Oxford University Press Accessibility Conformance Report

(Based on VPAT® Version 2.4)

Name of Product/Version: *Oxford Academic*

Product Description: Oxford Academic website is a sleek and elegant platform with over 42,000 books and 500+ Journals with over 3,000,000 journal articles delivered to students and academicians. It has over 500 revised new homepages, collection pages, and information pages. The contents are published on a modern, responsive, accessible platform, making it more discoverable and therefore improving reach and impact. The online platform was integrated with the latest SIGMA access management.

Report Date: 06th January 2023

Contact Information: Eric Witherow

Notes:

Evaluation Methods Used:

The Oxford Academic application has been evaluated for the Higher Education division of Oxford University Press for accessibility of its text and features. The evaluation conducted in accordance with WCAG 2.1 Success Criteria for Level A and Level AA conformance, and the accessibility standards established in Section 508 of the United States Rehabilitation Act.

A team of experienced accessibility checkers has assessed the application and its related material according to following steps:

- Overall technical analysis of the application against the Success Criteria for users with visual impairments, hearing impairments, motor disabilities and Cognitive impairments.
- Manual evaluation of the Oxford Academic pages of the application using assistive software (NVDA), and assessment tools (Axe, CCA), and keyboard-only approaches to identify issues that would affect deaf and hearing-impaired users, blind and visually impaired users, and users with mobility impairments.

  - For assistive software assessment, actions are performed using a screen reader, keeping the application as an active page, and navigating using the keyboard.
  - For keyboard-only assessment, actions are performed by keyboard keystrokes without the use of a mouse.

- Analysis of color contrast between text and the background color.
- Evaluation of text content scaling, in which a screen magnifier and browser plugins are used to assess the legibility of content when the text is enlarged/zoomed while using browser and application features.

Assessment has been conducted on the following platforms for desktop

Device	OS Version	Browser	Tools	Comments
Desktop	Windows 10	Chrome	1. NVDA	1.Screen Reader for Desktop Browser
			2.CCA	2.Tool Validates Color contrast ratio

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A
	Level AA
Web Content Accessibility Guidelines 2.1	Level A
	Level AA
Section 508 as published in 2017, at https://www.section508.gov	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 – Web, Chapter 10 – Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 – Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.2.1 (Web) • 10.2.1 (non-web document) • 11.2.1.1 (Software) • 11.2.2.1 (Closed Functionality Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Supports with Exceptions**	Web: Exceptions: • No alternative text to few images • Irrelevant alternative text to decorative images

Criteria	Conformance Level	Remarks and Explanations
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.2.2 (Web) • 10.2.2 (non-web document) • 11.2.1.2 (Software) • 11.2.2.2.1 and 11.2.2.2.2 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: • Oxford Academic Journal application pages do not have any audio only file or video only file.

Criteria	Conformance Level	Remarks and Explanations
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.2.3 (Web) • 10.2.3 (non-web document) • 11.2.1.3 (Software) • 11.2.2.3 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Supports with Exceptions**	Web: Exception: • Oxford Academic Journal – Podcast page have Audio file without captions.

Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4 (Web) • 10.2.4 (non-web document) • 11.2.1.4 (Software) • 11.2.2.4 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: • Oxford Academic Journal application pages do not have any Video file.

Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria • 9.2.7 (Web) • 10.2.7 (non-web document) • 11.2.1.7 (Software) • 11.2.2.7 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Supports with Exceptions**	Web: Exceptions: • Unordered heading hierarchy • Improper and irrelevant landmark names • Hidden content announced via screen reader • Improper grouping for radio buttons, lists, check boxes and links

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.2.8 (Web) • 10.2.8 (non-web document) • 11.2.1.8 (Software) • 11.2.2.8 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Supports with Exceptions**	Web: Exceptions: • In few pages, Screen reader not reading in logical order • Screen reader announces contents together at the same time

Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.2.9 (Web) • 10.2.9 (non-web document) • 11.2.1.9 (Software) • 11.2.2.9 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Supports with Exceptions**	Web: Exception: • The meaning of symbols is only relying on visual symbols and no alternatives provided

Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.2.10 (Web) • 10.2.10 (non-web document) • 11.2.1.10 (Software) • 11.2.2.10 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Supports with Exceptions**	Web: Exceptions: • Links & static contents are only differentiated with color and not with patterns or underline.

Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.2.11 (Web) 10.2.11 (non-web document) 11.2.1.11 (Software) 11.2.2.11 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: **Supports**	Web: No known defects

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.15 (Web) • 10.2.15 (non-web document) • 11.2.1.15 (Software) • 11.2.2.15 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Supports with Exceptions**	Web: Exceptions: • Some of the user interactive elements in the application are not accessible through keyboard.

Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.16 (Web) • 10.2.16 (non-web document) • 11.2.1.16 (Software) • 11.2.2.16 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Supports with Exceptions**	Web: Exceptions: • When "user tabs into a dialogue window" unable to return to main content with the keyboard.

Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A) Also applies to: EN 301 549 Criteria • 9.2.16 (Web) • 10.2.16 (non-web document) • 11.2.1.16 (Software) • 11.2.2.16 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: • No custom keyboard shortcuts are used.

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.17 (Web) • 10.2.17 (non-web document) • 11.2.1.17 (Software) • 11.2.2.17 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: • Session timeout functionality is not applicable

Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.18 (Web) • 10.2.18 (non-web document) • 11.2.1.18 (Software) • 11.2.2.18 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: • There are no moving or blinking elements, and not contents that auto-update with scrolling.

Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.19 (Web) • 10.2.19 (non-web document) • 11.2.1.19 (Software) • 11.2.2.19 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: • There is no flashing, sliding or blinking elements in the Oxford Academic Journal Application.

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.20 (Web) • 10.2.20 (non-web document) – Does not apply • 11.2.1.20 (Software) – Does not apply • 11.2.2.20 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: **Supports**	Web: • 'Skip to Content' links help users avoid repetitive and non-essential content. • No known defects

Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.21 (Web) • 10.2.21 (non-web document) • 11.2.1.21 (Software) – Does not apply • 11.2.2.21 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Supports with Exceptions**	Web: Exceptions: • Improper page title for few pages

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.22 (Web) • 10.2.22 (non-web document) • 11.2.1.22 (Software) • 11.2.2.22 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Supports with Exceptions**	Web: Exceptions: • Incorrect focus order for few interactive elements of the page such as Tables, Dialogue boxes, Pop ups, Tabs, Combo boxes.

Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.23 (Web) • 10.2.23 (non-web document) • 11.2.1.23 (Software) • 11.2.2.23 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Does Not Support**	Web: • Purpose of some links cannot be determined from the link text
2.5.1 Pointer Gestures (Level A)	Web: Not Applicable	Web: • No multipoint or path-based gestures are used.
2.5.2 Pointer Cancellation (Level A)	Web: Supports	Web: • Completion of the function is on the up-event, and a mechanism is available to abort the function before completion or to undo the function after completion. • No known defects
2.5.3 Label in Name (Level A)	Web: Supports	Web: • The labels are provided properly in the web page • No known defects
2.5.4 Motion Actuation (Level A)	Web: Not Applicable	Web: • Motion Actuation functionality is not applicable.

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.2.27 (Web) • 10.2.27 (non-web document) • 11.2.1.27 (Software) • 11.2.2.27 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Supports with Exception**	Web: Exception: • In "Login page", there is no language attribute on the HTML element to specify the default language. • All other page has Language attribute in this application

Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria - 9.2.29 (Web) - 10.2.29 (non-web document) - 11.2.1.29 (Software) - 11.2.2.29 (Closed Software) – Does not apply - 11.6.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) 2017 Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Supports	Web: - When any user interface component receives focus, it does not initiate an unnecessary change of context. - No known defects

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.2.30 (Web) • 10.2.30 (non-web document) • 11.2.1.30 (Software) • 11.2.2.30 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Supports with Exceptions**	Web: Exception: • Warning is not announced by screen reader when "OUP link" opens in a new window and "Buttons" opens a Dialogue window, modal box, or popup.

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.2.33 (Web) • 10.2.33 (non-web document) • 11.2.1.33 (Software) • 11.2.2.33 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Does Not Support**	Web: • In "Login page", "forgot password", "Library article" and "AMA manual Of Style page", when user gives invalid credentials or invalid data to the fields or left empty and pressed enter on the submit button then error messages are presented these error messages are not read by the screen reader.

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.2.34 (Web) • 10.2.34 (non-web document) • 11.2.1.34 (Software) • 11.2.2.34 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Supports With Exceptions**	Web: Exceptions: • The fields like "email address" and "password" are the required fields, but this info is not read by the screen reader when these fields receive the focus. • Visible label is not given for the "Microsite search term form fields", "query builder form field" and for "year input fields".

Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria - 9.2.37 (Web) - 10.2.37 (non-web document) - 11.2.1.37 (Software) - 11.2.2.37 (Closed Software) – Does not apply - 11.6.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) 2017 Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: **Does Not Support**	Web: - All pages contain duplicate Id values.

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.2.38 (Web) • 10.2.38 (non-web document) • 11.2.1.38 (Software) • 11.2.2.38 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Does Not Support**	Web: • Most of the user interactive element receive the focus, the screen reader is not announcing proper name, role, value, and state of that element.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria 9.2.5 (Web) 10.2.5 (non-web document) 11.2.1.5 (Software) 11.2.2.5 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	Web: The Oxford Academic Journal Application does not contain any live video contents.

Criteria	Conformance Level	Remarks and Explanations
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.2.6 (Web) • 10.2.6 (non-web document) • 11.2.1.6 (Software) • 11.2.2.6 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: • Audio description is provided for all prerecorded video content in synchronized media.

Criteria	Conformance Level	Remarks and Explanations
1.3.4 Orientation (Level AA) Also applies to: EN 301 549 Criteria • 9.2.9 (Web) • 10.2.9 (non-web document) • 11.2.1.9 (Software) • 11.2.2.9 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: • Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential.

Criteria	Conformance Level	Remarks and Explanations
1.3.5 Identify Input Purpose (Level AA) Also applies to: EN 301 549 Criteria • 9.2.9 (Web) • 10.2.9 (non-web document) • 11.2.1.9 (Software) • 11.2.2.9 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Supports with Exceptions**	Web: Exceptions: • Some Input field is not Programmatically determined (autocomplete=" ON").

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 9.2.12 (Web) 10.2.12 (non-web document) 11.2.1.12 (Software) 11.2.2.12 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: **Does Not Support**	Web: Text and background color contrast does not meet the minimum contrast ratio of 4.5:1

Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.2.13 (Web) • 10.2.13 (non-web document) • 11.2.1.13 (Software) • 11.2.2.13 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Does Not Support**	Web: • When the page is Zoomed up to 200%, There is a loss of content and functionality.

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.2.14 (Web) • 10.2.14 (non-web document) • 11.2.1.14 (Software) • 11.2.2.14 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Supports with Exceptions**	Web: Exceptions: • Table present in the web page is provided as image which does not convey the information to the screen reader users.
1.4.10 Reflow (Level AA)	Web: **Supports with Exceptions**	Web: Exceptions: • When the page is Zoomed up to 400%, There is a loss of content and functionality in this web page and the horizontal bar is present at the bottom and page screen is not fit to the screen.
1.4.11 Non-text Contrast (Level AA)	Web: **Does Not Support**	Web: • Non text elements and Focus color contrast does not meet the minimum contrast ratio of 3:1
1.4.12 Text Spacing (Level AA)	Web: **Supports with Exceptions**	Web: Exceptions • When text spacing is used in "AMA Manual of style page", content getting overlapped. • All other page supports text spacing.

Criteria	Conformance Level	Remarks and Explanations
1.4.13 Content on Hover or Focus (Level AA)	Web: **Supports with Exceptions**	Web: Exceptions: • The Expanded State of the "tooltip" element is not getting closed even though the focus is moved out of the element.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.24 (Web) • 10.2.24 (non-web document) – Does not apply • 11.2.1.24 (Software) – Does not apply • 11.2.2.24 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: • The Oxford Academic Journal Application provides capabilities for incorporating navigation links and search functions in user interfaces. • No known defects

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria 9.2.25 (Web) 10.2.25 (non-web document) 11.2.1.25 (Software) 11.2.2.25 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: - Descriptive headings for the content and Labels for all interactive components are provided - No known defects

Criteria	Conformance Level	Remarks and Explanations
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.26 (Web) • 10.2.26 (non-web document) • 11.2.1.26 (Software) • 11.2.2.26 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Does Not Support**	Web: • User interactive elements in the webpage does not have a proper visible focus to them.

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.2.28 (Web) • 10.2.28 (non-web document) • 11.2.1.28 (Software) – Does not apply • 11.2.2.28 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Does Not Support**	Web: • Other language words used in the main content of the webpage does not have a lang attribute defined to it.

Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria 9.2.31 (Web) 10.2.31 (non-web document) – Does not apply 11.2.1.31 (Software) – Does not apply 11.2.2.31 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: - Navigational mechanisms that repeated on multiple web pages within a set of web pages occur in the same relative order each time they repeated, unless the user initiates a change. - No known defects

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.2.32 (Web) • 10.2.32 (non-web document) – Does not apply • 11.2.1.32 (Software) – Does not apply • 11.2.2.32 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: • Components that have the same functionality within the product identified consistently. • No known defects

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.2.35 (Web) • 10.2.35 (non-web document) • 11.2.1.35 (Software) • 11.2.2.35 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Supports with Exceptions**	Web: Exception: • Error message suggestion are not provided to identify required fields that were not completed.

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria • 9.2.36 (Web) • 10.2.36 (non-web document) • 11.2.1.36 (Software) • 11.2.2.36 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: • There are no form submissions that deal with sensitive information.

Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA) Also applies to: EN 301 549 Criteria • 9.2.38 (Web) • 10.2.38 (non-web document) • 11.2.1.38 (Software) • 11.2.2.38 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Supports with Exceptions**	Web: Exception: • The status messages present in the page "AMA manual of style", "Search results", "forget password" and "tables, figures and multimedia" are not announced to the user.

Table 3: Success Criteria, Level AAA

Note: The product has not been evaluated for WCAG 2.1 Level AAA conformance.

2017 Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports with Exceptions	Components are accessible to those without vision who use assistive technology such as screen readers. Change of context is not read by the screen readers, link names are not read properly by the screen reader. For few buttons name role value and state is not read by the screen reader. Error messages are not read completely by the screen reader.
302.2 With Limited Vision	Supports with Exceptions	All components are accessible to those with low vision who use assistive technology such as screen readers, However, point of focus are not visible in some cases who can zoom the page screen to 200% and can use magnification tools such as zoom text. link names not being read properly, order of focus is not proper. For few buttons name role value and state is not read by the screen reader. Error messages are not read completely by the screen reader. For few links the screen reader is not announcing their purpose properly.

Criteria	Conformance Level	Remarks and Explanations
302.3 Without Perception of Color	Supports with Exceptions	Color is used only as a decorative or supplemental attribute of user interface elements. A textual representation always used as the primary mechanism for conveying information. Testing identified one or more components where color alone conveys information. When toggle buttons receive the focus the button text is not conforming to the standards.
302.4 Without Hearing	Supports with Exceptions	The Oxford Academic Journal Application. interactive elements like buttons are not conforming to the color contrast standards.
302.5 With Limited Hearing	Supports with Exceptions	The Oxford Academic Journal Application. interactive elements like buttons are not conforming to the color contrast standards.
302.6 Without Speech	Not Applicable	The product does not require speech input.
302.7 With Limited Manipulation	Supports	All the Interactive elements are accessible through keyboard.
302.8 With Limited Reach and Strength	Supports	All the components of the applications designed in such a way that related buttons placed near each other to minimize mouse movements.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports with Exceptions	Semantically correct markup used so that information, structure, and relationships understood independently of presentation. The improper heading sequence and unavailability of landmarks make it difficult for users with cognitive limitations to understand the content and not having the proper logical sequence.

Chapter 4: Hardware

Notes: The product is a web software application and is not subject to the requirements of this section.

Chapter 5: Software

Notes: This is Not Applicable; the product is web application and is not subject to the requirements of this section.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.1 AA	Not Applicable	
502 Interoperability with Assistive Technology	Not Applicable	
502.2.1 User Control of Accessibility Features	Not Applicable	
502.2.2 No Disruption of Accessibility Features	Not Applicable	
502.3 Accessibility Services	Not Applicable	
502.3.1 Object Information	Not Applicable	
502.3.2 Modification of Object Information	Not Applicable	
502.3.3 Row, Column, and Headers	Not Applicable	
502.3.4 Values	Not Applicable	
502.3.5 Modification of Values	Not Applicable	
502.3.6 Label Relationship	Not Applicable	
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Not Applicable	
502.3.9 Modification of Text	Not Applicable	
502.3.10 List of Actions	Not Applicable	
502.3.11 Actions on Objects	Not Applicable	
502.3.12 Focus Cursor	Not Applicable	
502.3.13 Modification of Focus Cursor	Not Applicable	
502.3.14 Event Notification	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
502.4 Platform Accessibility Features	Not Applicable	
503 Applications	Not Applicable	
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	
503.4 User Controls for Captions and Audio Description	Not Applicable	
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
504 Authoring Tools	Not Applicable	
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	Not Applicable	
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: Documentation and ^{Support} Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	This Application is not a software product
602.3 Electronic Support Documentation	See WCAG 2.1 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All pages contain a "print to PDF" button.
603 Support Service	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	
603.3 Accommodation of Communication Needs	Does Not Support	

EN 301 549 Report

Notes:

Chapter 4: **Functional Performance Statements** (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
7.2.1 Usage without vision	Supports with Exceptions	Components are accessible to those without vision who use assistive technology such as screen readers. Change of context is not read by the screen readers, link names are not read properly by the screen reader. Images do not have proper alt text. Error messages are not read completely by the screen reader.
7.2.2 Usage with limited vision	Supports with Exceptions	All components are accessible to those with low vision who use assistive technology such as screen readers, However, point of focus are not visible in some cases who can zoom the page screen to 200% and can use magnification tools such as zoom text. Change of context is not read by the screen readers, link names are not read properly by the screen reader. Images do not have proper alt text. Error messages are not read completely by the screen reader.

Criteria	Conformance Level	Remarks and Explanations
7.2.3 Usage without perception of color	Supports with Exceptions	Color is used only as a decorative or supplemental attribute of user interface elements. A textual representation always used as the primary mechanism for conveying information. Testing identified one or more components where color alone conveys information. When toggle buttons receive the focus the button text is not conforming to the standards.
7.2.4 Usage without hearing	Supports with Exceptions	The Oxford Academic Journal Application. interactive elements like buttons are not conforming to the color contrast standards.
7.2.5 Usage with limited hearing	Supports with Exceptions	The Oxford Academic Journal Application. interactive elements like buttons are not conforming to the color contrast standards.
7.2.6 Usage with no or limited vocal capability	Not Applicable	The product does not require speech input.
7.2.7 Usage with limited manipulation or strength	Supports	All the Interactive elements are accessible through keyboard.
7.2.8 Usage with limited reach	Supports	Most of the components of the applications designed in such a way that related buttons placed near each other to minimize mouse movements.
7.2.9 Minimize photosensitive seizure triggers	Supports	The product does not include visual features with flashing that could trigger seizures.

Criteria	Conformance Level	Remarks and Explanations
7.2.10 Usage with limited cognition, language or learning	Supports with Exceptions	Semantically correct markup used so that information, structure, and relationships understood independently of presentation. The improper heading sequence and unavailability of landmarks make it difficult for users with cognitive limitations to understand the content. In addition, sequence of the focus is not proper in some pages.
7.2.11 Privacy	Supports	The product does not impede usage of standard privacy controls alongside assistive technologies. For example, users can connect a headset for private listening to screen reader announcements.

Chapter 5: Generic Requirements

Notes: The product supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter.

Chapter 6: ICT with Two-Way Voice Communication

Notes: The product does not offer two-way voice communication and is therefore not subject to the requirements of this section.

Chapter 7: ICT with Video Capabilities

Notes:

Criteria	Conformance Level	Remarks and Explanations
6.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
6.1.1 Captioning playback	Not Applicable	
6.1.2 Captioning synchronization	Not Applicable	
6.1.3 Preservation of captioning	Not Applicable	
6.1.4 Captions characteristics	Not Applicable	
6.1.5 Spoken subtitles	Not Applicable	
6.2.1 Audio description playback	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
6.2.2 Audio description synchronization	Not Applicable	
6.2.3 Preservation of audio description	Not Applicable	
6.3 User controls for captions and audio description	Not Applicable	

Chapter 8: Hardware

Notes: The product is a web software application and is not subject to the requirements of this section.

Chapter 9: Web *(see WCAG 2.1 section)*

Notes:

Chapter 10: Non-web Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.1 section	See information in WCAG 2.x section
10.5 Caption positioning		
10.6 Audio description timing		

Chapter 11: Software

Notes: This is Not Applicable; the product is web application and is not subject to the requirements of this section.

Criteria	Conformance Level	Remarks and Explanations
11.2.1 Software success criteria (excluding closed functionality)	Not Applicable	
11.2.2 Software success criteria (closed functionality)	Not Applicable	
11.3 Interoperability with assistive technology	Not Applicable	
11.3.1 Closed functionality (informative)	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
11.3.2 Accessibility services	Not Applicable	
11.3.2.1 Platform accessibility service support for software that provides a user interface	Not Applicable	
11.3.2.2 Platform accessibility service support for assistive technologies	Not Applicable	
11.5.2.3 Use of accessibility services	Not Applicable	
11.3.2.4 Assistive technology	Not Applicable	
11.3.2.5 Object information	Not Applicable	
11.3.2.6 Row, column, and headers	Not Applicable	
11.3.2.7 Values	Not Applicable	
11.3.2.8 Label relationships	Not Applicable	
11.3.2.9 Parent-child relationships	Not Applicable	
11.3.2.10 Text	Not Applicable	
11.3.2.11 List of available actions	Not Applicable	
11.3.2.12 Execution of available actions	Not Applicable	
11.3.2.13 Tracking of focus and selection attributes	Not Applicable	
11.3.2.14 Modification of focus and selection attributes	Not Applicable	
11.3.2.15 Change notification	Not Applicable	
11.3.2.16 Modifications of states and properties	Not Applicable	
11.3.2.17 Modifications of values and text	Not Applicable	
11.4 Documented accessibility usage	Not Applicable	
11.4.1 User control of accessibility features	Not Applicable	
11.4.2 No disruption of accessibility features	Not Applicable	
11.5 User preferences	Not Applicable	.
11.6 Authoring tools	Not Applicable	
11.6.1 Content technology	Not Applicable	
11.6.2 Accessible content creation	Not Applicable	
11.6.3 Preservation of accessibility information in transformations	Not Applicable	
11.6.4 Repair assistance	Not Applicable	
11.6.5 Templates	Not Applicable	

Chapter [12: Documentation and Support Services](#)

Notes: The product does not offer support services and is therefore not subject to the requirements of this section.

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: The product does not offer relay or emergency service access and is therefore not subject to the requirements of this section.

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