



OCLC Accessibility Conformance Report

International Criteria Edition

VPAT® Voluntary Product Assessment Template version 2.4

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Reviewed by: EFN

Revision Date: April 23, 2024

Vendor/Product Information

Vendor Name	OCLC, Inc.
Product Name	Capira (Android)
Product Version	Spring 2024
Product Description	CapiraMobile connects your library to the users you want to reach, providing a virtual extension of the great on-site service you already provide. This customizable app lets users engage with your library and learn about events, services, and resources conveniently through their phones. You can send notifications about new programs and promotions, let them search your catalog, and support self-checkout and digital library cards.
Completion Date	April 23, 2024
Contact Name/Title	OCLC Accessibility Team
Contact Email/Phone	accessibility@oclc.org

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User Impact

This report shows impact on users by reporting summary conformance for key pages/views supporting core user workflows, as well as aggregate scores across all pages. Due to the nature of some OCLC products such as My Account, there may be pages or views identified as key that do not apply to a particular institution's subscriptions.

Definitions

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe , - V3.1.1 (2019-11)	Yes

Evaluation Methods

OCLC is committed to supporting use of our services by all users. Accessibility is an important consideration during our product development. Features in active development may be tested using SiteImprove, VoiceOver screen reader on Apple machines and JAWS screen reader on Microsoft Windows machines prior to launch.

Accessibility conformance for this report was audited using the following tools:

SiteImprove evaluation tool for Chrome browser

WAVE evaluation tool for Chrome browser

VoiceOver screen reader on Apple platform with Apple Safari

WebAim's Contrast Checker

Manual code review and general product knowledge

Notes

- All tables in this document present a combined report for WCAG 2.1 success criteria Levels A and AA.
- Items relating to WCAG 2.1 success criteria Level AAA were removed.
- Not applicable sections relating to the United States 508 guidelines and the European Union EN301-549 guidelines were removed.
- WCAG 2.1 Principle 1 also documents conformance with:
 - EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
 - Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.
- When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Key Pages Conformance

The following table identifies key pages or views supporting core user workflows. These page or views were evaluated against 50 criteria under WCAG 2.1 Level AA. Each row represents the conformance for that specific page or view.

Page/View	Supports	Partially Supports	Does Not Support	Does Not Apply
Home	33	1	3	13
Library Info	31	3	3	13
My menu	32	2	3	13

Holistic Conformance

This service's interface was evaluated against 50 criteria under WCAG 2.1 Level AA. This table represents the average conformance across all pages and views within the service.

Product	Supports	Partially Supports	Does Not Support	Does Not Apply
Capira Mobile - Android	31	3	3	13

WCAG 2.1 AA Report

Criteria	Level	Conformance	Remarks and Explanations
1.1.1 Non-text Content EN 301 549 Criteria: 9.1.1.1 (Web), 10.1.1.1 (Non-web document), 11.1.1.1.1 (Open Functionality Software), 11.1.1.1.2 (Closed Functionality Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)	A	Partially Supports	Capira Mobile Android accessibility testing revealed issues with some icon buttons needing text equivalents.

<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> EN 301 549 Criteria: 9.1.2.1 (Web), 10.1.2.1 (Non-web document), 11.1.2.1.1 (Open Functionality Software), 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)</p>	A	Not Applicable	Capira Mobile Android does not use pre-recorded audio or video.
<p><u>1.2.2 Captions (Prerecorded)</u> EN 301 549 Criteria: 9.1.2.2 (Web), 10.1.2.2 (Non-web document), 11.1.2.2 (Open Functionality Software), 11.1.2.2 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)</p>	A	Not Applicable	Capira Mobile Android does not use pre-recorded audio.
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> EN 301 549 Criteria: 9.1.2.3 (Web), 10.1.2.3 (Non-web document), 11.1.2.3.1 (Open Functionality Software), 11.1.2.3.2 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)</p>	A	Not Applicable	Capira Mobile Android does not use pre-recorded audio or media.
<p><u>1.2.4 Captions (Live)</u> EN 301 549 Criteria: 9.1.2.4 (Web), 10.1.2.4 (Non-web document), 11.1.2.4 (Open Functionality Software), 11.1.2.4 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)</p>	AA	Not Applicable	Capira Mobile Android does not use live audio or media.
<p><u>1.2.5 Audio Description (Prerecorded)</u> EN 301 549 Criteria: 9.1.2.5 (Web), 10.1.2.5 (Non-web document), 11.1.2.5 (Open Functionality Software), 11.1.2.5 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)</p>	AA	Not Applicable	Capira Mobile Android does not use video content.
<p><u>1.3.1 Info and Relationships</u> EN 301 549 Criteria: 9.1.3.1 (Web), 10.1.3.1 (Non-web document), 11.1.3.1.1 (Open Functionality Software), 11.1.3.1.2 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs)</p>	A	Supports	

Criteria	Level	Conformance	Remarks and Explanations
Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)			

<p><u>1.3.2 Meaningful Sequence</u> EN 301 549 Criteria: 9.1.3.2 (Web), 10.1.3.2 (Non-web document), 11.1.3.2.1 (Open Functionality Software), 11.1.3.2.2 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)</p>	A	Supports	
<p><u>1.3.3 Sensory Characteristics</u> EN 301 549 Criteria: 9.1.3.3 (Web), 10.1.3.3 (Non-web document), 11.1.3.3 (Open Functionality Software), 11.1.3.3 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)</p>	A	Supports	
<p><u>1.3.4 Orientation</u> EN 301 549 Criteria: 9.1.3.4 (Web), 10.1.3.4 (Non-web document), 11.1.3.4 (Open Functionality Software), 11.1.3.4 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508 – Does not apply</p>	AA 2.1 only	Supports	
<p><u>1.3.5 Identify Input Purpose</u> EN 301 549 Criteria: 9.1.3.5 (Web), 10.1.3.5 (Non-web document), 11.1.3.5 (Open Functionality Software), 11.1.3.5 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508 – Does not apply</p>	AA 2.1 only	Supports	
<p><u>1.4.1 Use of Color</u> EN 301 549 Criteria: 9.1.4.1 (Web), 10.1.4.1 (Non-web document), 11.1.4.1 (Open Functionality Software), 11.1.4.1 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)</p>	A	Supports	
<p><u>1.4.2 Audio Control</u> EN 301 549 Criteria: 9.1.4.2 (Web), 10.1.4.2 (Non-web document), 11.1.4.2 (Open Functionality Software), 11.1.4.2 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)</p>	A	Not Applicable	Capira Mobile Android does not use audio.
<p><u>1.4.3 Contrast (Minimum)</u> EN 301 549 Criteria: 9.1.4.3 (Web), 10.1.4.3 (Non-web document), 11.1.4.3 (Open Functionality Software), 11.1.4.3 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)</p>	AA	Supports	
<p><u>1.4.4 Resize text</u></p>	AA	Supports	

Criteria	Level	Conformance	Remarks and Explanations
<p>EN 301 549 Criteria: 9.1.4.4 (Web), 10.1.4.4 (Non-web document), 11.1.4.4.1 (Open Functionality Software), 11.1.4.4.2 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs)</p> <p>Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)</p>			
<p><u>1.4.5 Images of Text</u></p> <p>EN 301 549 Criteria: 9.1.4.5 (Web), 10.1.4.5 (Non-web document), 11.1.4.5.1 (Open Functionality Software), 11.1.4.5.2 (Closed Software) – Does not apply, 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs)</p> <p>Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)</p>	AA	Supports	
<p><u>1.4.10 Reflow</u></p> <p>EN 301 549 Criteria: 9.1.4.10 (Web), 10.1.4.10 (Non-web document), 11.1.4.10.1 (Open Functionality Software), 11.1.4.10.2 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs)</p> <p>Revised Section 508 – Does not apply</p>	AA 2.1 only	Supports	
<p><u>1.4.11 Non-text Contrast</u></p> <p>EN 301 549 Criteria: 9.1.4.11 (Web), 10.1.4.11 (Non-web document), 11.1.4.11 (Open Functionality Software), 11.1.4.11 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs)</p> <p>Revised Section 508 – Does not apply</p>	AA 2.1 only	Partially Supports	Capira Mobile Android accessibility testing revealed some issues with the Google Maps zoom icons, depending on the complexity of the map they were overlying.
<p><u>1.4.12 Text Spacing</u></p> <p>EN 301 549 Criteria: 9.1.4.12 (Web), 10.1.4.12 (Non-web document), 11.1.4.12 (Open Functionality Software), 11.1.4.12 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs)</p> <p>Revised Section 508 – Does not apply</p>	AA 2.1 only	Supports	
<p><u>1.4.13 Content on Hover or Focus</u></p> <p>EN 301 549 Criteria: 9.1.4.13 (Web), 10.1.4.13 (Non-web document), 11.1.4.13 (Open Functionality Software), 11.1.4.13 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs)</p> <p>Revised Section 508 – Does not apply</p>	AA 2.1 only	Supports	
<p><u>2.1.1 Keyboard</u></p> <p>EN 301 549 Criteria: 9.2.1.1 (Web), 10.2.1.1 (Non-web document), 11.2.1.1.1 (Open Functionality Software), 11.2.1.1.2 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs)</p> <p>Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)</p>	A	Supports	

2.1.2 No Keyboard Trap EN 301 549 Criteria: 9.2.1.2 (Web), 10.2.1.2 (Non-web document), 11.2.1.2 (Open Functionality Software), 11.2.1.2 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs)	A	Supports	
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Criteria	Level	Conformance	Remarks and Explanations
Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)			
2.1.4 Character Key Shortcuts EN 301 549 Criteria: 9.2.1.4 (Web), 10.2.1.4 (Non-web document), 11.2.1.4.1 (Open Functionality Software), 11.2.1.4.2 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508 – Does not apply	AA 2.1 only	Not Applicable	
2.2.1 Timing Adjustable EN 301 549 Criteria: 9.2.2.1 (Web), 10.2.2.1 (Non-web document), 11.2.2.1 (Open Functionality Software), 11.2.2.1 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)	A	Not Applicable	
2.2.2 Pause, Stop, Hide EN 301 549 Criteria: 9.2.2.2 (Web), 10.2.2.2 (Non-web document), 11.2.2.2 (Open Functionality Software), 11.2.2.2 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)	A	Supports	
2.3.1 Three Flashes or Below Threshold EN 301 549 Criteria: 9.2.3.1 (Web), 10.2.3.1 (Non-web document), 11.2.3.1 (Open Functionality Software), 11.2.3.1(Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)	A	Supports	
2.4.1 Bypass Blocks EN 301 549 Criteria: 9.2.4.1 (Web), 10.2.4.1 (Non-web document) – Does not apply, 11.2.4.1 (Open Functionality Software) – Does not apply, 11.2.4.1 (Closed Software) – Does not apply, 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software) – Does not apply to nonweb software, 504.2 (Authoring Tool), 602.3 (Support Docs) – Does not apply to non-web docs	A	Not Applicable	No skip link mechanism is provided, but there is also no navigation block at the top of the page to bypass.

<p><u>2.4.2 Page Titled</u> EN 301 549 Criteria: 9.2.4.2 (Web), 10.2.4.2 (Non-web document), 11.2.4.2 (Open Functionality Software) - Does not apply, 11.2.4.2 (Closed Software) – Does not apply, 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)</p>	A	Does Not Support	Capira Mobile Android accessibility testing revealed issues regarding app screens having meaningful, unique page titles.
<p><u>2.4.3 Focus Order</u> EN 301 549 Criteria: 9.2.4.3 (Web), 10.2.4.3 (Non-web document), 11.2.4.3 (Open Functionality Software), 11.2.4.3 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs)</p>	A	Supports	

Criteria	Level	Conformance	Remarks and Explanations
<p>Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)</p>			
<p><u>2.4.4 Link Purpose (In Context)</u> EN 301 549 Criteria: 9.2.4.4 (Web), 10.2.4.4 (Non-web document), 11.2.4.4 (Open Functionality Software), 11.2.4.4 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)</p>	A	Supports	
<p><u>2.4.5 Multiple Ways</u> EN 301 549 Criteria: 9.2.4.5 (Web), 10.2.4.5 (Non-web document) – Does not apply, 11.2.4.5 (Open Functionality Software) – Does not apply, 11.2.4.5 (Closed Software) – Does not apply, 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software) – Does not apply to nonweb software, 504.2 (Authoring Tool), 602.3 (Support Docs) – Does not apply to non-web docs</p>	AA	Supports	
<p><u>2.4.6 Headings and Labels</u> EN 301 549 Criteria: 9.2.4.6 (Web), 10.2.4.6 (Non-web document), 11.2.4.6 (Open Functionality Software), 11.2.4.6 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)</p>	AA	Supports	
<p><u>2.4.7 Focus Visible</u> EN 301 549 Criteria: 9.2.4.7 (Web), 10.2.4.7 (Non-web document), 11.2.4.7 (Open Functionality Software), 11.2.4.7 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)</p>	AA	Does Not Support	Capira Mobile Android accessibility testing revealed a lack of visible focus indicators.

<p><u>2.5.1 Pointer Gestures</u> EN 301 549 Criteria: 9.2.5.1 (Web), 10.2.5.1 (Non-web document), 11.2.5.1 (Open Functionality Software), 11.2.5.1 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508 – Does not apply</p>	AA 2.1 only	Supports	
<p><u>2.5.2 Pointer Cancellation</u> EN 301 549 Criteria: 9.2.5.2 (Web), 10.2.5.2 (Non-web document), 11.2.5.2 (Open Functionality Software), 11.2.5.2 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508 – Does not apply</p>	AA 2.1 only	Supports	
<p><u>2.5.3 Label in Name</u> EN 301 549 Criteria: 9.2.5.3 (Web), 10.2.5.3 (Non-web document), 11.2.5.3 (Open Functionality Software), 11.2.5.3 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508 – Does not apply</p>	AA 2.1 only	Does Not Support	Capira Mobile Android revealed insufficient support for providing the label in name for certain user interface components.

Criteria	Level	Conformance	Remarks and Explanations
<p><u>2.5.4 Motion Actuation</u> EN 301 549 Criteria: 9.2.5.4 (Web), 10.2.5.4 (Non-web document), 11.2.5.4 (Open Functionality Software), 11.2.5.4 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508 – Does not apply</p>	AA 2.1 only	Not Applicable	Capira Mobile Android does not use motion.
<p><u>3.1.1 Language of Page</u> EN 301 549 Criteria: 9.3.1.1 (Web), 10.3.1.1 (Non-web document), 11.3.1.1.1 (Open Functionality Software), 11.3.1.1.2 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)</p>	A	Supports	
<p><u>3.1.2 Language of Parts</u> EN 301 549 Criteria: 9.3.1.2 (Web), 10.3.1.2 (Non-web document), 11.3.1.2 (Open Functionality Software) – Does not apply, 11.3.1.2 (Closed Software) – Does not apply, 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)</p>	AA	Not Applicable	
<p><u>3.2.1 On Focus</u> EN 301 549 Criteria: 9.3.2.1 (Web), 10.3.2.1 (Non-web document), 11.3.2.1 (Open Functionality Software), 11.3.2.1 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)</p>	A	Supports	

<p><u>3.2.2 On Input</u> EN 301 549 Criteria: 9.3.2.2 (Web), 10.3.2.2 (Non-web document), 11.3.2.2 (Open Functionality Software), 11.3.2.2 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)</p>	A	Supports	
<p><u>3.2.3 Consistent Navigation</u> EN 301 549 Criteria: 9.3.2.3 (Web), 10.3.2.3 (Non-web document) – Does not apply, 11.3.2.3 (Open Functionality Software) – Does not apply, 11.3.2.3 (Closed Software) – Does not apply, 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software) – Does not apply to nonweb software, 504.2 (Authoring Tool), 602.3 (Support Docs) – Does not apply to non-web docs</p>	AA	Supports	
<p><u>3.2.4 Consistent Identification</u> EN 301 549 Criteria: 9.3.2.4 (Web), 10.3.2.4 (Non-web document) – Does not apply, 11.3.2.4 (Open Functionality Software) – Does not apply, 11.3.2.4 (Closed Software) – Does not apply, 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs)</p>	AA	Supports	

Criteria	Level	Conformance	Remarks and Explanations
<p>Revised Section 508: 501 (Web)(Software) – Does not apply to nonweb software, 504.2 (Authoring Tool), 602.3 (Support Docs) – Does not apply to non-web docs</p>			
<p><u>3.3.1 Error Identification</u> EN 301 549 Criteria: 9.3.3.1 (Web), 10.3.3.1 (Non-web document), 11.3.3.1.1 (Open Functionality Software), 11.3.3.1.2 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)</p>	A	Supports	
<p><u>3.3.2 Labels or Instructions</u> EN 301 549 Criteria: 9.3.3.2 (Web), 10.3.3.2 (Non-web document), 11.3.3.2 (Open Functionality Software), 11.3.3.2 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)</p>	A	Supports	
<p><u>3.3.3 Error Suggestion</u> EN 301 549 Criteria: 9.3.3.3 (Web), 10.3.3.3 (Non-web document), 11.3.3.3 (Open Functionality Software), 11.3.3.3 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs)</p>	AA	Supports	

Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)			
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> EN 301 549 Criteria: 9.3.3.4 (Web), 10.3.3.4 (Non-web document), 11.3.3.4 (Open Functionality Software), 11.3.3.4 (Closed Software), 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)	AA	Not Applicable	Capira Mobile Android does not deal in legal commitments or financial transactions.
<u>4.1.1 Parsing</u> EN 301 549 Criteria: 9.4.1.1 (Web), 10.4.1.1 (Non-web document), 11.4.1.1.1 (Open Functionality Software), 11.4.1.1.2 (Closed Software) – Does not apply, 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)	A	Not Applicable	This success criterion is now deprecated. Any relevant issues are now captured under other success criteria.
<u>4.1.2 Name, Role, Value</u> EN 301 549 Criteria: 9.4.1.2 (Web), 10.4.1.2 (Non-web document), 11.4.1.2.1 (Open Functionality Software), 11.4.1.2.2 (Closed Software) – Not required, 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: 501 (Web)(Software), 504.2 (Authoring Tool), 602.3 (Support Docs)	A	Partially Supports	Capira Mobile Android accessibility testing revealed some issues with the programmatic specification of names and roles for user interface components or the states, properties, and values of those that can be set by the user. <ul style="list-style-type: none"> Some navigation buttons (“back” button on certain pages, filter icon) are missing names.
Criteria	Level	Conformance	Remarks and Explanations
<u>4.1.3 Status Messages</u> EN 301 549 Criteria: 9.4.1.3 (Web), 10.4.1.3 (Non-web document) – Does not apply, 11.4.1.3 (Open Functionality Software) – Does not apply, 11.4.1.3 (Closed Software) – Does not apply, 11.8.2 (Authoring Tool), 12.1.2 (Product Docs), 12.2.4 (Support Docs) Revised Section 508: Does not apply	AA 2.1 only	Supports	

Revised Section 508 Report

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Criteria	Conformance	Remarks and Explanations
302.1 Without Vision	Partially Supports	Capira Mobile Android partially supports at least one mode of operation that does not require user vision.
302.2 With Limited Vision	Supports	Capira Mobile Android supports at least one mode of operation that enables users to make use of limited vision.
302.3 Without Perception of Color	Supports	Capira Mobile Android supports at least one visual mode of operation that does not require user perception of color.
302.4 Without Hearing	Supports	Capira Mobile Android provides at least one mode of operation that does not require user hearing.
302.5 With Limited Hearing	Supports	Capira Mobile Android provides at least one mode of operation that does not require users to make use of limited hearing.
302.6 Without Speech	Supports	Capira Mobile Android does not require speech input.
302.7 With Limited Manipulation	Supports	Capira Mobile Android provides at least one mode of operation that does not require fine motor control or simultaneous manual operations.
302.8 With Limited Reach and Strength	Supports	Capira Mobile Android uses only standard keystrokes.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Capira Mobile Android meets many of the requirements for an accessible interface in order to make it easier to use for people with cognitive disabilities.

Chapter 4: [Hardware](#)

This section is removed as OCLC does not create hardware.

Chapter 5: [Software](#)

Applications may be web-based or client-side software. Examples of applications are email clients, word processors, help desk systems, content management systems, e-learning courseware, and terminal emulation.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	Refer to WCAG 2.1 conformance report in this document.	Web applications that conform to all Level A and Level AA Success Criteria and all Conformance Requirements in WCAG 2.0 (incorporated by reference in Chapter 1) shall not be required to conform to 502 and 503.

<p><u>502 Interoperability with Assistive Technology</u> Platforms and their software toolkits shall provide a documented set of accessibility services that support a mode of operation for applications running on the platform to interoperate with assistive technology and shall conform to 502.2. Applications that are also platforms shall expose the underlying platform</p>		<p>Platforms are defined as defined as desktop, embedded operating systems (including mobile), web browser, or plug-in for a web browser which renders a particular media, format, or set of components that allow other applications to execute.</p>
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Criteria	Conformance Level	Remarks and Explanations
accessibility services or implement other documented accessibility services.		
502.2.1 User Control of Accessibility Features	Supports	Capira Mobile Android does not interfere with accessibility controls of browser platform.
502.2.2 No Disruption of Accessibility Features	Supports	Capira Mobile Android does not interfere with accessibility controls of browser platform.
502.3 Accessibility Services		
502.3.1 Object Information	Not Applicable	Capira Mobile Android is not platform software.
502.3.2 Modification of Object Information	Not Applicable	Capira Mobile Android is not platform software.
502.3.3 Row, Column, and Headers	Not Applicable	Capira Mobile Android is not platform software.
502.3.4 Values	Not Applicable	Capira Mobile Android is not platform software.
502.3.5 Modification of Values	Not Applicable	Capira Mobile Android is not platform software.
502.3.6 Label Relationships	Not Applicable	Capira Mobile Android is not platform software.
502.3.7 Hierarchical Relationships	Not Applicable	Capira Mobile Android is not platform software.
502.3.8 Text	Not Applicable	Capira Mobile Android is not platform software.
502.3.9 Modification of Text	Not Applicable	Capira Mobile Android is not platform software.
502.3.10 List of Actions	Not Applicable	Capira Mobile Android is not platform software.
502.3.11 Actions on Objects	Not Applicable	Capira Mobile Android is not platform software.
502.3.12 Focus Cursor	Not Applicable	Capira Mobile Android is not platform software.
502.3.13 Modification of Focus Cursor	Not Applicable	Capira Mobile Android is not platform software.
502.3.14 Event Notification	Not Applicable	Capira Mobile Android is not platform software.
502.4 Platform Accessibility Features	Not Applicable	Capira Mobile Android is not platform software.
<u>503 Applications</u>		Applications that are designed to be isolated from their underlying platforms, including web applications, shall not be required to conform to 503.2.
503.2 User Preferences	Not Applicable	Web applications are not required to conform to 503.2
503.3 Alternative User Interfaces	Partially Supports	

503.4 User Controls for Captions and Audio Description		
503.4.1 Caption Controls	Not Applicable	Capira Mobile Android is not authoring software
503.4.2 Audio Description Controls	Not Applicable	Capira Mobile Android is not authoring software
<u>504 Authoring Tools</u>		
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Not Applicable	Refer to WCAG 2.1 conformance report in this document.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	Capira Mobile Android is not authoring software
504.2.2 PDF Export	Not Applicable	Capira Mobile Android is not authoring software
504.3 Prompts	Not Applicable	Capira Mobile Android is not authoring software.
Criteria	Conformance Level	Remarks and Explanations
504.4 Templates	Not Applicable	Capira Mobile Android is not authoring software

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
<u>602 Support Documentation</u>		Documentation that supports the use of ICT shall conform to 602.
602.2 Accessibility and Compatibility Features	Partially Supports	Capira Mobile Android documentation does not include accessibility features that are built-in, but does include accessibility features that provide compatibility with assistive technology.
602.3 Electronic Support Documentation	--	Refer to WCAG 2.1 conformance report in this document.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	All documentation is available in HTML format.
<u>603 Support Services</u>		
603.2 Information on Accessibility and Compatibility Features	Supports	OCLC’s accessibility statement is available for review at: https://www.oclc.org/en/policies/accessibility.html
603.3 Accommodation of Communication Needs	Partially Supports	OCLC Support Services are provided by phone for the visually impaired and email for the hearing impaired. OCLC does not currently provide TTY / online 'Chat' or support representatives that specialize in disabilities.

EN 301 549 Report

Chapter 4: [Functional Performance Statements \(FPS\)](#)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	Capira Mobile Android provides at least one mode of operation that does not require user vision.
4.2.2 Usage with limited vision	Supports	Capira Mobile Android provides at least one mode of operation that enables users to make use of limited vision.
4.2.3 Usage without perception of color	Supports	Capira Mobile Android provides at least one visual mode of operation that does not require user perception of color.
4.2.4 Usage without hearing	Supports	Capira Mobile Android provides at least one visual mode of operation that does not require user hearing.
4.2.5 Usage with limited hearing	Supports	Capira Mobile Android provides at least one visual mode of operation that does not require user hearing.
4.2.6 Usage without vocal capability	Supports	Capira Mobile Android provides at least one mode of operation that does not require user speech.
4.2.7 Usage with limited manipulation or strength	Supports	Capira Mobile Android provides support for at least one mode of operation that does not require fine motor control or simultaneous manual operations.
4.2.8 Usage with limited reach	Supports	Customized shortcuts are not used.
4.2.9 Minimize photosensitive seizure triggers	Supports	Capira Mobile Android accessibility testing revealed full support for minimizing photosensitive seizure triggers.
4.2.10 Usage with limited cognition	Partially Supports	Capira Mobile Android partially supports an accessible interface in order to make it easier to use for people with cognitive disabilities
4.2.11 Privacy	Supports	Capira Mobile Android contains masked entry for privacy. Privacy information is not read aloud.

Chapter 5: [Generic Requirements](#)

This section is removed as this product is not a closed system, defined as a self-contained system that precludes the user from adding peripherals or assistive software. Examples of closed systems include self-service machines, information kiosks, set-top boxes, and devices like printers, copiers, fax machines, and calculators.

Chapter 6: [ICT with Two-Way Voice Communication](#)

This section is removed as this software does not provide two-way voice communication.

Chapter 7: [ICT with Video Capabilities](#)

This section is removed as this software does not provide video capabilities.

Chapter 9: Web

Refer to WCAG 2.1 conformance report in this document.

Chapter 10: Non-web Documents

This section is removed as this software does not provide audio or video capabilities.

Chapter 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation		
12.1.1 Accessibility and compatibility features	Partially Supports	Accessibility and compatibility features, when they exist, are explained in separate documentation. OCLC's Accessibility statement is available for review at: https://www.oclc.org/en/policies/accessibility.html
12.1.2 Accessible documentation	--	Refer to WCAG 2.1 conformance report in this document.
12.2 Support Services		
12.2.2 Information on accessibility and compatibility features	Supports	OCLC Support Services provide accessibility help and available workarounds as defined in product documentation.
12.2.3 Effective communication	Supports	OCLC Support Services are provided by phone for the visually impaired and email for the hearing impaired. OCLC does not currently provide TTY / online 'Chat' or support representatives that specialize in disabilities.
12.2.4 Accessible documentation	Partially Supports	Refer to WCAG 2.1 conformance report in this document.

Chapter 13: ICT Providing Relay or Emergency Service Access OCLC does not provide relay or emergency services.

Concluding Remarks

OCLC is committed to enabling use of the Capira Mobile Android service by all users. Accessibility is an important consideration during our product development. We appreciate receiving feedback from member libraries about any issues they discover, and anything members can share about priorities for future enhancements is always welcome.