UsableNet Accessibility Conformance Report, WCAG Edition

(Based on VPAT® Version 2.4)

Name of Product/Version:
Creativebug

Report Date:
July 2024

Product Description:
Creativebug is an easy-to-use, high-quality online art & craft education resource used by libraries around the world. Patrons have unlimited access to thousands of video classes and downloadable PDFs for every skill level.

Contact Information:

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Notes:
We evaluated the "Creativebug website" accessibility by considering the following user journeys:

- **Home Page**
- **Classes**
- **Class details**
- **Start free trial**
- **My Account**
- **Blog**
- **Pattern library**
- **Gift subscriptions**

The following recurring components were also identified across the user journeys:

- **Header**
- **Navigation**
- **Footer**

Evaluation Methods Used:

- **TBT** (Tool-Based Testing): UsableNet AQA automatic evaluations
- **ATP** (Assistive Technology Previews): UsableNet AQA tools helping

manual tests grayscale, text spacing, accessibility labels
- **MAT** (Manual Accessibility Testing): Keyboard testing with visual focus; Videos; Screen Reader Testing; Inspection

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Applicable Standards/Guidelines table

STANDARD/GUIDELINE	INCLUDED IN REPORT
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1 at https://www.w3.org/TR/WCAG21/	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially Supports: Some functionality of the product does not meet the criterion.

Does Not Support: The majority of product functionality does not meet the criterion.

Not Applicable: The criterion is not relevant to the product.

Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0

Conformance Requirements.

Table 1: Success Criteria, Level A

WCAG 2.1 Success Criteria, Level A

CRITERIA	CONFORMANCE LEVEL	REMARKS AND EXPLANATIONS
1.1.1 Non-text Content (Level A)	Supports	The product provides text alternatives for non-text content. **Test methods: TBT; MAT**
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	The product does not contain prerecorded audio-only or video-only media. **Test methods: TBT; MAT**
1.2.2 Captions (Prerecorded) (Level A)	Supports	The product provides captions in prerecorded video. **Test methods: TBT; MAT**
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	The product provides audio description or a media alternative for the prerecorded video. **Test methods: TBT; MAT**
1.3.1 Info and Relationships (Level A)	Supports	The product provides appropriate programmatic or textual equivalents for visual structure and relationship. **Test methods: TBT; ATP; MAT**
1.3.2 Meaningful Sequence (Level A)	Supports	The product presents content in a meaningful sequence. **Test methods: TBT; MAT**
1.3.3 Sensory Characteristics. (Level A)	Supports	Instructions provided for understanding and operating content do not rely solely on sensory characteristics. **Test methods: TBT; MAT**
1.4.1 Use of Color (Level A)	Supports	Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. **Test methods: TBT; MAT**
1.4.2 Audio	Supports	The product provides play and

Control (Level A)		pause buttons to enable the user to control the audio content. **Test methods: TBT; MAT**
2.1.1 Keyboard (Level A)	Supports	All interactive elements are available using an external keyboard. **Test methods: TBT; MAT**
2.1.2 No Keyboard Trap (Level A)	Supports	The product does not feature any content or controls that cause a keyboard trap. **Test methods: TBT; MAT**
2.1.4 Character Key Shortcuts (Level A)	Supports	No shortcuts exist which use only single keys. **Test methods: TBT; MAT**
2.2.1 Timing Adjustable (Level A)	Not Applicable	The product does not include time limits. **Test methods: TBT; MAT**
2.2.2 Pause, Stop, Hide (Level A)	Supports	The product does not include elements which move, blink, scroll, or auto-update. **Test methods: TBT; MAT**
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	The product does not contain flashing content. **Test methods: TBT; MAT**
2.4.1 Bypass Blocks (Level A)	Supports	The product provides a way to skip repeated content. **Test methods: TBT; MAT**
2.4.2 Page Titled (Level A)	Supports	Page titles are descriptive enough. **Test methods: TBT; MAT**
2.4.3 Focus Order (Level A)	Partially Supports	Focus order is properly managed. Exceptions include: • HomePage promotion popup **Test methods: TBT; MAT**
2.4.4 Link Purpose (In Context) (Level A)	Supports	Links within the product make sense within their context of use. **Test methods: TBT; ATP; MAT**

2.5.1 Pointer Gestures (Level A)	Supports	The product does not require multi-point or path-based pointer gestures. **Test methods: TBT; MAT**
2.5.2 Pointer Cancellation (Level A)	Supports	The product contains only functionality that can be activated on the up event of a single pointer. **Test methods: TBT; MAT**
2.5.3 Label in Name (Level A)	Supports	The product, for components that have visible text labels, that text exists in the component's accessible name. **Test methods: TBT; ATP; MAT**
2.5.4 Motion Actuation (Level A)	Supports	The product does not contain any functionality that can be operated by device motion or user motion. **Test methods: TBT; MAT**
3.1.1 Language of Page (Level A)	Supports	The product relies on the features of the underlying operating system to set and indicate the language of the user interface. **Test methods: TBT; MAT**
3.2.1 On Focus (Level A)	Supports	The product does not initiate a change of context when focused. **Test methods: TBT; MAT**
3.2.2 On Input (Level A)	Supports	The product does not initiate a changes of context automatically on user input. **Test methods: TBT; MAT**
3.3.1 Error Identification (Level A)	Supports	The product identifies errors, conveying them to the user. **Test methods: TBT; MAT**
3.3.2 Labels or Instructions (Level A)	Supports	The product provides label and instructions when content requires user input. **Test methods: TBT; MAT**
4.1.1 Parsing (Level A)	Supports	The product provides a valid HTML. **Test methods: TBT; MAT**
4.1.2 Name,	Supports	The product user interface

Role, Value (Level A)		components convey names, roles and values as per requirements and functionalities. **Test methods: TBT; MAT**

Table 2: Success Criteria, Level AA

WCAG 2.1 Success Criteria, Level AA

CRITERIA	CONFORMANCE LEVEL	REMARKS AND EXPLANATIONS
1.2.4 Captions (Live) (Level AA)	Not Applicable	The product does not contain live synchronized media. **Test methods: TBT; MAT**
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	The product does not contain prerecorded video content that would require audio description. **Test methods: TBT; MAT**
1.3.4 Orientation (Level AA)	Supports	The product does not restrict its view and operation to a single display orientation and responds appropriately to screen orientation changes. **Test methods: TBT; MAT**
1.3.5 Identify Input Purpose (Level AA)	Supports	The product provides support for programmatic identification of input purpose. **Test methods: TBT; MAT**
1.4.3 Contrast (Minimum) (Level AA)	Supports	All product text elements have sufficient contrast with background. **Test methods: TBT; MAT**
1.4.4 Resize text (Level AA)	Supports	Text within the application can be resized using the system font settings. **Test methods: TBT; MAT**
1.4.5 Images of Text (Level AA)	Supports	The product uses always text instead of images of text **Test methods: TBT; MAT**
1.4.10 Reflow (Level AA)	Supports	Content can be enlarged without requiring horizontal scrolling. **Test methods: TBT; MAT**

1.4.11 Non-text Contrast (Level AA)	Supports	All user interface components and meaningful graphics have sufficient contrast with the surrounding background. **Test methods: TBT; MAT**
1.4.12 Text Spacing (Level AA)	Supports	Users can adjust text spacing to make it easier to read. **Test methods: TBT; MAT**
1.4.13 Content on Hover or Focus (Level AA)	Supports	The product does not contain elements triggered by hover or focus. **Test methods: TBT; MAT**
2.4.5 Multiple Ways (Level AA)	Supports	Users can locate web pages in the product through the menu and options in the main section. **Test methods: TBT; MAT**
2.4.6 Headings and Labels (Level AA)	Supports	The product provides descriptive headings and labels. **Test methods: TBT; ATP; MAT**
2.4.7 Focus Visible (Level AA)	Supports	Focus indicator is visible on all operable controls. **Test methods: TBT; MAT**
3.1.2 Language of Parts (Level AA)	Supports	The product does not contain text in a different human language. **Test methods: TBT; MAT**
3.2.3 Consistent Navigation (Level AA)	Supports	The product has consistent layout in all the pages. **Test methods: TBT; MAT**
3.2.4 Consistent Identification (Level AA)	Supports	Components with the same functionality are identified consistently. **Test methods: TBT; MAT**
3.3.3 Error Suggestion (Level AA)	Supports	The product provides suggestions to the user when input errors are automatically detected. **Test methods: TBT; MAT**
3.3.4 Error Prevention (Legal, Financial, Data)	Supports	The product does not process legal commitments or financial transactions. Changes to user-controllable data are reversible or

(Level AA)		can be confirmed before finalizing. **Test methods: TBT; MAT**
4.1.3 Status Messages(Level AA)	Supports	The status messages are correctly read by the Assistive Technologies. **Test methods: TBT; MAT**

Legal Disclaimer (UsableNet)

The information herein is provided in good faith based on the website at the time of the review and does not represent a legally-binding claim.