Settings</li> <li>• There is a content that changes in real time which assistive technologies are not aware of. Location: Search</li> <li>• There is a control with incorrect or no state information. Location: Search, Book &amp; Book Detail, Video, Audiobook</li> <li>• There are controls with no role information. Location: Live Events, Book &amp; Book Detail, Video</li> </ul>

**Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.4 Captions (Live)</a> (Level AA)	Supports	The product does not contain any live synchronized media (video with audio) that requires real-time captioning.
<a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)	Supports	The product does not contain any prerecorded synchronized media (video with audio) that requires audio descriptions.
<a href="#">1.3.4 Orientation</a> (Level AA 2.1 only)	Partially Supports	<p>In most instances, the product does not restrict its view and operation to a single display orientation, such as portrait or landscape [unless a specific orientation is essential]. Exceptions include:</p> <ul style="list-style-type: none"> <li>• The screen is restricted to portrait orientation. Location: Home screen</li> </ul>
<a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 only)	Supports	The product ensures that the purpose of input fields that request information about the user, such as name or email, can be programmatically determined.

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<a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)	Partially Supports	<p>In most instances, the visual presentation of text and images of text in the product provides a contrast ratio of at least 4.5:1 against adjacent colors. Exceptions include:</p> <ul style="list-style-type: none"> <li>• There is text that does not meet the required minimum color contrast ratio with its background. Location: Login, Search, Book &amp; Book Detail, Video, Audiobook</li> </ul>
<a href="#">1.4.4 Resize text</a> (Level AA)	Supports	The product allows text to be resized without assistive technology up to 200 percent without loss of content or functionality.
<a href="#">1.4.5 Images of Text</a> (Level AA)	Supports	Except for logos, the product uses text instead of images of text.
<a href="#">1.4.10 Reflow</a> (Level AA 2.1 only)	Supports	The product allows for resizing of content to a minimum width of 320 CSS pixels or vertical height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two dimensions [except where scrolling is required for content usage such as tables, maps, or diagrams]

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.4.11 Non-text Contrast</a> (Level AA 2.1 only)	Partially Supports	In most instances, the visual presentation of non-text content in the product has a contrast ratio of at least 3:1 against adjacent color(s). Exceptions include: <ul style="list-style-type: none"> <li>There are user interface components with a contrast ratio below 3.00:1. Location: Expert Playlists, Audiobook, Settings</li> </ul>
<a href="#">1.4.12 Text Spacing</a> (Level AA 2.1 only)	Supports	The product is not implemented using markup languages subject to this criterion
<a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 only)	Supports	The product does not contain content that appears on pointer hover or keyboard focus.
<a href="#">2.4.5 Multiple Ways</a> (Level AA)	Supports	The product does not provide a set of pages or apps and is not otherwise implemented in a way that make it subject to this criterion.
<a href="#">2.4.6 Headings and Labels</a> (Level AA)	Supports	Headings and labels provided in the product adequately describe the topic or purpose of the content with which they are associated.
<a href="#">2.4.7 Focus Visible</a> (Level AA)	Supports	The product provides a visible indication of keyboard focus for elements on each page.

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<a href="#">2.4.11 Focus Not Obscured (Minimum)</a> (Level AA 2.2 only)	Supports	When user interface components receive keyboard focus, they are, at minimum, partially visible.
<a href="#">2.5.7 Dragging Movements</a> (Level AA 2.2 only)	Supports	The product does not use dragging movements for interactive functionality.
<a href="#">2.5.8 Target Size (Minimum)</a> (Level AA 2.2 only)	Supports	The size of targets in the product meets the requirements of this criterion
<a href="#">3.1.2 Language of Parts</a> (Level AA)	Supports	Pages of the product present content in a single language.
<a href="#">3.2.3 Consistent Navigation</a> (Level AA)	Supports	The product ensures that navigational mechanisms repeated across the product are presented consistently and in the same relative order.
<a href="#">3.2.4 Consistent Identification</a> (Level AA)	Supports	This success criteria does not apply to non-web software.
<a href="#">3.3.3 Error Suggestion</a> (Level AA)	Supports	Where the product automatically detects input errors and provides error messages, the product also provides suggestions for correcting each error.
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)	Supports	The product does not cause legal commitments, process financial transactions, or modify or delete user-controllable data

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<a href="#">3.3.8 Accessible Authentication (Minimum)</a> (Level AA 2.2 only)	Supports	The product does not require an authentication process.
<a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only)	Supports	The product does not generate status messages that are subject to this criterion.

**Table 3: Success Criteria, Level AAA**

Notes: Not Evaluated on AAA