

Communico Corporation Ltd

Accessibility Conformance Report

Section 508 Edition

Name of Product/Version: Schedule Desktop

Report Date: January 31st, 2024

Product Description: Web page for booking appointments at public libraries

Contact Information:

Notes:

Evaluation Methods Used: Automated testing with Google Lighthouse and ARC Toolkit, and manual testing on Mac OS Sonoma in Google Chrome. Testing procedure also included the use of assistive technology (Chrome Vox Chrome extension) to assess conformance with WCAG 2.0/2.1 criteria.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline Included In Report	
Web Content Accessibility Guidelines 2.0 Level A, Level AA	
Web Content Accessibility Guidelines 2.1 Level A, Level AA	
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.

- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with Revised Section 508

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A. Also applies to:2017 Section 508, 501 (Web)(Software).

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	Supports	The site provides sufficient text alternatives for most instances of non-text content.
1.2.1 Audio-only and Video-only (Prerecorded)	N/A	-
1.2.2 Captions (Prerecorded)	N/A	-

1.2.3 Audio Description or Media Alternative (Prerecorded)	N/A	-
1.3.1 Info and Relationships	Supports	Visual structure and relationship information is provided through object information or is available in text.
1.3.2 Meaningful Sequence	Supports	
1.3.3 Sensory Characteristics	Supports	Instructions do not rely solely on sensory characteristics

1.4.1 Use of Color	Supports	Mostly color is not used as the only visual means of conveying information.
1.4.2 Audio Control	N/A	-
2.1.1 Keyboard	Supports	Site functionality is operable by keyboard
2.1.2 No Keyboard Trap	Supports	No focus trapping occurs when navigating via keyboard
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	The site does not provide character key shortcuts.
2.2.1 Timing Adjustable	Supports	The site does not include time limits.
2.2.2 Pause, Stop, Hide	Supports	The site does not include elements that move, blink, scroll, or auto-update.
2.3.1 Three Flashes or Below Threshold	Supports	The site does not contain flashing content.
2.4.1 Bypass Blocks	Supports	A link to skip the page header to go to the main content is provided as the first element in the focus order.
2.4.2 Page Titled	Supports	The site's webpage does have a <title>
2.4.3 Focus Order	Supports	The site's components receive focus in a meaningful order.

2.4.4 Link Purpose (In Context)	Supports	The purpose of each link in the site can be determined from the link text alone or from the programmatic context of the link.
---------------------------------	----------	---

2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	The site does not rely on multipoint or path-based gestures.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	The site functions that use a single pointer are completed when the user releases the pointer.
2.5.3 Label in Name (Level A 2.1 only)	Supports	The accessible name of each user interface component that includes a visible text label corresponds to that label text.
2.5.4 Motion Actuation (Level A 2.1 only)	Supports	The site does not have functionality operated by device motion or user motion.
3.1.1 Language of Page	Supports	The default language of the site's webpage is identified using the lang attribute in the html element.
3.2.1 On Focus	Supports	The site's components do not initiate a change of context when focused.
3.2.2 On Input	Supports	Changes of context do not occur automatically on user input.
3.3.1 Error Identification	Supports	Where errors are automatically detected, the error is identified, and an error message is provided as text
3.3.2 Labels or Instructions	Supports	Labels or instructions are provided when content requires user input.
4.1.1 Parsing	Supports	Elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features.
4.1.2 Name, Role, Value	Supports	Most user interface components in the site provide programmatic name, role, and/or state information.

Table 2: Success Criteria, Level AA. Also applies to:2017 Section 508, 501 (Web)(Software).

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)	Supports	The site does not contain live synchronized media.
1.2.5 Audio Description (Prerecorded)	Supports	The site does not contain prerecorded video content that would require audio description.
1.3.4 Orientation (Level AA 2.1 only)	Supports	The content of the site does not restrict its view and operation to a single display orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	The purpose of each input field collecting information about the user can be programmatically determined.
1.4.3 Contrast (Minimum)	Supports	<p>The visual presentation of text and images of text has a contrast ratio of at least 4.5:1.</p> <p>*does not include brand colors set by client</p>
1.4.4 Resize text	Supports	Site can be zoomed in 200% or more without loss of content or functionality.
1.4.5 Images of Text	Supports	The site uses text instead of images of text.
1.4.10 Reflow (Level AA 2.1 only)	Supports	Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	The visual presentation of the user interface components and graphical objects have a contrast ratio of at least 3:1 against adjacent color(s).
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	<p>No loss of content or functionality occurs by changing the following:</p> <p>Line height (line spacing) to at least 1.5 times the font size;</p> <p>Spacing following paragraphs to at least 2 times the font size;</p> <p>Letter spacing (tracking) to at least 0.12 times the font size;</p> <p>Word spacing to at least 0.16 times the font size.</p>

1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	Content is not presented on hover or focus
2.4.5 Multiple Ways	Supports	Content is part of a linear process

2.4.6 Headings and Labels	Supports	Descriptive headings and labels are used
2.4.7 Focus Visible	Supports	The focus indicator is visible on keyboard operable user interface elements.
3.1.2 Language of Parts	Supports	Within the site's webpage, the language of each portion of the page is programmatically determinable.
3.2.3 Consistent Navigation	Supports	The site provides consistent and repeatable navigation.
3.2.4 Consistent Identification	Supports	Components that have the same functionality within the site are identified consistently.
3.3.3 Error Suggestion	Supports	Inputs do display suggestions for correcting user input.
3.3.4 Error Prevention (Legal, Financial, Data)	Supports	The web pages do not cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test responses
4.1.3 Status Messages (Level AA 2.1 only)	Supports	Status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus.

Legal Disclaimer (Company)

This document is not intended to be a certification of compliance. Neither this document nor any statement contained in this document shall be construed to create any obligation,

express or implied, on the part of Communico Corporation Ltd. to modify or render any applicable electronic or information technology compliant with the WCAG 2.1 specifications. The Voluntary Product Accessibility Templates (VPAT) provided in this document are provided for the sole purpose of assisting contracting & procurement officials in their preliminary efforts to assess Section 508 compliance issues relative to the specified Communico Corporation Ltd. products. Communico Corporation Ltd. makes no warranty that the software detailed in this document is fully WCAG 2.1 compliant and both the software at issue and the Voluntary Product Accessibility Templates are subject to change at any time without notice.