ProQuest Platform Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5)

Name of Product/Version:

ProQuest Platform / February 2026 release

Report Date:

February 2026

Product Description:

The ProQuest platform makes hundreds of full text and A&I (abstract & index) collections accessible to researchers around the world.

Contact Information:

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Notes:

ProQuest is committed to providing an experience that is fully accessible to everyone. We make every effort to ensure that all pages comply with web accessibility guidelines. Due to the scale and complex nature of ProQuest Platform content and services, this is an ongoing effort. We appreciate your feedback.

Evaluation Methods Used:

- Deque's Color Contrast Analyzer
- Deque's axe DevTools accessibility testing tool
- High Contrast Chrome extension
- Chrome Developer Tools
- Keyboard-access manual testing and assessment
- NVDA (NonVisual Desktop Access), JAWS and Voiceover screen readers

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) *AND* EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The ProQuest Platform is designed to support alternative access to non-text content wherever possible. **All images** used to represent functionality or actions have associated text labels (or alternative text if a text label is not appropriate). We work with publishing partners to provide alternative text for images in the HTML content. **Decorative images** are coded so that they will be ignored by assistive technology. **Controls:** Text labels identify all form fields. Label / ids and other accessible code necessary for screen readers are associated with all form elements. **Google reCAPTCHA** may present the user with a challenge in some scenarios. This may take the form of a checkbox, and a simple image-based visual challenge with an audio option alternative. We are intending to replace reCaptcha with a less intrusive user experience in the next 12 months. Compliance of this standard was validated using screen readers (listed above in the 'Evaluation methods used').
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software)	Partially Supports	Depending on the customer's subscription, there may be a very small number of audio-only and video-only database records for which a media alternative to the recording is not available.

Criteria	Conformance Level	Remarks and Explanations
• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		Compliance of this standard was validated by manual visual checks.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Synchronized captions are available for the vast majority of video content. This standard was evaluated by manual visual checks.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software)	Partially Supports	Transcripts are provided for the vast majority of video content. A small number of video records also have audio-described versions. This standard was evaluated by manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		

1.3.1 Info and Relationships (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.1.3.1 (Web)
   • 10.1.3.1 (Non-web document)
   • 11.1.3.1.1 (Open Functionality Software)
   • 11.1.3.1.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Supports	The site employs the following to support this:
		   • labels/ids with form elements
		   • Correct use of semantic markup e.g. for headings/lists
		Compliance of this standard was validated by automated web accessibility evaluation tools and manual checks.

1.3.2 Meaningful Sequence (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.1.3.2 (Web)
   • 10.1.3.2 (Non-web document)
   • 11.1.3.2.1 (Open Functionality Software)
   • 11.1.3.2.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Supports	Content is ordered in a meaningful sequence, even when page styling is turned off.
		
		Compliance of this standard was validated using screen readers (listed above) and manual checks.

1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web)	Supports	Instructions provided do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound. Typically, descriptive text and labels are used.

Criteria	Conformance Level	Remarks and Explanations
10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		Compliance of this standard was validated using manual visual checks.
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Color is not used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. Compliance of this standard was validated using manual visual checks
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Supports	Audio content does not play automatically. All audio and video content is provided in a media player with controls for pausing and controlling the volume. Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	This product is designed for keyboard access. Product functionality is available and executable from a keyboard. Compliance of this standard was validated using manual keyboard checks.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Focus can be moved to and away from components using only a keyboard. Compliance of this standard was validated using manual keyboard checks.

Criteria	Conformance Level	Remarks and Explanations

2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)
Also applies to:
EN 301 549 Criteria
   • 9.2.1.4 (Web)
   • 10.2.1.4 (Non-web document)
   • 11.2.1.4.1 (Open Functionality Software)
   • 11.2.1.4.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Supports	There are no shortcuts triggered using only letter (including upper-and lower-case letters), punctuation, number, or symbol characters.
		
		Shortcuts are available for controlling the video player, including character keys, but they are only active when the video player has focus.
		
		Compliance of this standard was validated using manual keyboard checks.

2.2.1 Timing Adjustable (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.2.2.1 (Web)
   • 10.2.2.1 (Non-web document)
   • 11.2.2.1 (Open Functionality Software)
   • 11.2.2.1 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Supports	This site does not require timed responses.
		
		There is a time limit to the user's session, however the user is alerted when the time limit is approaching and can extend their session if required.
		
		Compliance of this standard was validated using manual visual checks.

2.2.2 Pause, Stop, Hide (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.2.2.2 (Web)
   • 10.2.2.2 (Non-web document)
   • 11.2.2.2 (Open Functionality Software)
   • 11.2.2.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
	Supports	A small number of databases include carousels on the Basic Search page with scrolling/auto-updating information. The user can press the escape key after the page has loaded in order to stop them auto-scrolling.
		
		There is no moving, blinking, scrolling, or auto-updating information elsewhere on the site.
		
		Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	This product does not use flashing or blinking elements in the user interface. Compliance of this standard was validated using manual visual checks.
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	The first element on every page is a "Skip to main content" link which allows users to skip all repetitive navigation. Additional skip links are included on some pages to aid keyboard navigation e.g. jump links on Timelines. Blocks of content are usually preceded by heading elements. Side panels can be collapsed to avoid navigating through the content e.g. Date filter on Results page. Compliance of this standard was validated using screen readers (listed above) and manual keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	All pages of the ProQuest site have descriptive page titles. Compliance of this standard was validated using axe DevTools and manual visual checks.
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Page elements and functionality are placed in an order that follows the sequences and relationships in the content. On the Results page, the filter panel follows the list of the results in programmatic order, which is different from the presentation order, allowing keyboard users to get to their results more quickly. Compliance of this standard was validated using manual keyboard checks.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software)	Supports	In general the purpose of each link on a page is identified by its name, or programmatically determined link context.

Criteria	Conformance Level	Remarks and Explanations
11.2.4.4 (Closed Software 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	No path-based or multi-point gestures are used.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Interactions are executed on the Up action of buttons and links. Compliance of this standard was validated using manual checks.
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.3 (Web)	Supports	Accessible names are present on form elements and match the visible labels.

Criteria	Conformance Level	Remarks and Explanations
• 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		Compliance of this standard was validated using manual visual checks.
2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not Applicable	Content does not require motion controls or physical gestures to access content or functionality.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The main language of each page has been specified in the HTML. Compliance of this standard was validated using Axe DevTools.
3.2.1 On Focus (Level A) Also applies to:	Supports	Context is not changed on focus alone.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		Compliance of this standard was validated using manual visual and keyboard checks.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Context is not changed automatically – appropriate controls are provided. Compliance of this standard was validated using manual visual and keyboard checks.
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	User help is available consistently from the Resource Center widget in the bottom lefthand corner of each page. We are investigating alternative presentations in order to better integrate it on the page.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web)	Supports	Error messages are provided on all forms within the ProQuest Platform.

Criteria	Conformance Level	Remarks and Explanations
• 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		Compliance of this standard was validated using manual visual checks.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Input fields are clearly labeled, and explanatory text is provided to assist the user where necessary. Labels are programmatically-associated with relevant form field. Compliance of this standard was validated using manual visual checks.
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	No processes require the same information to be entered more than once, with the allowed exception of confirming passwords during account creation.
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document)	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.

Criteria	Conformance Level	Remarks and Explanations
11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Pages conform to HTML web standards, so the name and role of all UI components can be determined. Text labels identify all form fields. Label / ids and other accessible code necessary for screen readers are associated with all form elements. Compliance of this standard was validated using Axe DevTools and manual visual checks.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software)	Not applicable	The product does not contain live audio or video content.

Criteria	Conformance Level	Remarks and Explanations
• 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Audio descriptions are not included for the vast majority of video content that we receive from publishing partners. ProQuest has added a small number of audio descriptions for high use recordings in Academic Video Online.
1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The ProQuest platform has been developed with responsive Web design in mind. All content and functionality are available regardless of device orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		The autocomplete attribute is included to programmatically identify the purpose of form input fields that collect information on the user. This applies to a small number of fields on My Research pages, the Email modal, and Request an item (if present).
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Text throughout the ProQuest platform meets the recommended color contrast ratio. In addition, CSS style sheets can be switched off or overridden by user preferences. Compliance of this standard was validated using Deque's color contrast analyzer.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Supports	Text throughout the ProQuest platform can be resized without assistive technology up to 200% without loss of content or functionality. Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	HTML/CSS is used to represent visual presentation whenever possible. Full text content is presented as text wherever available. PDFs for all new historical magazine archive digitization projects started since January 2019 are enhanced with high accuracy OCR background text, logical text flow, semantic markup, and alt text for images. Exception: Some older full text articles are only available as images or image-based PDFs. Where practical, products with documents that are only available as page images or pdfs include an option in the platform to generate an OCRed (plain text) version of the page on-the-fly that is machine-readable. This standard was evaluated using manual visual checks.
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	The ProQuest platform interface has been developed with responsive Web design in mind. Text and columns reflow on browser resize or zoom so that a horizontal scrollbar doesn't appear on most pages. Exceptions: Some full text articles are only available as page images in jpeg format. The text in image-based PDFs does not reflow, where it is important to preserve the layout of the original

Criteria	Conformance Level	Remarks and Explanations
		printed page e.g. ProQuest historical magazine archive digitization projects. The text in native PDFs may not reflow where they have not been created by the author/publisher to conform to PDF/Universal Accessibility (ISO 14289).
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Non-text content, such as icons, meet minimum standards of 3:1 color contrast ratio with the surrounding background.
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Most text on the site is styled without any fixed heights or widths and most text in containers have containers that grow with them and do not overlap other containers. This standard was evaluated using manual visual checks.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool)	Supports	Content that shows up on hover or focus, such as custom tooltips, is dismissible, persistent and does not disappear when you move over them after they appear.

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	More than one way is available to locate the main pages of the site. Links to the main pages of the site are exposed directly on the Basic Search page. They are also available on every page through global navigation links in the hamburger menu. All main pages of the site provide a search form, so users can access content that way. Compliance of this standard was validated using manual visual checks.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Descriptive headings and labels have been used throughout the interface. For instance, on pages that display documents, the page title conveys the [Document title – site name]. The document title is the main heading. Compliance of this standard was validated using manual visual checks.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria	Supports	Link text and other interactive elements have been styled with an enhanced, 2 color keyboard focus

Criteria	Conformance Level	Remarks and Explanations
9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		indicator. This provides a much clearer and more consistent focus indicator than some browser defaults. This standard was evaluated using manual visual and keyboard checks.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Keyboard focus is not obscured.
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Dragging movements are only used for the video player volume control and the Publication Date interactive infographic on the Results page filter panel for some databases. In both cases the user can click on a point along the scale as an alternative to dragging the control.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Interactive UI elements other than inline targets have a minimum size or spacing around them of 24px x 24px.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software)	Does not support	In rare cases, the content may include text that is in a different language than the primary language of document. Content provided by publishing partners is mostly not coded to identify changes to language in the text.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		

3.2.3 Consistent Navigation (Level AA)
Also applies to:
EN 301 549 Criteria
   • 9.3.2.3 (Web)
   • 10.3.2.3 (Non-web document) – Does not apply
   • 11.3.2.3 (Open Functionality Software) – Does not apply
   • 11.3.2.3 (Closed Software) – Does not apply
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software) – Does not apply to non-web software
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs) – Does not apply to non-web docs
	Supports	The primary site navigation links appear in the same place and the same order in the hamburger menu on every page of the site.
		
		Compliance of this standard was validated using manual visual checks.

3.2.4 Consistent Identification (Level AA)
Also applies to:
EN 301 549 Criteria
   • 9.3.2.4 (Web)
   • 10.3.2.4 (Non-web document) – Does not apply
   • 11.3.2.4 (Open Functionality Software) – Does not apply
   • 11.3.2.4 (Closed Software) – Does not apply
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software) – Does not apply to non-web software
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs) – Does not apply to non-web docs
	Supports	Care has been taken to identify components with the same functionality consistently throughout the site.
		
		Compliance of this standard was validated using manual visual checks.

3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web)	Supports	Suggestions for error correction are made when applicable.

Criteria	Conformance Level	Remarks and Explanations
10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		Compliance of this standard was validated using manual visual checks.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	For authentication into My Research accounts, the user can paste their credentials into the username/password fields or use their browser password manager. Authentication into the ProQuest platform is generally handled by the subscribing institution.
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.4.1.3 (Web)	Supports	Care has been taken to ensure that, when notifications appear on the screen, but do not command focus, they are announced to users of assistive software in an appropriate way e.g. applying relevant Aria roles.

Criteria	Conformance Level	Remarks and Explanations
• 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		

Table 3: Success Criteria, Level AAA

Notes: The product was not assessed for WCAG 2.2 AAA conformance.

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Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	See WCAG 1.2.1, 1.2.3, 1.2.5, 1.4.5, 3.1.2
302.2 With Limited Vision	Partially Supports	See above. See also WCAG 1.4.10
302.3 Without Perception of Color	Supports	
302.4 Without Hearing	Partially supports	See WCAG 1.2.1, 1.2.2
302.5 With Limited Hearing	Partially Supports	See WCAG 1.2.1, 1.2.2
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Supports	
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: Hardware

Notes: Product is not hardware. As such, the requirements of this chapter do not apply.

Chapter 5: Software

Notes: Product does not contain non-Web software. See WCAG 2.x section for WCAG 2.0 Level A and AA success criteria conformance details for Web applications.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	
603.3 Accommodation of Communication Needs	Supports	

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Chapter 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	See WCAG 1.2.1, 1.2.3, 1.2.5, 1.4.5, 3.1.2
4.2.2 Usage with limited vision	Partially Supports	See above. See also WCAG 1.4.10
4.2.3 Usage without perception of colour	Supports	
4.2.4 Usage without hearing	Partially Supports	See WCAG 1.2.1, 1.2.2
4.2.5 Usage with limited hearing	Partially Supports	See WCAG 1.2.1, 1.2.2
4.2.6 Usage with no or limited vocal capability	Supports	
4.2.7 Usage with limited manipulation or strength	Supports	
4.2.8 Usage with limited reach	Supports	
4.2.9 Minimize photosensitive seizure triggers	Supports	
4.2.10 Usage with limited cognition, language or learning	Supports	
4.2.11 Privacy	Supports	

Chapter 5: Generic Requirements

Notes: not applicable. Either the product doesn't contain functionality related to the criteria or the criteria are not relevant to the product.

Chapter 6: 6: ICT with Two-Way Voice Communication

Notes: not applicable. The criteria in this chapter are not relevant to the product.

Chapter 7: ICT with Video Capabilities

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Supports	
7.1.2 Captioning synchronization	Supports	

Criteria	Conformance Level	Remarks and Explanations
7.1.3 Preservation of captioning	Not applicable	The platform does not transform or convert videos.
7.1.4 Captions characteristics	Supports	Available from the Display Settings option behind the Closed Captions control.
7.1.5 Spoken subtitles	Does not support	The video player does not have an option to have subtitles read out loud.
7.2.1 Audio description playback	Supports	The small number of video records that have an audio description provide it as a separate option.
7.2.2 Audio description synchronization	Supports	Audio descriptions are synchronized with the video for the small number of video records that have them.
7.2.3 Preservation of audio description	Not applicable	The platform does not transform or convert videos.
7.3 User controls for captions and audio description	Does not support	There are two steps to toggle captions on or off. The user has to open the menu from the Closed Captions control in order to make a change.

Chapter 8: Hardware

Note: The product is not hardware. As such, the requirements of this chapter do not apply.

Chapter 9: Web *(see WCAG 2.x section)*

Chapter 10: Non-Web Documents

Notes: this chapter is only relevant to downloadable PDF and Epub documents in the ProQuest platform.

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
10.5 Caption positioning	Not applicable	Audio and video documents are embedded in the Web page

Criteria	Conformance Level	Remarks and Explanations
10.6 Audio description timing	Not applicable	Audio and video documents are embedded in the Web page

Chapter 11: Software

Notes: not applicable.

Chapter 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	
12.2.3 Effective communication	Supports	
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: not applicable. The product does not provide relay or emergency service access.

Legal Disclaimer (Clarivate)

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