

Gale Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4)

Name of Product/Version:

Report Date: March 2022

Product Description:

Contact Information: accessibility.gale@cengage.com

Notes:

Evaluation Methods Used: Testing was conducted using Deque System’s automated AXE tool and manually tested using Non-Visual Desktop Access (NVDA) screen reader software.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22,	(Yes)

Standard/Guideline	Included In Report
2018	

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Product uses proper labeling on forms and alt texts for book cover images.</p> <p>Electronic Docs: Documents do not contain non-text content</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Product contains no non-text multimedia</p> <p>Electronic Docs: Product contains no non-text multimedia</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Product contains no non-text multimedia</p> <p>Electronic Docs: Product contains no non-text multimedia</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Product contains no non-text multimedia</p> <p>Electronic Docs: Product contains no non-text multimedia</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: supports</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Form controls without visible labels use aria-labels to communicate purpose and those with visible labels use aria to associate label and input. All non-text UI elements use either title, alt or aria to communicate purpose/describe.</p> <p>Electronic Docs: Documents are short entries of citations and are generally in plain text.</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Product uses tab order and page structure to ensure the content is encountered in a meaningful sequence.</p> <p>Electronic Docs: Documents are presented in meaningful sequence,</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: When product uses shape or size to convey meaning, it also uses labels to describe that element.</p> <p>Electronic Docs: Documents in the product do not use size or shape to convey meaning. Software: Not Applicable Authoring Tool: Not Applicable</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: When product uses color to convey meaning, it also uses labels to describe that element.</p> <p>Electronic Docs: Documents in the product do not use color to convey meaning</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Product does not include any auto-playing audio</p> <p>Electronic Docs: Product does not include any auto-playing audio</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: All web components are accessible using a keyboard.</p> <p>Electronic Docs: All parts of a document are accessible using a keyboard.</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>
<p>2.1.2 No Keyboard Trap (Level A)</p>	<p>Web: Supports</p>	<p>Web: Product does not include any keyboard traps</p>

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Electronic Docs: Documents do not include any keyboard traps</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: No time limits are set for content</p> <p>Electronic Docs: No time limits are set for content</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: supports</p> <p>Electronic Docs: supports</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Product contains no moving, blinking, scrolling or auto-updating information.</p> <p>Electronic Docs: Documents contain no moving, blinking, scrolling or auto-updating information.</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Product does not contain anything that flashes</p> <p>Electronic Docs: Documents do not contain anything that flashes</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p> <p>Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Product features a logically nested header structure and uses a combination of HTML and ARIA semantic elements to communicate the structure of the page and allow the user to bypass blocks. Product also features as “Skip to main content” link</p> <p>Electronic Docs: Product features a logically nested header structure and uses a combination of HTML and ARIA semantic elements to communicate the structure of the page and allow the user to bypass blocks. Product also features as “Skip to main content” link</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Web pages use proper descriptive titles which inform the user where in the product they are.</p> <p>Electronic Docs: Document titles are reflected on various parts of the document details page.</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Support</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Most elements can be navigated sequentially and receive focus properly.</p> <p>Electronic Docs: Documents can be navigated sequentially and receive properly focus.</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Links provide adequate context about their function</p> <p>Electronic Docs: The only link in documents is to outside URLs, which is made obvious by the link formatting.</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: supports</p> <p>Electronic Docs: supports</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Language is always English, and identified as such in the header</p> <p>Electronic Docs: Language is always English, and identified as such in the header</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Product uses activate rather than focus to initiate changes of context</p> <p>Electronic Docs: No items in documents initiate a change of context on focus</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>3.2.2 On Input (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not</p>	<p>Web: Changing settings does not automatically cause a change of context without informing the user</p> <p>Electronic Docs: Documents do not allow for any changing of settings</p>

Criteria	Conformance Level	Remarks and Explanations
	Applicable	Software: Not Applicable Authoring Tool: Not Applicable
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Product has few fields that are mandatory, but those few only have visual error messages that do not announce to a screen reader.</p> <p>Electronic Docs: Adequate error messages are given when content is unable to be retrieved.</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Form elements use aria-labels and are organized into functional groups.</p> <p>Electronic Docs: none of the content in product includes user inputs.</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: No form elements contain duplicate ID's</p> <p>Electronic Docs: Documents have complete element tagging, nesting and unique IDs.</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Form elements use aria-labels and are organized into functional groups.</p> <p>Electronic Docs: Components with documents can be programmatically determined</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Product does not contain audio or video content</p> <p>Electronic Docs: Documents do not contain audio or video content</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Product does not contain audio or video content</p> <p>Electronic Docs: Documents do not contain audio or video content</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Does not support</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Some link elements do not have sufficient color contrast.</p> <p>Electronic Docs: Color contrast on all elements within documents is 4.5:1 or greater</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p><u>1.4.4 Resize text</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Product allows for text to easily be resized.</p> <p>Electronic Docs: Documents allows for text to easily be resized.</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p><u>1.4.5 Images of Text</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Support</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Product does not use images of text in the place of text.</p> <p>Electronic Docs: Documents do not use images of text.</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p><u>2.4.5 Multiple Ways</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not</p>	<p>Web: Product includes multiple navigational workflows, including a search function capable of returning all content.</p> <p>Electronic Docs: Documents are the result of the process of searching.</p> <p>Software: Not Applicable</p>

Criteria	Conformance Level	Remarks and Explanations
	Applicable	Authoring Tool: Not Applicable
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Partially Support</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Form elements use aria-labels and are organized into functional groups. Product features a logically nested header structure and uses a combination of HTML and ARIA semantic elements to communicate the structure of the page.</p> <p>Electronic Docs: Documents may have headings within the text, which are not labeled as such in the HTML</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Product shows focus indicator on all elements</p> <p>Electronic Docs: Documents show focus on all elements</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: All content is available in English only, so the language never changes</p> <p>Electronic Docs: All content is available in English only, so the language never changes</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>

Criteria	Conformance Level	Remarks and Explanations
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Main navigational header is consistent across the product, as are the search filters and document tools</p> <p>Electronic Docs: There are no navigational mechanisms within documents.</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: All components that share functionality within the product are consistently identified</p> <p>Electronic Docs: Documents are identified consistently</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Error messages do not suggest proper response in an accessible manner or identify fields with aria-required property. Instruction is given on how to correct the error, but does not always alert assistive technology of this message.</p> <p>Electronic Docs: No error messages exist in documents</p> <p>Software: Not Applicable Authoring Tool: Not Applicable</p>
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: Product does not contain any of the applicable conditions</p> <p>Electronic Docs: documents do not contain any of the</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 	Software: Not Applicable Authoring Tool: Not Applicable	applicable conditions Software: Not Applicable Authoring Tool: Not Applicable

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.2.8 Media Alternative (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.2.9 Audio-only (Live) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.4.6 Contrast (Enhanced) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.4.7 Low or No Background Audio (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.4.8 Visual Presentation (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.4.9 Images of Text (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.1.3 Keyboard (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply	Web:	Web:

Criteria	Conformance Level	Remarks and Explanations
2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.4.8 Location (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.1.4 Abbreviations (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.1.5 Reading Level (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.1.6 Pronunciation (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.2.5 Change on Request (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.3.5 Help (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.3.6 Error Prevention (All) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	The only barriers presented to users without vision are error messages that don't properly alert assistive technology
302.2 With Limited Vision	Supports	The product does not interfere with the user's ability to resize text, zoom, disable css, insert fonts or change contrast.
302.3 Without Perception of Color	Supports	The product does not convey information or meaning using color only. Whenever color is used to convey information, it is paired with an alternative method of conveyance.
302.4 Without Hearing	Supports	The product contains nothing that requires user hearing
302.5 With Limited Hearing	Supports	The product contains nothing that requires user hearing
302.6 Without Speech	Supports	The product contains nothing that requires user speech
302.7 With Limited Manipulation	Supports with exceptions	No barriers are presented to users With Limited Manipulation
302.8 With Limited Reach and Strength	Supports with exceptions	No barriers are presented to users With Limited Reach and Strength
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports with exceptions	No barriers are presented to users With Limited Language, Cognitive, and Learning Abilities

Chapter 4: [Hardware](#)

Notes: Deleted, Gale provides only web products

Chapter 5: [Software](#)

Notes: Deleted, Gale provides only web products

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does not support	Product does not include any unique accessibility commands outside of the standard cursor keys, tab+shift-tab, enter and spacebar. Other accessibility features include ReadSpeaker and alternative document formats, are not explicitly listed anywhere.
602.3 Electronic Support Documentation	Level A: Does not support Level AA: Does not support	The electronic support documentation available on support.gale.com does not comply with WCAG standards.
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports with exception	On request, Gale will attempt to provide support materials in alternative formats.
603 Support Services		
603.2 Information on Accessibility and Compatibility Features	Does not support	Accessibility features are not explicitly listed in any Gale support documentation
603.3 Accommodation of Communication Needs	Supports	Gale commonly uses a single direct point of contact for its technical and customer care support services.

Legal Disclaimer (Company)

Include your company legal disclaimer here, if needed.