Infobase Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Issues & Controversies

Report Date: October 2021

Product Description: *Issues & Controversies* is an online reference database website that helps student researchers understand today's crucial issues by exploring hundreds of topics in politics, government, business, society, education, and popular culture.

Contact Information: support@infobase.com

Evaluation Methods Used: The main testing tools and methods used were WAVE (Web Accessibility Evaluation Tool) from WebAIM, Colour Contrast Analyser (CCA), the ARC Toolkit, axe DevTools v4.17.1 Chrome extension, the JAWS (Job Access With Speech) screen reader from Freedom Scientific, and manual keyboard testing.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
[Web Content Accessibility Guidelines 2.0](#)	Level A (Yes) Level AA (Yes)

Standard/Guideline	Included In Report
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes: Tested the initial landing page, various search results pages, articles, and video player pages.

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Most images have alternative text, or descriptions, or figure captions assigned to them. However, some images and non-text content may be missing appropriate alternative text. Test Methods: WAVE, axe DevTools, ARC Toolkit, JAWS, and manual visual checks.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	There are several third-party non-live, web-based audio-only media files in *Issues & Controversies*. Transcripts of the audio are not available within *Issues & Controversies*, but links are provided to the third-party sites where some transcripts may be available (e.g., NPR.org). There are no non-live, web-based silent videos or animations (e.g., videos or animations that have no audio track.) in *Issues & Controversies*. Test Methods: Manual visual checks.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria	Supports	Non-live videos have synchronized closed captioning. Test Methods: Manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	All videos have interactive and synchronized text transcripts and captions. Text transcripts are downloadable. Most transcripts will have limited, if any, audio descriptions. Test Methods: Manual visual checks.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Partially Supports	Heading structures are compliant with accessibility standards and assistive technologies. There are some pages, for example, in *Court Cases* and *Pro/Con* articles, that may have some heading levels that get skipped. Still, it does not disrupt the use of assistive technology from accurately navigating the information. Test Methods: WAVE, axe DevTools, ARC Toolkit, JAWS, and manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The reading and navigation order of the content is logical and intuitive. The page content is linear and can be read sequentially with a screen reader, whether style sheets are altered or disabled. Test Methods: WAVE, axe DevTools, ARC Toolkit, JAWS, and manual visual checks.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Instructions for understanding and operating content do not rely on sensory characteristics, such as shape, size, or visual location. Typically, plain text instructions and labels are provided. Instructions do not rely upon sound. Test Methods: WAVE, axe DevTools, ARC Toolkit, JAWS, and manual visual checks.
1.4.1 Use of Color (Level A)	Supports	Color is not used as the sole method of conveying

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		content or distinguishing visual elements. Color alone is not used to identify links from surrounding text. An underline distinction is provided upon mouse hover or when a link receives keyboard focus. Test Methods: Manual visual checks.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	No audio-only media plays automatically for more than 3 seconds. The audio and video players will have a mechanism available to control audio volume. Note: Browser-based TTS functionality does not have a mechanism to pause, control the volume, change the playback speed, or download the TTS audio file. It can be stopped by clicking the page tool again, but this functionality is not obvious. Test Methods: Manual visual checks.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software)	Partially Supports	Almost all page functionality within *Issues & Controversies* is available using the keyboard. Some current exceptions are: • The search box button icon. • "Having trouble logging in?" link – in the *Your Profile* modal.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		• The keyboard tab focus does not always stay within popup modal dialog windows. • Currently, the keyboard tab focus skips some navigational elements when zoomed in at different zoom percentages. This issue will be prioritized to be fixed in future updates. Test Methods: Manual visual checks.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Keyboard controls can move the keyboard focus indicator throughout the platform without being trapped on a particular component. Testing method: Manual visual checks
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not Applicable	*Issues & Controversies* does not use or have character key shortcuts
2.2.1 Timing Adjustable (Level A) Also applies to:	Supports	No page or application in *Issues & Controversies* has a set time limit. Since there are no time adjustments to

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		which this criterion applies, this criterion is satisfied. Test Methods: Manual visual checks.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	No content automatically moves, blinks, or scrolls for longer than 5 seconds. Test Methods: Manual visual checks.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool)	Supports	No page content flashes more than three times per second. Test Methods: Manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Skip to Main Content link is implemented on all pages. Test Methods: Manual visual checks.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Web pages all have descriptive and informative page titles. Test Methods: WAVE, JAWS, and manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The navigation order of links, form controls, and object elements, such as videos, are logical and intuitive. Test Methods: WAVE, manual visual checks.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	The purpose of most links can be determined by text alone or from the link text and its context in a surrounding paragraph or list item. Some links' purposes may be ambiguous, such as image links and empty links and buttons within some dropdown menus. Test Methods: WAVE, manual visual checks.
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software)	Not Applicable	*Issues & Controversies* does not have any multipoint or path-based gestures interaction elements.

Criteria	Conformance Level	Remarks and Explanations
• 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	*Issues & Controversies* does not override the default behavior of controls. Therefore, functionality used by a mouse, for instance, can be canceled using the browser or operating system. Testing method: Manual visual checks
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	Interface components such as links or buttons have the same accessible name as the visible text. Current exceptions may include empty and missing labels or ids in directional arrow links and page tool modals. Testing method: Manual visual checks
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software)	Not Applicable	*Issues & Controversies* does not have any functionality that can be operated by device motion or user motion.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Does Not Support	Future developments will ensure the default language of each page in the platform can be programmatically determined. HTML language attributes <html … lang="en">will be present in all pages in future updates. Testing method: WAVE, manual visual, and code checks
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Page elements upon focus do not change substantially on the page. No interference occurs. Test Methods: Manual visual checks.
3.2.2 On Input (Level A) Also applies to:	Supports	Inputs and controls are predictable. There are no

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		substantial changes to pages during the input of information that could confuse or disorient a user. Test Methods: Manual visual checks.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Required form elements provide the most necessary information within the element's label. Form validation cues and error alerts are mostly present within *Issues & Controversies.* Test Methods: WAVE, manual visual checks.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool)	Supports	Sufficient labels, cues, and instructions are provided when user input is required. Test Methods: WAVE, manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Some HTML/XHTML validation/parsing errors do exist when code was checked through a HTML/XHTML validator. Parsing errors, however, do not prevent access to the content and may not be noticeable to a user. Test Methods: validator.w3.org and HTML_CodeSniffer.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Not required • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	*Issues & Controversies* uses markup designed to facilitate accessibility by following HTML specifications. Name, role, and value attributes are used extensively throughout the site. When HTML is not sufficient, aria techniques are used. Some current exceptions are: ● Some SVG images are missing aria-label attributes that describe the purpose of the image. ● Some automated test programs may not validate some aria techniques used within the responsive framework, but accessibility barriers were not detected in testing. However, any aria

Criteria	Conformance Level	Remarks and Explanations
		labels that need reformatting or updating will be prioritized in future updates. Testing method: WAVE, validator.w3.org, HTML_CodeSniffer, manual visual checks

Table 2: Success Criteria, Level AA

Notes: Tested the initial landing page, various search results pages, articles, and video player pages.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	There is no live multimedia on *Issues & Controversies*. Since there is no content to which this criterion applies, this criterion is satisfied.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Partially Supports	We do not provide an audio description for the prerecorded video. However, closed captioning and interactive transcripts are available for the videos. Testing method: Manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	*Issues & Controversies* orientation on mobile devices is not restricted to only portrait or landscape. Testing method: Apple iPad, Manual visual checks
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	*Issues & Controversies* allows standard user interface components such as contact forms to auto-fill in the fields for usernames, passwords, and e-mail addresses. Some form fields may not have appropriate autocomplete values at this time. Testing method: Manual visual checks
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software)	Supports	No significant low contrast errors have been detected throughout *Issues & Controversies*. Note: Some insufficient color contrasts issues were detected in testing, but the information found is considered inconsequential. Test Methods: WAVE, manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Text, including captions, can be resized up to 200 percent without loss of content or functionality. Current exceptions are: • The keyboard misses the tab focus on the E*xpand Sidebar Menu* and *Search Box Icon* buttons. Other issues, such as skipping *Filter by Type* dropdowns when zoomed in, are also not accessible. This issue will be prioritized to be fixed in future updates. Testing method: Manual visual checks.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Supports	Images of text are not used in *Issues & Controversies.* Testing method: Manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	*Issues & Controversies* uses responsive web design, and there is almost no loss of content, functionality, or horizontal scrolling when content is zoomed in at 400 percent. Current exceptions are: • The keyboard misses the tab focus on the E*xpand Sidebar Menu* and *Search Box Icon* buttons. Other issues, such as skipping *Filter by Type* dropdowns when zoomed in, are also not accessible. This issue will be prioritized to be fixed in future updates. Testing method: Manual visual checks
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	*Issues & Controversies* uses thousands of complex images in many articles as supplemental content. These images help illustrate the themes and main points of the articles. It is, therefore, possible, many complex images may have insufficient contrast. Examples of complex images may include charts, graphs, diagrams, illustrations of scientific processes, and maps. Testing method: Colour Contrast Analyser and manual visual checks
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool)	Supports	No loss of content or functionality occurs when the user adapts text spacing within markup. There are no height or spacing restrictions within *Issues & Controversies* text paragraphs. The platform, therefore, should support the use of space widgets, plugins, or third-party browser spacing tools.

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		Testing method: Manual visual checks
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	*Issues & Controversies* does not have additional content that is presented on hover or keyboard focus. Testing method: Manual visual checks
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	There are multiple ways to reach core content, including search, browse, and direct links. The main navigation area is always available on every page. Testing method: Manual visual checks.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software)	Supports	Headings and labels describe topics and purposes. Test Methods: WAVE, manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	All page elements receive a visible keyboard focus indicator when keyboard tabbing. Test Methods: WAVE, manual visual checks.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software)	Supports	There is no non-English content on *Issues & Controversies*. Testing method: Manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		

3.2.3 Consistent Navigation (Level AA)
Also applies to:
EN 301 549 Criteria
    • 9.3.2.3 (Web)
    • 10.3.2.3 (Non-web document) – Does not apply
    • 11.3.2.3 (Open Functionality Software) – Does not apply
    • 11.3.2.3 (Closed Software) – Does not apply
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software) – Does not apply to non-web software
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs) – Does not apply to non-web docs
	Supports	Navigation components and areas are repeated and consistent throughout *Issues & Controversies*. The same relative order is present each time.
		
		Testing method: Manual visual checks.

3.2.4 Consistent Identification (Level AA)
Also applies to:
EN 301 549 Criteria
    • 9.3.2.4 (Web)
    • 10.3.2.4 (Non-web document) – Does not apply
    • 11.3.2.4 (Open Functionality Software) – Does not apply
    • 11.3.2.4 (Closed Software) – Does not apply
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software) – Does not apply to non-web software
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs) – Does not apply to non-web docs
	Supports	Elements that have the same functionality across multiple web pages are consistently identified.
		
		Testing method: Manual visual checks.

3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web)	Supports	If an input error occurs, the form controls are set to indicate the error and give sufficient instructions on fixing the error and resubmitting the information.

Criteria	Conformance Level	Remarks and Explanations
• 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		Testing method: Manual visual checks.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	No legal commitments or financial transactions are conducted via *Issues & Controversies*. Since there is no content to which this criterion applies, this criterion is satisfied. Testing method: Manual visual checks.
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Supports	Components with the same functionality are always identified the same way within the platform. Testing method: Manual visual checks

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		

Table 3: Success Criteria, Level AAA

Notes: *Issues & Controversies* is not being evaluated for Level AAA conformance.

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	*Issues & Controversies* content is accessible with Assistive Technology (AT), such as JAWS or NVDA screen reader applications. Some keyboard navigation barriers were recently discovered during magnification testing but will be resolved in future updates.
302.2 With Limited Vision	Partially Supports	*Issues & Controversies* supports browser magnification up to 200%. Additionally, content is generally accessible with AT and does not interfere with controls provided by the operating system, such as high contrast mode. Some keyboard navigation barriers were recently discovered during magnification testing but will be resolved in future updates.
302.3 Without Perception of Color	Supports	Color may be used to emphasize or highlight specific links or controls, but it is usually in addition to other visual cues.

Criteria	Conformance Level	Remarks and Explanations
302.4 Without Hearing	Supports	*Issues & Controversies* video player supports closed captioning and has interactive transcripts. When transcripts are available, the transcripts are downloadable into a separate PDF.
302.5 With Limited Hearing	Supports	*Issues & Controversies* video player supports closed captioning and has interactive transcripts. When transcripts are available, the transcripts are downloadable into a separate PDF.
302.6 Without Speech	Not Applicable	The use of speech is not required to access the content.
302.7 With Limited Manipulation	Supports	*Issues & Controversies* supports standard input mechanisms such as keyboard navigation.
302.8 With Limited Reach and Strength	Supports	*Issues & Controversies* supports standard input mechanisms such as keyboard navigation.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	*Issues & Controversies* has no timed response limits. Also, the website gives error indications where needed, has logical keyboard navigation, and the tab focus order and functionality is the same across the platform.

Chapter 4: Hardware

Notes: *Issues & Controversies* is a website and is not subject to the requirement of this section.

Chapter 5: Software

Notes: *Issues & Controversies* is a web-only platform and is not subject to non-web software criteria since it has been addressed in the above WCAG 2.1 and Revised Section 508 conformance tables.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Documentation of accessibility and compatibility features is available in the platform help center.
602.3 Electronic Support Documentation	See WCAG 2.1 section	See information in WCAG 2.1 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All support documentation is available electronically or can be printed. If alternate formats of documentation are required, they can be made available upon request.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Documentation of accessibility and compatibility features is available in the platform help center. Support is also provided over email, telephone, and live chat.
603.3 Accommodation of Communication Needs	Supports	The *Issues & Controversies* support team can be contacted for assistance via email, phone, or live chat. In addition, other methods can be made available upon request.

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Chapter 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	*Issues & Controversies* content is accessible with Assistive Technology (AT), such as JAWS or NVDA screen reader applications.

Criteria	Conformance Level	Remarks and Explanations
		Some keyboard navigation barriers were recently discovered during magnification testing but will be resolved in future updates.
4.2.2 Usage with limited vision	Partially Supports	*Issues & Controversies* supports browser magnification up to 200%. Additionally, content is generally accessible with AT and does not interfere with controls provided by the operating system, such as high contrast mode. Some keyboard navigation barriers were recently discovered during magnification testing but will be resolved in future updates.
4.2.3 Usage without perception of colour	Supports	Color may be used to emphasize or highlight specific links or controls, but it is usually in addition to other visual cues.
4.2.4 Usage without hearing	Supports	*Issues & Controversies* video player supports closed captioning and has interactive transcripts. When transcripts are available, the transcripts are downloadable into a separate PDF.
4.2.5 Usage with limited hearing	Supports	*Issues & Controversies* video player supports closed captioning and has interactive transcripts. When transcripts are available, the transcripts are downloadable into a separate PDF.
4.2.6 Usage with no or limited vocal capability	Not Applicable	Use of speech is not required to access *Issues & Controversies* content.
4.2.7 Usage with limited manipulation or strength	Supports	*Issues & Controversies* supports standard input mechanisms such as keyboard navigation.
4.2.8 Usage with limited reach	Supports	*Issues & Controversies* supports standard

Criteria	Conformance Level	Remarks and Explanations
		input mechanisms such as keyboard navigation.
4.2.9 Minimize photosensitive seizure triggers	Supports	The pages of this product do not contain anything that flashes.
4.2.10 Usage with limited cognition, language or learning	Supports	*Issues & Controversies* has no timed response limits. Also, the website gives error indications where needed, has logical keyboard navigation, and the tab focus order and functionality is the same across the platform.
4.2.11 Privacy	Supports	*Issues & Controversies* does not stop a user from using their own privacy tools when interacting with the content.

Chapter 5: Generic Requirements

Notes: *Issues & Controversies* supports standard input mechanisms and assistive technology devices and software. Therefore, *Issues & Controversies* are not subject to the *Closed functionality* chapter criteria published in the ETSI EN 301 549 report.

Chapter 6: ICT with Two-Way Voice Communication

Notes: *Issues & Controversies* does not offer two-way voice communication in any way. Therefore, *Issues & Controversies* is not subject to the *Two-Way Voice Communication* chapter criteria as published in the ETSI EN 301 549 report.

Chapter 7: ICT with Video Capabilities

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Supports	The *Issues & Controversies* video player supports closed captions and interactive transcripts for all videos.
7.1.2 Captioning synchronization	Supports	The *Issues & Controversies* video player supports synchronized closed captions and

		interactive transcripts for all videos.
7.1.3 Preservation of captioning	Supports	For video captions hosted by Infobase, the default caption display's appearance is not overridden or changed in any way.
7.2.1 Audio description playback	Does Not Support	Audio descriptions are not included with *Issues & Controversies* videos.
7.2.2 Audio description synchronization	Does Not Support	Audio descriptions are not included with *Issues & Controversies* videos.
7.2.3 Preservation of audio description	Does Not Support	Audio descriptions are not included with *Issues & Controversies* videos.
7.3 User controls for captions and audio description	Partially Supports	Audio descriptions are not included with *Issues & Controversies* videos. However, text transcripts of *Issues & Controversies* videos are available for download at the same level as other playback controls or within the web page's video player region.

Chapter 8: Hardware

Notes: *Issues & Controversies* is a website and is not subject to the requirement of this section.

Chapter 9: Web *(see WCAG 2.1 section)*

Chapter 10: Non-Web Software

Notes: *Issues & Controversies* does not include non-web documents. Therefore, *Issues & Controversies* is not subject to the requirements of this section.

Chapter 11: Software

Notes: *Issues & Controversies* is a web-only platform and is not subject to non-web software criteria since they have been addressed in the above WCAG 2.1 and Revised Section 508 conformance tables.

Chapter 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	Documentation of accessibility and compatibility features is available in the platform help center.
12.1.2 Accessible documentation	See WCAG 2.1 section	See information in WCAG 2.1 section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	Documentation of accessibility and compatibility features is available in the platform help center. Support is also provided over e-mail, telephone, and live chat.
12.2.3 Effective communication	Supports	The *Issues & Controversies* support team can be contacted for assistance via e-mail, phone, or live chat. In addition, other methods can be made available upon request.
12.2.4 Accessible documentation	See WCAG 2.1 section	See information in WCAG 2.1 section

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: *Issues & Controversies* does not provide any relay services. There is also no access to Emergency Services from within *Issues & Controversies*.

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