

# Baker and Taylor Axis 360 Web and App: Accessibility Conformance Report

## International Edition

(Based on VPAT® Version 2.4)

**Name of Product/Version: Axis 360 8.4.0**

**Report Date: Oct 2021**

**Product Description:** Axis 360 is the digital library service (eBook, eAudio and Magazine) of Baker & Taylor's. Take your love of reading anywhere you want to go with Axis 360! Sign into your library's digital collection through our mobile app or on the web and explore all of the exciting materials your library offers. Browse by genre, or search to find exactly what you want to read. Titles can be downloaded immediately if no one else has them on hold, and you can read and listen to titles offline with our mobile app. The world of imagination and discovery is only a tap away with Axis 360!

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### Notes:

- Axis 360 application is tested on below environments and screen readers along with experts with disabilities.
- Also tested the Axis 360 application using Colour contrast analyzer, and AXE Toolkit to perform manual and automated testing.

Desktop/Device	Website/App	Browser	Screen Readers
Desktop - Windows 10	Website	Chrome	JAWS 2021
Desktop - Windows 10	Website	Firefox	NVDA 2021.1
Desktop - Windows 10	Website	Edge	Microsoft Narrator
Desktop - MAC OS 14	Website	Safari	VoiceOver
Chromebook	Website	Chrome	ChromeVox 84
iPad Air 2 - iOS 14	Native app	NA	VoiceOver
iPhone - iOS 14	Native app	NA	VoiceOver
Tab - Android OS 11	Native app	NA	Talkback 9.1
Mobile - Android OS11	Native app	NA	Talkback 9.1
Kindle Fire HD 10	Native app	NA	VoiceView

## Scope

Below are the features covered under the Audit while testing the product on Web and Mobile

- Web Application:
  - Windows Desktop
  - MAC Desktop
  - Chromebook
- Mobile Application
  - Kindle Application
  - Android Application
  - iOS Application

## Axis 360 Application - Web Application features

Features	Website audit
Landing Page	<ul style="list-style-type: none"><li>• Header<ul style="list-style-type: none"><li>• Menu bar<ul style="list-style-type: none"><li>■ Search button</li><li>■ Login</li></ul></li><li>• Main Body:<ul style="list-style-type: none"><li>■ Filter</li><li>■ Collection</li><li>■ Mastery Book Club<ul style="list-style-type: none"><li>• Book</li><li>• Audio button</li><li>• Checkout button</li><li>• Add to Wishlist</li><li>• Place hold</li><li>• View all button</li></ul></li></ul></li></ul></li><li>• Footer</li><li>• Library home</li><li>• Privacy policy</li><li>• Terms and condition</li><li>• Logo and copyright text</li></ul>
Login Page	<ul style="list-style-type: none"><li>• Log into your library<ul style="list-style-type: none"><li>• Profile picture</li><li>• Library card id</li><li>• Pin</li></ul></li></ul>

Features	Website audit
	<ul style="list-style-type: none"> <li>• Login button</li> <li>• Remember me</li> </ul>
Forgot Pin	<ul style="list-style-type: none"> <li>• Account avatar</li> <li>• Library pin id</li> <li>• Back and close button</li> <li>• Submit button</li> </ul>
Menu Bar	<ul style="list-style-type: none"> <li>• My library</li> <li>• Browse by subject</li> <li>• Featured lists</li> <li>• Collections</li> <li>• Close button</li> <li>• Help</li> </ul>
Search Bar	<ul style="list-style-type: none"> <li>• Search field <ul style="list-style-type: none"> <li>• Search result</li> <li>• Refine filter</li> </ul> </li> <li>• Refine filter <ul style="list-style-type: none"> <li>• Sort by</li> <li>• Format</li> <li>• Collections</li> <li>• Availability</li> <li>• Age level</li> <li>• Release</li> <li>• Recently added</li> </ul> </li> <li>• Advance search</li> </ul>

Features	Website audit
	<ul style="list-style-type: none"> <li>• All</li> <li>• Title</li> <li>• Author</li> <li>• ISBN</li> </ul>
Account Setting	<ul style="list-style-type: none"> <li>• Profile avatar</li> <li>• View my checkout <ul style="list-style-type: none"> <li>• Limits checkout,</li> <li>• Hold</li> <li>• Recommends</li> </ul> </li> <li>• Logout <ul style="list-style-type: none"> <li>• View setting</li> </ul> </li> <li>• Security question</li> <li>• Security answer</li> <li>• Checkout holds</li> <li>• History</li> <li>• Display setting</li> <li>• Update setting button</li> </ul>
Collections	<ul style="list-style-type: none"> <li>• Newspaper and magazine</li> <li>• Proceed popup message</li> <li>• Always Available <ul style="list-style-type: none"> <li>• Fiction</li> <li>• eBook cover</li> <li>• Audio button</li> <li>• Checkout</li> </ul> </li> </ul>

Features	Website audit
	<ul style="list-style-type: none"> <li>• Add to Wishlist</li> <li>• Children</li> <li>• Teens</li> <li>• Featured</li> <li>• NonFiction</li> <li>• View all button</li> </ul>
Menu Bar - After login	<ul style="list-style-type: none"> <li>• My Library</li> <li>• Browse by Subject</li> <li>• Featured Lists</li> <li>• Collections</li> <li>• Assignments</li> <li>• Checkouts</li> <li>• Holds</li> <li>• Wishlist</li> <li>• Recommendations</li> <li>• History</li> <li>• Help</li> </ul>
Browse By Subject	<ul style="list-style-type: none"> <li>• Level 1 <ul style="list-style-type: none"> <li>• Fiction</li> <li>• Antiques &amp; collectibles</li> <li>• Architecture</li> <li>• Art</li> <li>• Bibles</li> <li>• Biography &amp; autobiography</li> </ul> </li> </ul>

Features	Website audit
	<ul style="list-style-type: none"> <li>• Level 2</li> <li>• All fiction</li> <li>• Absurdist               <ul style="list-style-type: none"> <li>• Book details                   <ul style="list-style-type: none"> <li>■ Audio icon</li> <li>■ Checkout</li> <li>■ Add to Wishlist)</li> </ul> </li> <li>• Search always available</li> </ul> </li> <li>• Action &amp; adventure</li> <li>• African American &amp; Black</li> <li>• Alternative history</li> </ul>
Feature list	<ul style="list-style-type: none"> <li>• Mystery book club               <ul style="list-style-type: none"> <li>• Book details                   <ul style="list-style-type: none"> <li>■ Audio icon</li> <li>■ Checkout</li> <li>■ Add to Wishlist)</li> </ul> </li> </ul> </li> <li>• Romance book club</li> <li>• Highlights bingo</li> <li>• Indie authors</li> </ul>
Book details	<ul style="list-style-type: none"> <li>• Book title (cover page, audio, book icon)</li> <li>• Rating (stars)</li> <li>• Place hold button</li> <li>• Add to Wishlist</li> <li>• Book details (Text and links)</li> </ul>

Features	Website audit
Refine	<ul style="list-style-type: none"> <li>• Sort by</li> <li>• Format</li> <li>• Collections</li> <li>• Availability</li> <li>• Age level</li> <li>• Release</li> <li>• Recently added</li> </ul>
Write a review	<ul style="list-style-type: none"> <li>• Input field</li> <li>• Submit button</li> </ul>
Assignments	<ul style="list-style-type: none"> <li>• Assignments Page</li> </ul>
Checkouts	<ul style="list-style-type: none"> <li>• Checkouts Page</li> </ul>
Holds	<ul style="list-style-type: none"> <li>• Holds <ul style="list-style-type: none"> <li>• Remove hold</li> <li>• More option <ul style="list-style-type: none"> <li>■ Suspend hold</li> <li>■ Add to Wishlist)</li> </ul> </li> </ul> </li> <li>• Filter (availability, format)</li> </ul>
Wishlist	<ul style="list-style-type: none"> <li>• Place hold, checkout</li> <li>• Favorite button (eBook and audio icon)</li> <li>• '1' button</li> <li>• Load more</li> <li>• More option <ul style="list-style-type: none"> <li>• Remove from Wishlist</li> </ul> </li> <li>• Filter (Availability, Format)</li> </ul>



Features	Website audit
Recommendations	<ul style="list-style-type: none"> <li>• Place hold</li> <li>• eBook and audio icon</li> <li>• Load more</li> <li>• More option <ul style="list-style-type: none"> <li>• Cancel Recommendation</li> </ul> </li> <li>• Filter <ul style="list-style-type: none"> <li>• Availability</li> <li>• Format</li> </ul> </li> <li>• Checkout/Return button</li> </ul>
History	<ul style="list-style-type: none"> <li>• Checkout</li> <li>• eBook and audio icon</li> <li>• Load more</li> <li>• More option <ul style="list-style-type: none"> <li>• Add to Wishlist)</li> </ul> </li> <li>• Filter <ul style="list-style-type: none"> <li>• Availability</li> <li>• Format</li> </ul> </li> </ul>
Footer	<ul style="list-style-type: none"> <li>• Footer <ul style="list-style-type: none"> <li>• Library home</li> <li>• Privacy policy</li> <li>• Terms and condition</li> <li>• Logo and copyright text</li> </ul> </li> </ul>

Features	Website audit
Read Now	<ul style="list-style-type: none"> <li>• Menu bar: <ul style="list-style-type: none"> <li>• Offline access</li> <li>• Offline content library</li> <li>• Go to page</li> <li>• Logout</li> <li>• Close button</li> <li>• TOC</li> </ul> </li> <li>• Header <ul style="list-style-type: none"> <li>• Font size</li> <li>• Bookmark</li> <li>• Play button</li> <li>• Audio option</li> <li>• Note/Highlight</li> <li>• Search button</li> <li>• Help icon</li> <li>• Read offline</li> <li>• Navigation</li> <li>• Display Settings</li> <li>• Bookmarks</li> <li>• Notes, Highlights and More</li> <li>• Keyboard Shortcuts</li> <li>• View All Help</li> </ul> </li> <li>• Main body <ul style="list-style-type: none"> <li>• Next previous</li> <li>• Page content</li> <li>• Player shell (Online mode)</li> </ul> </li> </ul>

Features	Website audit
Listen Now	<ul style="list-style-type: none"> <li>• Menu bar: <ul style="list-style-type: none"> <li>• TOC</li> <li>• Chapter level</li> <li>• Logout</li> <li>• Close button</li> <li>• Header</li> <li>• Audio speed</li> <li>• Bookmark</li> <li>• Sleep timer</li> <li>• Audio option</li> <li>• Help icon</li> </ul> </li> <li>• Main body <ul style="list-style-type: none"> <li>• Next/previous audio</li> <li>• Play/Pause</li> <li>• Forward/backward rewind</li> <li>• Player shell (Online mode)</li> </ul> </li> </ul>

### Axis 360 Application - Mobile Application features

Features	Mobile audit
Login Page	<ul style="list-style-type: none"> <li>• Level 1 <ul style="list-style-type: none"> <li>• Search for my library</li> <li>• Country/State selection</li> </ul> </li> <li>• Level 2 <ul style="list-style-type: none"> <li>• Search for library button</li> <li>• Country</li> </ul> </li> </ul>

Features	Mobile audit
	<ul style="list-style-type: none"> <li>• State</li> <li>• Library</li> <li>• Library id</li> <li>• Pin (Input field)</li> <li>• Login button</li> <li>• Remember me (toggle button)</li> <li>• Forget pin?</li> <li>• Level 3 New creation <ul style="list-style-type: none"> <li>• Library id</li> <li>• User pin</li> <li>• Confirm pin</li> <li>• Display name</li> <li>• Email id</li> <li>• Security question (Drop down)</li> <li>• Security Answer</li> <li>• Automatically checkout holds (check box)</li> <li>• Cancel</li> <li>• Create button</li> </ul> </li> </ul>
Forgot pin	<ul style="list-style-type: none"> <li>• Forgot pin? <ul style="list-style-type: none"> <li>• Library id</li> <li>• Back and Cancel button</li> <li>• Submit button</li> </ul> </li> </ul>

Features	Mobile audit
Landing page (My Library)	<ul style="list-style-type: none"><li>• Header<ul style="list-style-type: none"><li>• Search button</li><li>• Sales Demo library<ul style="list-style-type: none"><li>■ Library text</li></ul></li><li>• Refresh button</li></ul></li><li>• Main Body<ul style="list-style-type: none"><li>• Collection<ul style="list-style-type: none"><li>■ Newspaper</li></ul></li><li>• Indie Author<ul style="list-style-type: none"><li>■ Book</li><li>■ Audio button</li><li>■ View all</li></ul></li></ul></li><li>• Footer<ul style="list-style-type: none"><li>• Menu bar</li><li>• My library</li><li>• Browse</li><li>• My stuff</li><li>• Account</li></ul></li></ul>

Features	Mobile audit
Menu bar	<ul style="list-style-type: none"> <li>• Collections <ul style="list-style-type: none"> <li>• Always available</li> <li>• Newspapers &amp; magazines</li> </ul> </li> <li>• Preferences</li> <li>• Notifications</li> <li>• logout</li> <li>• About</li> <li>• Help</li> <li>• Legal <ul style="list-style-type: none"> <li>• Terms and conditions</li> <li>• Privacy Policy</li> </ul> </li> </ul>
Search bar	<ul style="list-style-type: none"> <li>• Search field (Search result, Refine filter)</li> <li>• Type <ul style="list-style-type: none"> <li>• Keyword</li> <li>• Title</li> <li>• Author</li> <li>• ISBN</li> </ul> </li> <li>• Collections <ul style="list-style-type: none"> <li>• General</li> <li>• Always available</li> <li>• Title to recommend</li> </ul> </li> <li>• Availability <ul style="list-style-type: none"> <li>• Available Now</li> </ul> </li> <li>• Format <ul style="list-style-type: none"> <li>• eBook</li> </ul> </li> </ul>

Features	Mobile audit
	<ul style="list-style-type: none"> <li>• Audio book</li> <li>• Search button</li> <li>• Cancel button</li> </ul>
Browse	<ul style="list-style-type: none"> <li>• Filter by <ul style="list-style-type: none"> <li>• Fiction categories</li> <li>• NonFiction categories</li> </ul> </li> </ul>
My stuff	<ul style="list-style-type: none"> <li>• Checkouts <ul style="list-style-type: none"> <li>• View (Grid or list)</li> <li>• eBook details</li> <li>• Download</li> <li>• Read online.</li> <li>• Read now</li> <li>• Continue</li> </ul> </li> <li>• On hold <ul style="list-style-type: none"> <li>• Suspend</li> <li>• 'I' button</li> </ul> </li> <li>• Wishlist <ul style="list-style-type: none"> <li>• Remove from Wishlist</li> <li>• Checkout</li> </ul> </li> <li>• Recommendations</li> <li>• Assignments</li> </ul>
Account Setting	<ul style="list-style-type: none"> <li>• Profile avatar</li> <li>• View my checkout <ul style="list-style-type: none"> <li>• Limits checkout</li> </ul> </li> </ul>

Features	Mobile audit
	<ul style="list-style-type: none"> <li>• Hold</li> <li>• Recommends limit</li> <li>• Display name</li> <li>• Email id</li> <li>• Security question (drop down list)</li> <li>• Security answer</li> <li>• Checkout holds (check box)</li> <li>• Cancel button</li> <li>• Save button</li> </ul>
<ul style="list-style-type: none"> <li>• Menu <ul style="list-style-type: none"> <li>• Collections</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• eBook page (Audio, eBook) <ul style="list-style-type: none"> <li>• Fiction</li> <li>• Children</li> <li>• Teens</li> <li>• All featured</li> <li>• Nonfiction</li> </ul> </li> <li>• View All button</li> </ul>
<ul style="list-style-type: none"> <li>• Menu <ul style="list-style-type: none"> <li>• Collections</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Only navigation</li> </ul>
<ul style="list-style-type: none"> <li>• Menu <ul style="list-style-type: none"> <li>• Preferences</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Toggle button <ul style="list-style-type: none"> <li>• Auto play title.</li> <li>• Automatically deleted expired items</li> <li>• Use cellular data when downloading files.</li> </ul> </li> <li>• Deregister device</li> </ul>
<ul style="list-style-type: none"> <li>• Menu</li> </ul>	<ul style="list-style-type: none"> <li>• Notifications Popup</li> </ul>



Features	Mobile audit
<ul style="list-style-type: none"> <li>• Notifications</li> </ul>	
<ul style="list-style-type: none"> <li>• Menu <ul style="list-style-type: none"> <li>• Logout</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Logout Popup</li> </ul>
<ul style="list-style-type: none"> <li>• Menu <ul style="list-style-type: none"> <li>• About page</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Text only (Navigation)</li> </ul>
<ul style="list-style-type: none"> <li>• Menu <ul style="list-style-type: none"> <li>• Help</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Search</li> <li>• Home button</li> <li>• Topic</li> <li>• Getting started</li> <li>• What's new</li> <li>• Devices</li> <li>• Page content</li> </ul>
<ul style="list-style-type: none"> <li>• Menu <ul style="list-style-type: none"> <li>• Legal</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Terms and conditions</li> <li>• Privacy policy</li> </ul>
Book details	<ul style="list-style-type: none"> <li>• eBook details (cover page, audio, book icon)</li> <li>• Audio book <ul style="list-style-type: none"> <li>• Place on hold</li> <li>• Remove hold</li> <li>• Suspend hold</li> <li>• 'I' button)</li> </ul> </li> <li>• Rating</li> <li>• Checkout button <ul style="list-style-type: none"> <li>• Dialog box</li> <li>• Download process</li> </ul> </li> </ul>

Features	Mobile audit
	<ul style="list-style-type: none"> <li>• Read online</li> <li>• Read button</li> <li>• Return</li> <li>• Remove button)</li> <li>• Add to Wishlist</li> <li>• Book details <ul style="list-style-type: none"> <li>• Text and links</li> <li>• Audio button)</li> </ul> </li> <li>• Recommended for you</li> </ul>
<ul style="list-style-type: none"> <li>• My Library <ul style="list-style-type: none"> <li>• Read Now</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Menu bar: <ul style="list-style-type: none"> <li>• Go to page</li> <li>• Close button</li> <li>• TOC</li> </ul> </li> <li>• Header <ul style="list-style-type: none"> <li>• Font size (Aa)</li> <li>• Bookmark button</li> <li>• Bookmarked list button <ul style="list-style-type: none"> <li>■ Delete</li> <li>■ Details</li> <li>■ Close</li> </ul> </li> <li>• Notes/highlights <ul style="list-style-type: none"> <li>■ Color</li> <li>■ Date</li> <li>■ Close button</li> </ul> </li> </ul> </li> <li>• Play button</li> </ul>

Features	Mobile audit
	<ul style="list-style-type: none"><li>• Audio options<ul style="list-style-type: none"><li>■ Speed</li><li>■ Highlight</li><li>■ Close</li></ul></li><li>• Search button</li><li>• Help icon</li><li>• Read offline</li><li>• Navigation</li><li>• Display Settings</li><li>• Bookmarks</li><li>• Notes</li><li>• Highlights</li><li>• Keyboard Shortcuts</li><li>• View All Help</li><li>• Main body<ul style="list-style-type: none"><li>• Next previous</li><li>• Page content</li><li>• Player shell</li></ul></li></ul>

Features	Mobile audit
<ul style="list-style-type: none"> <li>• My Library               <ul style="list-style-type: none"> <li>• Listen Now (Audio play)</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Bookmark page               <ul style="list-style-type: none"> <li>• Close</li> <li>• Speed adjuster</li> <li>• Bookmark detail page</li> </ul> </li> <li>• Main body               <ul style="list-style-type: none"> <li>• Next/previous audio</li> <li>• Play/Pause</li> <li>• Forward/backward rewind</li> <li>• Player shell (Online mode)</li> <li>• Volume button</li> <li>• Progress slider</li> </ul> </li> </ul>
<ul style="list-style-type: none"> <li>• My Stuff               <ul style="list-style-type: none"> <li>• Currently checked out</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Book detail (Audio, eBook)</li> <li>• Read online</li> <li>• Download</li> <li>• carousel</li> <li>• Listen now (days left</li> <li>• Explore our collection</li> </ul>
<ul style="list-style-type: none"> <li>• My stuff               <ul style="list-style-type: none"> <li>• Assignments</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Book page               <ul style="list-style-type: none"> <li>• Cover</li> <li>• Assignment details</li> </ul> </li> <li>• Book type: Audio/eBook</li> <li>• Listen Now</li> <li>• Download</li> <li>• Read Now</li> </ul>

Features	Mobile audit
<ul style="list-style-type: none"> <li>• My stuff               <ul style="list-style-type: none"> <li>• Recommendations</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Place on hold</li> <li>• Book cover (Audio, eBook)</li> <li>• View (Grid and list view)</li> </ul>
Carousel screen	<ul style="list-style-type: none"> <li>• Visible after first launch               <ul style="list-style-type: none"> <li>• Read online</li> <li>• Download</li> <li>• Listen now</li> <li>• Explore our collection</li> </ul> </li> </ul>
Checkout	<ul style="list-style-type: none"> <li>• Modal window               <ul style="list-style-type: none"> <li>• Cancel and checkout</li> </ul> </li> </ul>
Return	<ul style="list-style-type: none"> <li>• Modal window               <ul style="list-style-type: none"> <li>• Yes and No</li> </ul> </li> </ul>
Add/Remove to Wishlist	<ul style="list-style-type: none"> <li>• Modal window (Message)               <ul style="list-style-type: none"> <li>• Close</li> </ul> </li> </ul>
Place on hold	<ul style="list-style-type: none"> <li>• Modal window (Message)               <ul style="list-style-type: none"> <li>• Close</li> </ul> </li> </ul>
Suspend hold	<ul style="list-style-type: none"> <li>• Modal window (Message)               <ul style="list-style-type: none"> <li>• Ok</li> </ul> </li> </ul>
SSO libraries	<ul style="list-style-type: none"> <li>• Launch the SSO URL and select login button               <ul style="list-style-type: none"> <li>• Clever page is out of scope.</li> </ul> </li> </ul>
Renew	<ul style="list-style-type: none"> <li>• Will be available post download of the eBook (wait for 30 min)               <ul style="list-style-type: none"> <li>• Due date expires functionality.</li> </ul> </li> </ul>

Features	Mobile audit
Daily PPC Banner	<ul style="list-style-type: none"> <li>• Areas where this banner would be displayed upon reaching the Daily PPC budget limit. <ul style="list-style-type: none"> <li>• Item details page (on selecting book from MyLibrary)</li> <li>• Search Always Available</li> <li>• Always Available Landing page.</li> </ul> </li> </ul>

## Accessible URL:

- **Web Application:**

Library Name	App/Web	Authentication Type	Environment	URL
Sales Demo Library	App & Web	Prefix	Prod	<a href="https://demo.axis360.baker-taylor.com/">https://demo.axis360.baker-taylor.com/</a>
KnowledgePoint Middle	App & Web	SSO Library	Prod	<a href="https://kpmid.axis360.baker-taylor.com">https://kpmid.axis360.baker-taylor.com</a>

- **Mobile Application**

1. **Apple App Store:** <https://apps.apple.com/in/app/axis-360/id903001147>
2. **Google Play Store:** <https://play.google.com/store/apps/details?id=com.bt.mdd&hl=en>
3. **Kindle App Store:** <https://www.amazon.com/Baker-Taylor-Inc-Axis-360/dp/B00N59G3ZE>

**Evaluation Methods Used:** WCAG 2.1 Level AA

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)

## Terms:

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.1.1 Non-text Content</a> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.1.1 (Web)</li> <li>• 10.1.1.1 (Non-web document)</li> <li>• 11.1.1.1.1 (Open Functionality Software)</li> <li>• 11.1.1.1.2 (Closed Functionality Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Partially Supports</b></p> <p>Mobile App: <b>Partially Supports</b></p>	<p>All non-text content that is presented to the user has a text alternative that serves the equivalent purpose.</p> <p>Below are the <b>exceptions</b>:</p> <ul style="list-style-type: none"> <li>• Text alternative is missing. <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Footer</li> <li>■ Switch Library</li> </ul> </li> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Listen Now</li> <li>■ Book Details</li> </ul> </li> </ul> </li> <li>• Screen reader skips the logo on app <ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Login Page</li> </ul> </li> </ul> </li> <li>• Text alternative does not include essential text in image. <ul style="list-style-type: none"> <li>• Web Application</li> </ul> </li> </ul>



Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li> <ul style="list-style-type: none"> <li>■ Listen Now</li> </ul> </li> <li>• Mobile Application           <ul style="list-style-type: none"> <li>■ Help</li> <li>■ Search Bar</li> <li>■ Listen Now</li> </ul> </li> <li>• Text alternative does not present the same info as image.           <ul style="list-style-type: none"> <li>• Web Application               <ul style="list-style-type: none"> <li>■ Landing page</li> <li>■ Header</li> <li>■ SSO Library</li> </ul> </li> <li>• Mobile Application               <ul style="list-style-type: none"> <li>■ About</li> </ul> </li> </ul> </li> <li>• The decorative image is not hidden from screen readers.           <ul style="list-style-type: none"> <li>• Mobile Application               <ul style="list-style-type: none"> <li>■ Help</li> <li>■ Login Page</li> <li>■ Book Details</li> </ul> </li> </ul> </li> </ul>
<p><a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.1 (Web)</li> <li>• 10.1.2.1 (Non-web document)</li> <li>• 11.1.2.1.1 (Open Functionality Software)</li> <li>• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	<p>Web: <b>Does not support</b></p> <p>Mobile App: <b>Does not support</b></p>	<p>The feature of transcript is missing for Audio only books and resulting in non compliance “Does not support” for this success criteria.</p> <p>Below is the <b>exception</b>:</p> <ul style="list-style-type: none"> <li>• Transcript is not provided along with audio only books.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>1.2.2 Captions (Prerecorded)</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.2 (Web)</li> <li>• 10.1.2.2 (Non-web document)</li> <li>• 11.1.2.2 (Open Functionality Software)</li> <li>• 11.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	<b>Not Applicable</b>
<p><b>1.2.3 Audio Description or Media Alternative (Prerecorded)</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.3 (Web)</li> <li>• 10.1.2.3 (Non-web document)</li> <li>• 11.1.2.3.1 (Open Functionality Software)</li> <li>• 11.1.2.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul>	<b>Not Applicable</b>	<b>Not Applicable</b>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		
<p><b>1.3.1 Info and Relationships</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.3.1 (Web)</li> <li>10.1.3.1 (Non-web document)</li> <li>11.1.3.1.1 (Open Functionality Software)</li> <li>11.1.3.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: <b>Partially Supports</b></p> <p>Mobile App: <b>Partially Supports</b></p>	<p>Content, structure, and relationships are defined as follows:</p> <ul style="list-style-type: none"> <li>Headings are defined on all pages.</li> <li>User interface component labels are associated with the fields they are labeling.</li> <li>Headings are encoded with HTML heading tags.</li> <li>Table markup is used for marking up data tables, including row and column headers and table captions/summaries where appropriate</li> <li>Data tables specify SUMMARY or CAPTION.</li> </ul> <p>Below are the <b>exceptions</b>:</p> <ul style="list-style-type: none"> <li>Screen reader does not read speed value <ul style="list-style-type: none"> <li>Mobile Application <ul style="list-style-type: none"> <li>Listen Now</li> </ul> </li> </ul> </li> <li>The screen reader is reading close button incorrectly <ul style="list-style-type: none"> <li>Mobile Application <ul style="list-style-type: none"> <li>Landing page</li> </ul> </li> </ul> </li> <li>Announcement is missing for increasing and decreasing font size. <ul style="list-style-type: none"> <li>Web Application <ul style="list-style-type: none"> <li>Read Now</li> </ul> </li> </ul> </li> <li>aria-hidden="true" is used incorrectly. <ul style="list-style-type: none"> <li>Web Application <ul style="list-style-type: none"> <li>Read Now</li> <li>Landing page</li> </ul> </li> </ul> </li> <li>Blank div is provided <ul style="list-style-type: none"> <li>Mobile Application <ul style="list-style-type: none"> <li>Menu bar</li> </ul> </li> </ul> </li> <li>FAQs is read as faqs by the SR</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Help</li> </ul> </li> <li>• Fiction Categories and Non- Fiction Categories are included in the list <ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Browse</li> </ul> </li> </ul> </li> <li>• Focus moved to the hidden scrollbar <ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Login Page</li> </ul> </li> </ul> </li> <li>• Form control is not associated with its visible label. <ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Login Page</li> <li>■ Search Bar</li> <li>■ Forget Pin</li> </ul> </li> </ul> </li> <li>• Form elements must have labels <ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Listen Now</li> <li>■ Write a review</li> </ul> </li> </ul> </li> <li>• Form field is not labeled. <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Listen Now</li> </ul> </li> </ul> </li> <li>• Group of radio buttons missing &lt;fieldset&gt;. <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Refine</li> </ul> </li> </ul> </li> <li>• Heading "bookmark" is announced as "Add bookmark button" <ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Read Now</li> </ul> </li> </ul> </li> <li>• Heading is not defined <ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Read Now - Display Options</li> <li>■ Book Details - Confirm</li> <li>■ Browse - Filter</li> </ul> </li> </ul> </li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>• Heading level 3 is defined incorrectly <ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Read Now - Remove Highlights</li> <li>■ Read Now - Table of content</li> </ul> </li> </ul> </li> <li>• Heading levels are defined unnecessarily <ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Read Now</li> </ul> </li> </ul> </li> <li>• Heading tag is not defined for <ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Holds - Message</li> <li>■ Help - Description</li> <li>■ Help - File Attachment</li> </ul> </li> </ul> </li> <li>• Hidden content read by screen reader <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Refine</li> </ul> </li> </ul> </li> <li>• Hidden heading is provided on the page <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Landing page</li> </ul> </li> </ul> </li> <li>• Improper heading hierarchy <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Search Bar</li> <li>■ Book Details</li> </ul> </li> </ul> </li> <li>• Incorrect list structure defined inside the menu <ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Read Now</li> </ul> </li> </ul> </li> <li>• Language: ENG is announced incorrectly <ul style="list-style-type: none"> <li>• Mobile application <ul style="list-style-type: none"> <li>■ Book Details</li> </ul> </li> </ul> </li> <li>• List defined incorrectly <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Collections</li> </ul> </li> </ul> </li> <li>• List is not defined for the menu list items</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Read Now</li> </ul> </li> <li>• List markup incorrectly announced. <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Table of content</li> </ul> </li> </ul> </li> <li>• List not defined for the links <ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Read Now</li> <li>■ Help</li> </ul> </li> </ul> </li> <li>• Non-decorative content is inserted using CSS pseudo-elements <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Holds</li> </ul> </li> </ul> </li> <li>• Notification is missing <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Read Now - Save button</li> </ul> </li> </ul> </li> <li>• Page should contain a level-one heading <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Browse By Subject</li> </ul> </li> </ul> </li> <li>• Screen reader is announcing the role and name multiple/twice <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Listen Now</li> <li>■ Account Setting</li> </ul> </li> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Browse By Subject</li> <li>■ Read Now</li> <li>■ My stuff</li> </ul> </li> </ul> </li> <li>• Screen reader is announcing incorrectly <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Book Details</li> <li>■ Read Now - Previous page content</li> <li>■ Read Now - On adding bookmark</li> <li>■ Read Now - reading '30 love' on accessing the play button.</li> </ul> </li> </ul> </li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Menu bar</li> <li>■ Login Page - on moving focus to toggle button</li> <li>■ Login Page - required for mandatory edit fields</li> <li>■ Account Setting</li> <li>■ Browse</li> <li>■ Listen Now</li> <li>■ Landing page</li> <li>■ Help</li> <li>■ Listen Now - progress bar slider</li> <li>■ My stuff</li> <li>■ Login Page - security answer text</li> </ul> </li> <li>• Screen reader does not notify about the <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Read Now</li> <li>■ Listen Now - adding/removing the bookmark.</li> <li>■ Refine</li> </ul> </li> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Login Page</li> <li>■ Listen Now - Current Time' and 'Total Time</li> </ul> </li> </ul> </li> <li>• Reading the background content/elements <ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Listen Now - while the 'Sleep Timer' pop-up is opened.</li> <li>■ Read Now</li> </ul> </li> </ul> </li> <li>• Skips star ratings while navigating the page using down arrow key <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Book Details</li> </ul> </li> </ul> </li> <li>• The numbers are not descriptive <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Menu bar</li> </ul> </li> </ul> </li> <li>• Focus is missing for the 'description' <ul style="list-style-type: none"> <li>• Mobile Application</li> </ul> </li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li> <ul style="list-style-type: none"> <li>■ Landing page</li> </ul> </li> <li>• The tabs are defined in the form of link <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Menu bar</li> </ul> </li> </ul> </li> <li>• Unnecessarily list is defined for <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Book Details</li> </ul> </li> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Preferences</li> </ul> </li> </ul> </li> <li>• Unnecessary heading level is defined for <ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Landing page - Legal Button</li> </ul> </li> </ul> </li> <li>• Visual heading text is not marked as heading. <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Refine</li> <li>■ Account Setting</li> <li>■ Terms &amp; Conditions</li> <li>■ Privacy Policy</li> <li>■ Browse By Subject</li> <li>■ Collections</li> <li>■ Assignments</li> </ul> </li> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Privacy Policy</li> <li>■ Login Page</li> <li>■ Account Setting</li> <li>■ Landing page</li> <li>■ Browse</li> <li>■ Forget Pin</li> <li>■ Listen Now</li> <li>■ Book Details</li> <li>■ Collections</li> <li>■ About</li> </ul> </li> </ul> </li> </ul>



Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>■ Search Bar</li> <li>■ Read Now</li> <li>• Visual list not marked as list. <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Terms &amp; Conditions</li> </ul> </li> </ul> </li> </ul>
<p><b>1.3.2 Meaningful Sequence</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.2 (Web)</li> <li>• 10.1.3.2 (Non-web document)</li> <li>• 11.1.3.2.1 (Open Functionality Software)</li> <li>• 11.1.3.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Partially Supports</b></p> <p>Mobile App: <b>Partially Supports</b></p>	<ul style="list-style-type: none"> <li>• Structure provided to allow logical navigation (top to bottom, left to right) and can be programmatically determined.</li> <li>• The sequence of elements in the Document Object Model matches a logical reading sequence.</li> </ul> <p>Below are the <b>exceptions</b>:</p> <ul style="list-style-type: none"> <li>• Able to browse outside modal with screen reader. <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Login Page</li> <li>■ Forget Pin</li> <li>■ Read Now</li> <li>■ Collections</li> <li>■ Menu Bar</li> </ul> </li> </ul> </li> <li>• Hidden content is readable with a screen reader. <ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Recommendations</li> <li>■ My Stuff</li> <li>■ Help</li> <li>■ Book Details</li> <li>■ Read Now</li> <li>■ Help</li> </ul> </li> </ul> </li> <li>• Informative (static) content is not readable by a screen reader. <ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Recommendations</li> <li>■ Help</li> <li>■ Privacy Policy</li> </ul> </li> </ul> </li> <li>• Missing meaningful sequence in navigation</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Currently Checked Out</li> <li>■ Book Details</li> </ul> </li> <li>• Screen reader focus is lost or misplaced for <ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Listen Now</li> <li>■ Login Page</li> <li>■ Read Now</li> </ul> </li> </ul> </li> <li>• Reading order is not logical/intuitive. <ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Listen Now</li> <li>■ Account Setting</li> <li>■ Help</li> <li>■ Assignments</li> <li>■ Read Now</li> <li>■ Read Now - book details page</li> </ul> </li> </ul> </li> <li>• Text reads in parts <ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Help</li> </ul> </li> </ul> </li> <li>• Does not notify the dynamic changes <ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Listen Now - volume slider</li> </ul> </li> </ul> </li> </ul>
<p><b>1.3.3 Sensory Characteristics</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.3 (Web)</li> <li>• 10.1.3.3 (Non-web document)</li> <li>• 11.1.3.3 (Open Functionality Software)</li> <li>• 11.1.3.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> </ul>	<p>Web: <b>Supports</b></p> <p>Mobile App: <b>Partially Supports</b></p>	<p>Operating content does not rely solely on sensory characteristics of components such as shape, color, size, visual location, orientation, or sound.</p> <p>Below are the <b>exceptions</b>:</p> <ul style="list-style-type: none"> <li>• Information is solely conveyed by sensory characteristics 'tick mark' <ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Browse By Subject</li> </ul> </li> </ul> </li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<p><b>1.4.1 Use of Color</b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.4.1 (Web)</li> <li>10.1.4.1 (Non-web document)</li> <li>11.1.4.1 (Open Functionality Software)</li> <li>11.1.4.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: <b>Partially Supports</b> Mobile App: <b>Partially Supports</b>	Color alone should not be used to convey the information.  Below are the <b>exceptions</b> : <ul style="list-style-type: none"> <li>Link contrast is not at least 3:1 with surrounding text.               <ul style="list-style-type: none"> <li>Web Application                   <ul style="list-style-type: none"> <li>Privacy Policy</li> <li>Book Details</li> <li>Search Bar</li> </ul> </li> </ul> </li> <li>Color alone is used to convey info.               <ul style="list-style-type: none"> <li>Web Application                   <ul style="list-style-type: none"> <li>Read Now</li> </ul> </li> <li>Mobile Application                   <ul style="list-style-type: none"> <li>My Library</li> <li>Currently Checked Out</li> </ul> </li> </ul> </li> </ul>
<p><b>1.4.2 Audio Control</b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.4.2 (Web)</li> <li>10.1.4.2 (Non-web document)</li> <li>11.1.4.2 (Open Functionality Software)</li> <li>11.1.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	Web: <b>Supports</b> Mobile App: <b>Supports</b>	<ul style="list-style-type: none"> <li>No automatic play of audio occurs. User has control within the respective players</li> <li>Speed controls added to Audio &amp; Video Player supporting 0.5x – 2x</li> <li>Volume control is available</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><a href="#">2.1.1 Keyboard</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.1 (Web)</li> <li>• 10.2.1.1 (Non-web document)</li> <li>• 11.2.1.1.1 (Open Functionality Software)</li> <li>• 11.2.1.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Partially Supports</b></p> <p>Mobile App: <b>Partially Supports</b></p>	<p>All functionality is operable through keyboard interactions without requiring specific timings of keystrokes.</p> <p>Below are the <b>exceptions</b>:</p> <ul style="list-style-type: none"> <li>• Action cannot be performed by keyboard alone.           <ul style="list-style-type: none"> <li>• Web Application               <ul style="list-style-type: none"> <li>■ Read Now</li> <li>■ Search Bar</li> <li>■ Write a review</li> </ul> </li> </ul> </li> <li>• Action cannot be performed by Voice Control, Switch Control and with a screen reader turned on.           <ul style="list-style-type: none"> <li>• Mobile Application               <ul style="list-style-type: none"> <li>■ Login Page</li> <li>■ Currently Checked Out</li> <li>■ Menu bar</li> <li>■ Read Now</li> <li>■ Help</li> </ul> </li> </ul> </li> <li>• Chapter does not change when shortcut key is pressed (Alt+Shift+t)           <ul style="list-style-type: none"> <li>• Web Application               <ul style="list-style-type: none"> <li>■ Listen Now</li> </ul> </li> </ul> </li> <li>• Custom gesture is not accessible with screen reader.           <ul style="list-style-type: none"> <li>• Mobile Application               <ul style="list-style-type: none"> <li>■ Help</li> </ul> </li> </ul> </li> <li>• The screen reader focus is missing for the           <ul style="list-style-type: none"> <li>• Web Application               <ul style="list-style-type: none"> <li>■ Landing page- Book tiles</li> <li>■ Write a review</li> </ul> </li> </ul> </li> <li>• Button/elements are accessible through screen reader</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Refine</li> </ul> </li> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Refine</li> <li>■ Menu bar</li> <li>■ Login Page</li> <li>■ Listen Now</li> <li>■ Read Now</li> <li>■ Help</li> </ul> </li> <li>• Unable to use caret browsing feature. <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Read Now</li> </ul> </li> </ul> </li> </ul>
<p><a href="#">2.1.2 No Keyboard Trap</a> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.2 (Web)</li> <li>• 10.2.1.2 (Non-web document)</li> <li>• 11.2.1.2 (Open Functionality Software)</li> <li>• 11.2.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b> Mobile App: <b>Partially Supports</b></p>	<p>All functionality is operable through keyboard interactions without requiring specific timings of keystrokes with below exceptions.</p> <p>Below are the <b>exceptions</b>:</p> <ul style="list-style-type: none"> <li>• Screen reader focus is trapped in <ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Read Now</li> <li>■ Recommendations</li> <li>■ Checkouts</li> <li>■ Currently Checked Out</li> </ul> </li> </ul> </li> </ul>
<p><a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 only) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.4 (Web)</li> <li>• 10.2.1.4 (Non-web document)</li> </ul>	<p><b>Not Applicable</b></p>	<p><b>Not Applicable</b></p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.2.1.4.1 (Open Functionality Software)</li> <li>• 11.2.1.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply		
<p><b>2.2.1 Timing Adjustable</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.1 (Web)</li> <li>• 10.2.2.1 (Non-web document)</li> <li>• 11.2.2.1 (Open Functionality Software)</li> <li>• 11.2.2.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	<b>Not Applicable</b>
<p><b>2.2.2 Pause, Stop, Hide</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.2 (Web)</li> <li>• 10.2.2.2 (Non-web document)</li> <li>• 11.2.2.2 (Open Functionality Software)</li> <li>• 11.2.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> </ul>	<b>Not Applicable</b>	<b>Not Applicable</b>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.3.1 (Web)</li> <li>• 10.2.3.1 (Non-web document)</li> <li>• 11.2.3.1 (Open Functionality Software)</li> <li>• 11.2.3.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	<b>Not Applicable</b>
<p><a href="#">2.4.1 Bypass Blocks</a> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.1 (Web)</li> <li>• 10.2.4.1 (Non-web document) – Does not apply</li> <li>• 11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>• 11.2.4.1 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> </ul>	Web: <b>Partially Supports</b> Mobile App: <b>Supports</b>	Headings are defined on most of the tested pages to help users bypass repetitive buttons and access the main content.  Below are the <b>exceptions</b> : <ul style="list-style-type: none"> <li>• Skip navigation implemented incorrectly               <ul style="list-style-type: none"> <li>• Web Application                   <ul style="list-style-type: none"> <li>■ Read Now</li> </ul> </li> </ul> </li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b>2.4.2 Page Titled</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.2 (Web)</li> <li>• 10.2.4.2 (Non-web document)</li> <li>• 11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>• 11.2.4.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Partially Supports</b></p> <p>Mobile App: <b>Partially Supports</b></p>	<p>Pages have a meaningful title specified in the TITLE element.</p> <p>Below are the <b>exceptions</b>:</p> <ul style="list-style-type: none"> <li>• Page &lt;title&gt; does not identify the purpose of the page.               <ul style="list-style-type: none"> <li>• Web Application                   <ul style="list-style-type: none"> <li>■ Checkouts</li> </ul> </li> </ul> </li> <li>• Screen title is not announced on screen load.               <ul style="list-style-type: none"> <li>• Mobile Application                   <ul style="list-style-type: none"> <li>■ Menu bar</li> </ul> </li> </ul> </li> </ul>
<p><b>2.4.3 Focus Order</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.3 (Web)</li> <li>• 10.2.4.3 (Non-web document)</li> <li>• 11.2.4.3 (Open Functionality Software)</li> <li>• 11.2.4.3 (Closed Software)</li> </ul>	<p>Web: <b>Partially Supports</b></p> <p>Mobile App: <b>Partially Supports</b></p>	<p>Logical movement through the focusable components using only the keyboard, in an order that follows a meaningful sequence.</p> <p>Below are the <b>exceptions</b>:</p> <ul style="list-style-type: none"> <li>• The screen reader is reading extra text               <ul style="list-style-type: none"> <li>• Mobile Application                   <ul style="list-style-type: none"> <li>■ Book Details - Pause/download button</li> </ul> </li> </ul> </li> </ul>



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		<ul style="list-style-type: none"> <li>• Focus order is not in the appropriate manner for the dropdown elements and pop-up.               <ul style="list-style-type: none"> <li>• Mobile Application                   <ul style="list-style-type: none"> <li>■ Listen Now - sleep timer</li> <li>■ Help - logo link</li> </ul> </li> </ul> </li> <li>• Extra focus is provided               <ul style="list-style-type: none"> <li>• Web Application                   <ul style="list-style-type: none"> <li>■ Login Page - Remember me checkbox</li> </ul> </li> <li>• Mobile Application                   <ul style="list-style-type: none"> <li>■ Read Now - Color radio button</li> <li>■ Help</li> </ul> </li> </ul> </li> <li>• Focus doesn't move to the desired location               <ul style="list-style-type: none"> <li>• Web Application                   <ul style="list-style-type: none"> <li>■ Menu bar - Checkouts, Holds, Wishlist</li> <li>■ Menu bar - Close button</li> <li>■ Menu bar - hamburger menu</li> <li>■ Menu bar - decorative graphic</li> <li>■ Read Now - Delete button</li> <li>■ eBooks</li> <li>■ Wishlist - More Options menu button</li> <li>■ Read Now - Offline content library</li> <li>■ Read Now</li> <li>■ Login Page</li> <li>■ Listen Now</li> <li>■ Holds</li> <li>■ Collections</li> <li>■ Menu bar</li> <li>■ Landing page</li> </ul> </li> <li>• Mobile Application                   <ul style="list-style-type: none"> <li>■ Menu bar - Subjects</li> <li>■ Book Details</li> <li>■ Collections - decorative filter icon</li> <li>■ Currently Checked Out</li> </ul> </li> </ul> </li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>■ Help - File Attachment</li> <li>■ Help - decorative image</li> <li>■ Read Now</li> <li>■ Listen Now - Set Sleep Timer' pop up</li> <li>■ My stuff</li> <li>■ Login Page</li> <li>• Hidden content is readable with a screen reader. <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Browse By Subject</li> </ul> </li> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Preferences</li> </ul> </li> </ul> </li> <li>• Incorrect focus order <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Collections</li> <li>■ Landing page</li> <li>■ Menu bar</li> </ul> </li> </ul> </li> <li>• Jump links are not working properly <ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Read Now</li> </ul> </li> </ul> </li> <li>• Tabindex is used on a non-interactive component/elements <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Header</li> <li>■ Checkouts</li> <li>■ Wishlist</li> <li>■ Browse By Subject</li> </ul> </li> </ul> </li> <li>• Tab focus moves to blank area <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Wishlist</li> </ul> </li> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Help</li> </ul> </li> </ul> </li> </ul>
<p><a href="#">2.4.4 Link Purpose (In Context)</a> (Level A) Also applies to:</p>	<p>Web: <b>Partially Supports</b> Mobile App: <b>Supports</b></p>	<p>The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.4 (Web)</li> <li>• 10.2.4.4 (Non-web document)</li> <li>• 11.2.4.4 (Open Functionality Software)</li> <li>• 11.2.4.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		<p>Below are the <b>exceptions</b>:</p> <ul style="list-style-type: none"> <li>• Multiple links have the same link text , different destinations. <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ History</li> <li>■ Collections</li> <li>■ Checkouts</li> <li>■ Currently Reading</li> </ul> </li> </ul> </li> </ul>
<p><a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.1 (Web)</li> <li>• 10.2.5.1 (Non-web document)</li> <li>• 11.2.5.1 (Open Functionality Software)</li> <li>• 11.2.5.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: <b>Not applicable</b></p> <p>Mobile App: <b>Partially Supports</b></p>	<p>The application does not rely on multipoint or path-based gestures for operation.</p> <ul style="list-style-type: none"> <li>• Next/ Previous buttons are not provided to navigate further recommended books <ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Book Details</li> </ul> </li> </ul> </li> </ul>
<p><a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.2 (Web)</li> <li>• 10.2.5.2 (Non-web document)</li> <li>• 11.2.5.2 (Open Functionality Software)</li> </ul>	<p><b>Not Applicable</b></p>	<p><b>Not Applicable</b></p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.2.5.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply		
<p><a href="#">2.5.3 Label in Name</a> (Level A 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.5.3 (Web)</li> <li>• 10.2.5.3 (Non-web document)</li> <li>• 11.2.5.3.1 (Open Functionality Software)</li> <li>• 11.2.5.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Web: <b>Partially Supports</b> Mobile App: <b>Partially Supports</b>	Accessible names for user interface controls match with their visual labels on the tested screens.  Below are the <b>exceptions</b> : <ul style="list-style-type: none"> <li>• Accessible name does not contain a visible label. <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Read Now</li> <li>■ Book Details</li> </ul> </li> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Read Now</li> <li>■ Login Page</li> </ul> </li> </ul> </li> </ul>
<p><a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.5.4 (Web)</li> <li>• 10.2.5.4 (Non-web document)</li> <li>• 11.2.5.4 (Open Functionality Software)</li> <li>• 11.2.5.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	<b>Not Applicable</b>	<b>Not Applicable</b>
<p><a href="#">3.1.1 Language of Page</a> (Level A)</p> Also applies to: EN 301 549 Criteria	Web: <b>Supports</b> Mobile App: <b>Supports</b>	All pages either have lang="en-us" or lang="en" in the <html> tag.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 9.3.1.1 (Web)</li> <li>• 10.3.1.1 (Non-web document)</li> <li>• 11.3.1.1.1 (Open Functionality Software)</li> <li>• 11.3.1.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>3.2.1 On Focus</b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.3.2.1 (Web)</li> <li>• 10.3.2.1 (Non-web document)</li> <li>• 11.3.2.1 (Open Functionality Software)</li> <li>• 11.3.2.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <b>Supports</b> Mobile App: <b>Supports</b>	When an element receives focus, it does not result in a substantial change to the page, an additional change of keyboard focus.
<p><b>3.2.2 On Input</b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.3.2.2 (Web)</li> <li>• 10.3.2.2 (Non-web document)</li> </ul>	Web: <b>Partially Supports</b> Mobile App: <b>Supports</b>	When an element receives focus, it does not result in a substantial change to the page, an additional change of keyboard focus.  Below are the <b>exceptions</b> : <ul style="list-style-type: none"> <li>• The screen reader does not notify that the link opens in the new tab</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.3.2.2 (Open Functionality Software)</li> <li>• 11.3.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		<ul style="list-style-type: none"> <li>• Web Application               <ul style="list-style-type: none"> <li>■ Collections</li> <li>■ Menu bar</li> <li>■ Feature list</li> </ul> </li> </ul>
<p><b>3.3.1 Error Identification</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.1 (Web)</li> <li>• 10.3.3.1 (Non-web document)</li> <li>• 11.3.3.1.1 (Open Functionality Software)</li> <li>• 11.3.3.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <b>Supports</b> Mobile App: <b>Supports</b>	If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.
<p><b>3.3.2 Labels or Instructions</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.2 (Web)</li> <li>• 10.3.3.2 (Non-web document)</li> <li>• 11.3.3.2 (Open Functionality Software)</li> </ul>	Web: <b>Partially Supports</b> Mobile App: <b>Partially Supports</b>	<ul style="list-style-type: none"> <li>• Labels or instructions are provided when content requires user input with few exceptions.</li> <li>• Most input elements are labeled with plain text labels or aria-labels.</li> </ul> Below are the <b>exceptions</b> : <ul style="list-style-type: none"> <li>• Visible group label missing/Label is not persistent.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.3.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		<ul style="list-style-type: none"> <li>• Web Application               <ul style="list-style-type: none"> <li>■ Read Now</li> </ul> </li> <li>• Mobile Application               <ul style="list-style-type: none"> <li>■ Read Now</li> <li>■ Forget Pin</li> <li>■ Listen Now</li> <li>■ Login Page</li> </ul> </li> </ul>
<p><b>4.1.1 Parsing</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.1 (Web)</li> <li>• 10.4.1.1 (Non-web document)</li> <li>• 11.4.1.1.1 (Open Functionality Software)</li> <li>• 11.4.1.1.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <b>Partially Supports</b> Mobile App: <b>Supports</b>	<p>Elements in HTML content have complete start and end tags and are properly nested. However, in some exceptions page element Id is missing or is not unique.</p> <p>Below are the <b>exceptions</b>:</p> <ul style="list-style-type: none"> <li>• Certain ARIA roles must be contained by particular parents           <ul style="list-style-type: none"> <li>• Web Application               <ul style="list-style-type: none"> <li>■ Refine</li> </ul> </li> </ul> </li> <li>• Ensure interactive controls are not nested           <ul style="list-style-type: none"> <li>• Web Application               <ul style="list-style-type: none"> <li>■ Landing page</li> <li>■ History</li> <li>■ Holds</li> <li>■ Wish List</li> <li>■ Assignments</li> <li>■ Collections</li> <li>■ Recommendations</li> <li>■ SSO Library</li> <li>■ Currently Reading</li> <li>■ Checkouts</li> </ul> </li> </ul> </li> <li>• Id attribute value must be unique           <ul style="list-style-type: none"> <li>• Web Application               <ul style="list-style-type: none"> <li>■ Landing page</li> <li>■ History</li> <li>■ Forget Pin</li> </ul> </li> </ul> </li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>■ Header</li> <li>■ Account Setting</li> <li>■ Feature List</li> <li>■ Header</li> <li>■ Account Setting</li> <li>■ Menu Bar</li> <li>■ Collections</li> <li>■ Read Now</li> <li>■ Currently Reading</li> </ul>
<p><b>4.1.2 Name, Role, Value</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.2 (Web)</li> <li>• 10.4.1.2 (Non-web document)</li> <li>• 11.4.1.2.1 (Open Functionality Software)</li> <li>• 11.4.1.2.2 (Closed Software) – Not required</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Partially Supports</b></p> <p>Mobile App: <b>Partially Supports</b></p>	<p>Most of the UI elements in the Platform are coded in a way that has Name and Role values provided.</p> <p>Below are the <b>exceptions</b>:</p> <ul style="list-style-type: none"> <li>• A control looks like a but doesn't behave like one. <ul style="list-style-type: none"> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Help</li> <li>■ Read Now</li> </ul> </li> </ul> </li> <li>• ARIA roles used must conform to valid values <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Landing page</li> <li>■ History</li> <li>■ Forget Pin</li> <li>■ Holds</li> <li>■ Header</li> <li>■ Account Setting</li> <li>■ Feature list</li> <li>■ Wishlist</li> <li>■ Menu Bar</li> <li>■ Assignments</li> <li>■ Collections</li> <li>■ Recommendations</li> <li>■ SSO Library</li> </ul> </li> </ul> </li> </ul>



Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>■ Search Bar</li> <li>■ Currently Reading</li> <li>■ Checkouts</li> <li>■ Login Page</li> <li>■ Refine</li> <li>■ Currently Checked Out</li> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Login Page</li> </ul> </li> <li>• Button does not have a role/name <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Search Bar</li> </ul> </li> <li>• Mobile Application</li> <li>• Login Page</li> <li>• Landing page</li> <li>• Browse</li> <li>• Read Now</li> <li>• My stuff</li> <li>• Menu Bar</li> <li>• Preferences</li> <li>• Listen Now</li> <li>• Collections</li> <li>• Recommendations</li> </ul> </li> <li>• Buttons must have discernible text <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Landing page</li> <li>■ Holds</li> <li>■ Collections</li> <li>■ SSO Library</li> <li>■ Currently Reading</li> </ul> </li> </ul> </li> <li>• Incorrectly state/role pronounced by Screen reader <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Login Page</li> </ul> </li> </ul> </li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>■ Read Now</li> <li>■ Checkouts</li> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Checkouts</li> <li>■ Footer</li> <li>■ Read Now</li> <li>■ Search Bar</li> <li>■ Currently Checked Out</li> <li>■ Read Now</li> <li>■ Menu bar</li> <li>■ Help</li> <li>■ Login Page</li> </ul> </li> <li>• Incorrect or missing label/ State/aria-Label/Role/instruction is defined for <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Menu bar</li> <li>■ Read Now</li> <li>■ Wishlist</li> </ul> </li> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Menu bar</li> <li>■ Read Now</li> <li>■ Preferences</li> <li>■ Help</li> <li>■ Listen Now</li> <li>■ Login Page</li> </ul> </li> </ul> </li> <li>• Roles and/or attributes/Label/links is not defined for <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Listen Now</li> <li>■ Read Now</li> <li>■ Holds</li> </ul> </li> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Menu Bar</li> <li>■ Listen Now</li> <li>■ Help</li> </ul> </li> </ul> </li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>■ Checkouts</li> <li>■ Landing page</li> <li>■ Book Details</li> <li>• The screen reader is not notifying the dynamic changes <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Landing page</li> <li>■ Account Setting</li> <li>■ Collections</li> <li>■ Book Details</li> <li>■ Checkouts</li> <li>■ Read Now - Tab Widget</li> <li>■ Wishlist</li> </ul> </li> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Login Page</li> <li>■ Listen Now</li> <li>■ Read Now</li> <li>■ Browse Search Result Page</li> </ul> </li> </ul> </li> <li>• The element's role is incorrect. <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Read Now</li> <li>■ Landing page</li> <li>■ Check Outs</li> </ul> </li> </ul> </li> </ul>

**Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.2.4 Captions (Live)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.4 (Web)</li> <li>• 10.1.2.4 (Non-web document)</li> <li>• 11.1.2.4 (Open Functionality Software)</li> </ul>	Not Applicable	Not Applicable

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.1.2.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>1.2.5 Audio Description (Prerecorded)</b> (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.2.5 (Web)</li> <li>• 10.1.2.5 (Non-web document)</li> <li>• 11.1.2.5 (Open Functionality Software)</li> <li>• 11.1.2.5 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	<b>Not Applicable</b>
<p><b>1.3.4 Orientation</b> (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.3.4 (Web)</li> <li>• 10.1.3.4 (Non-web document)</li> <li>• 11.1.3.4 (Open Functionality Software)</li> <li>• 11.1.3.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul>	Web: <b>Supports</b> Mobile App: <b>Partially Supports</b>	Application user interface is not restricted to a single display orientation.  Below are the <b>exceptions</b> : <ul style="list-style-type: none"> <li>• Does not rotate to new orientation.               <ul style="list-style-type: none"> <li>• Mobile Application                   <ul style="list-style-type: none"> <li>■ My Library</li> <li>■ Landing Page</li> </ul> </li> </ul> </li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p>Revised Section 508 – Does not apply</p> <p><b>1.3.5 Identify Input Purpose</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.5 (Web)</li> <li>• 10.1.3.5 (Non-web document)</li> <li>• 11.1.3.5.1 (Open Functionality Software)</li> <li>• 11.1.3.5.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: <b>Partially Supports</b></p> <p>Mobile App: <b>Partially Supports</b></p>	<p>Determined in a markup language from elements and attributes that are accessed directly by commonly available assistive technology.</p> <p>Below are the <b>exceptions</b>:</p> <ul style="list-style-type: none"> <li>• Identify input Purpose Missing or Accurate <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Login Page</li> <li>■ Forget Pin</li> <li>■ Account Setting</li> </ul> </li> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Login Page</li> </ul> </li> </ul> </li> </ul>
<p><b>1.4.3 Contrast (Minimum)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.3 (Web)</li> <li>• 10.1.4.3 (Non-web document)</li> <li>• 11.1.4.3 (Open Functionality Software)</li> <li>• 11.1.4.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Partially Supports</b></p> <p>Mobile App: <b>Partially Supports</b></p>	<ul style="list-style-type: none"> <li>• Large-scale text and images of large-scale text have a contrast ratio of at least 3:1</li> <li>• Other text and images of text have a contrast ratio of at least 4.5:1</li> </ul> <p>Below are the <b>exceptions</b>:</p> <ul style="list-style-type: none"> <li>• Text content lacks 4.5:1 contrast ratio. <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Read Now</li> <li>■ Collection</li> <li>■ Switch Library</li> </ul> </li> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Login Page</li> <li>■ Listen Now</li> <li>■ Search Bar</li> <li>■ Assignments</li> <li>■ Read Now</li> <li>■ Forget Pin</li> <li>■ Book Details</li> </ul> </li> </ul> </li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.4.4 Resize text</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.4 (Web)</li> <li>• 10.1.4.4 (Non-web document)</li> <li>• 11.1.4.4.1 (Open Functionality Software)</li> <li>• 11.1.4.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Partially Supports</b></p> <p>Mobile App: <b>Supports</b></p>	<p style="text-align: center;">■ Help</p> <p>Text can be resized without assistive technology up to 200 percent without loss of content or functionality.</p> <p>Below are the <b>exceptions</b>:</p> <ul style="list-style-type: none"> <li>• Vertical scroll bar is missing on 400% zoom level <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Read Now</li> </ul> </li> </ul> </li> </ul>
<p><b>1.4.5 Images of Text</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.5 (Web)</li> <li>• 10.1.4.5 (Non-web document)</li> <li>• 11.1.4.5.1 (Open Functionality Software)</li> <li>• 11.1.4.5.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Partially Supports</b></p> <p>Mobile App: <b>Supports</b></p>	<p>Text is used to convey information rather than images of text and any images of text have meaningful, descriptive Alt Text</p> <p>Below are the <b>exceptions</b>:</p> <ul style="list-style-type: none"> <li>• Image of text is used instead of real text. <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Collections</li> </ul> </li> </ul> </li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.4.10 Reflow</b> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.10 (Web)</li> <li>• 10.1.4.10 (Non-web document)</li> <li>• 11.1.4.10 (Open Functionality Software)</li> <li>• 11.1.4.10 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: <b>Partially Supports</b></p> <p>Mobile App: <b>Supports</b></p>	<ul style="list-style-type: none"> <li>• Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions for: <ul style="list-style-type: none"> <li>• Vertical scrolling content at a width equivalent to 320 CSS pixels;</li> <li>• Horizontal scrolling content at a height equivalent to 256 CSS pixels.</li> <li>• For all the webpages the horizontal scroll bar appears for scrolling the page in the left and right direction. Page content is not reflowing when the page width is set to 320 CSS px.</li> </ul> </li> </ul> <p>Below are the <b>exceptions</b>:</p> <ul style="list-style-type: none"> <li>• Text is getting disappeared on 400% zoom level <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Read Now</li> </ul> </li> </ul> </li> </ul>
<p><b>1.4.11 Non-text Contrast</b> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.11 (Web)</li> <li>• 10.1.4.11 (Non-web document)</li> <li>• 11.1.4.11 (Open Functionality Software)</li> <li>• 11.1.4.11 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: <b>Partially Supports</b></p> <p>Mobile App: <b>Partially Supports</b></p>	<p>The visual presentation of the User Interface Components and Graphical Objects have a contrast ratio of at least 3:1 against adjacent color(s).</p> <p>Below are the <b>exceptions</b>:</p> <ul style="list-style-type: none"> <li>• Focus Indicator lacks 3 to 1 contrast ratio. <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Read Now</li> <li>■ Landing page</li> <li>■ Checkouts</li> <li>■ Listen Now</li> <li>■ Search Bar</li> </ul> </li> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Preferences</li> </ul> </li> </ul> </li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>■ Listen Now</li> <li>■ Read Now</li> <li>• Color contrast ratio is insufficient <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Search Bar</li> </ul> </li> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Read Now</li> <li>■ Help</li> <li>■ Login Page</li> </ul> </li> </ul> </li> </ul>
<p><b>1.4.12 Text Spacing</b> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.12 (Web)</li> <li>• 10.1.4.12 (Non-web document)</li> <li>• 11.1.4.12 (Open Functionality Software)</li> <li>• 11.1.4.12 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: <b>Partially Supports</b> Mobile App: <b>Supports</b></p>	<ul style="list-style-type: none"> <li>• In content implemented using markup languages that support the following text style properties, no loss of content or functionality occurs by setting all of the following and by changing no other style property: <ul style="list-style-type: none"> <li>• Line height (line spacing) to at least 1.5 times the font size.</li> <li>• Spacing following paragraphs to at least 2 times the font size.</li> <li>• Letter spacing (tracking) to at least 0.12 times the font size.</li> <li>• Word spacing to at least 0.16 times the font size.</li> </ul> </li> </ul> <p>Below are the <b>exceptions</b>:</p> <ul style="list-style-type: none"> <li>• Text spacing content cut off, overlaps and does not adjust. <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Book Details</li> <li>■ Read Now</li> <li>■ Search Bar</li> </ul> </li> </ul> </li> </ul>



Criteria	Conformance Level	Remarks and Explanations
<p><b>1.4.13 Content on Hover or Focus</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.13 (Web)</li> <li>• 10.1.4.13 (Non-web document)</li> <li>• 11.1.4.13 (Open Functionality Software)</li> <li>• 11.1.4.13 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: <b>Supports</b></p> <p>Mobile App: <b>Supports</b></p>	<p>Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible and then hidden for dismissible, Hover able and Persistent</p>
<p><b>2.4.5 Multiple Ways</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.5 (Web)</li> <li>• 10.2.4.5 (Non-web document) – Does not apply</li> <li>• 11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>• 11.2.4.5 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: <b>Supports</b></p> <p>Mobile App: <b>Supports</b></p>	<p>More than one way is available to locate a Web page within a set of Web pages.</p>
<p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.6 (Web)</li> <li>• 10.2.4.6 (Non-web document)</li> <li>• 11.2.4.6 (Open Functionality Software)</li> </ul>	<p>Web: <b>Partially Supports</b></p> <p>Mobile App: <b>Partially Supports</b></p>	<ul style="list-style-type: none"> <li>• Headers describe the topic or purpose of the content below them.</li> <li>• Labels describe the purpose of the associated field.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.2.4.6 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		<p>Below are the <b>exceptions</b>:</p> <ul style="list-style-type: none"> <li>• Buttons have the same name but different actions. <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Checkouts</li> <li>■ Collection</li> <li>■ Recommendations</li> <li>■ Landing Page</li> <li>■ Read Now</li> <li>■ Holds</li> <li>■ Assignments</li> <li>■ Wishlist</li> <li>■ History</li> </ul> </li> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ My stuff</li> <li>■ Read Now</li> <li>■ Collections</li> <li>■ Landing Page</li> <li>■ Read Now</li> <li>■ Search Bar</li> <li>■ Collections</li> </ul> </li> </ul> </li> <li>• Programmatic labels do not convey the purpose of control. <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Assignments</li> </ul> </li> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ Listen Now</li> <li>■ Read Now</li> </ul> </li> </ul> </li> </ul>
<p><a href="#">2.4.7 Focus Visible</a> (Level AA)  Also applies to:  EN 301 549 Criteria</p>	<p>Web: <b>Partially Supports</b>  Mobile App: <b>Supports</b></p>	<ul style="list-style-type: none"> <li>• Visible Focus indicator is displayed in most of the interactive elements</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 9.2.4.7 (Web)</li> <li>• 10.2.4.7 (Non-web document)</li> <li>• 11.2.4.7 (Open Functionality Software)</li> <li>• 11.2.4.7 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		<p>Below are the <b>exceptions</b>:</p> <ul style="list-style-type: none"> <li>• Focus indicator is missing. <ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Forget Pin</li> <li>■ Read Now</li> <li>■ Login Page</li> <li>■ Assignments</li> <li>■ Menu Bar</li> <li>■ Switch Library</li> <li>■ Checkouts</li> <li>■ Landing page</li> <li>■ Refine</li> <li>■ Search Bar</li> <li>■ Book Details</li> <li>■ Account Setting</li> <li>■ Header</li> </ul> </li> </ul> </li> </ul>
<p><a href="#">3.1.2 Language of Parts</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.1.2 (Web)</li> <li>• 10.3.1.2 (Non-web document)</li> <li>• 11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>• 11.3.1.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul>	<p>Web: <b>Supports</b></p> <p>Mobile App: <b>Supports</b></p>	<p>Proper use of the lang attribute for text passages that are in a different language than that of the page.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		
<p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.2.3 (Web)</li> <li>10.3.2.3 (Non-web document) – Does not apply</li> <li>11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>11.3.2.3 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: <b>Supports</b></p> <p>Mobile App: <b>Supports</b></p>	<p>Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.</p>
<p><b>3.2.4 Consistent Identification</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.2.4 (Web)</li> <li>10.3.2.4 (Non-web document) – Does not apply</li> <li>11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>11.3.2.4 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: <b>Supports</b></p> <p>Mobile App: <b>Supports</b></p>	<p>Components that have the same functionality within a set of Web pages are identified consistently</p>
<p><b>3.3.3 Error Suggestion</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	<p>Web: <b>Supports</b></p> <p>Mobile App: <b>Supports</b></p>	<p>The content author may provide the description of the error, or the user agent may provide the description of the</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 9.3.3.3 (Web)</li> <li>• 10.3.3.3 (Non-web document)</li> <li>• 11.3.3.3 (Open Functionality Software)</li> <li>• 11.3.3.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		error based on technology-specific, programmatically determined information.
<p><b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.3.3.4 (Web)</li> <li>• 10.3.3.4 (Non-web document)</li> <li>• 11.3.3.4 (Open Functionality Software)</li> <li>• 11.3.3.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	<b>Not Applicable</b>
<p><b>4.1.3 Status Messages</b> (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.4.1.3 (Web)</li> <li>• 10.4.1.3 (Non-web document)</li> <li>• 11.4.1.3 (Open Functionality Software)</li> <li>• 11.4.1.3 (Closed Software) – Does not apply</li> </ul>	Web: <b>Partially Supports</b> Mobile App: <b>Partially Supports</b>	Status information needs to be populated whenever the user does any action on the web application. Those information need to be identified by assistive technology.  Below are the <b>exceptions</b> : <ul style="list-style-type: none"> <li>• Status message is not provided for</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>		<ul style="list-style-type: none"> <li>• Web Application <ul style="list-style-type: none"> <li>■ Account Setting</li> <li>■ Read Now</li> <li>■ Forget Pin</li> <li>■ Listen Now</li> <li>■ Holds</li> <li>■ Currently Reading</li> <li>■ Recommendations</li> <li>■ Checkouts</li> <li>■ Write a review</li> <li>■ Switch Library</li> <li>■ Landing page</li> </ul> </li> <li>• Mobile Application <ul style="list-style-type: none"> <li>■ My Library</li> <li>■ Listen Now</li> <li>■ Collections</li> <li>■ Read Now</li> <li>■ Search Bar</li> <li>■ Landing page</li> <li>■ Login Page</li> </ul> </li> </ul>

### Table 3: Success Criteria, Level AAA

Notes: The Axis 360 Web and Mobile application has not been evaluated for WCAG 2.1 Level AAA conformance.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.6 Sign Language (Prerecorded)</a> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not Evaluated
<a href="#">1.2.7 Extended Audio Description (Prerecorded)</a> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not Evaluated
<a href="#">1.2.8 Media Alternative (Prerecorded)</a> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not Evaluated
<a href="#">1.2.9 Audio-only (Live)</a> (Level AAA) EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not Evaluated
<a href="#">1.3.6 Identify Purpose</a> (Level AAA 2.1 only) EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not Evaluated
<a href="#">1.4.6 Contrast (Enhanced)</a> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not Evaluated
<a href="#">1.4.7 Low or No Background Audio</a> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not Evaluated
<a href="#">1.4.8 Visual Presentation</a> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not Evaluated
<a href="#">1.4.9 Images of Text (No Exception)</a> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not Evaluated
<a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA)	Not Evaluated	Not Evaluated

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply		
<a href="#">2.2.3 No Timing</a> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not Evaluated
<a href="#">2.2.4 Interruptions</a> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not Evaluated
<a href="#">2.2.5 Re-authenticating</a> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not Evaluated
<a href="#">2.2.6 Timeouts</a> (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not Evaluated
<a href="#">2.3.2 Three Flashes</a> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not Evaluated
<a href="#">2.3.3 Animation from Interactions</a> (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not Evaluated
<a href="#">2.4.8 Location</a> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not Evaluated
<a href="#">2.4.9 Link Purpose (Link Only)</a> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not Evaluated
<a href="#">2.4.10 Section Headings</a> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not Evaluated
<a href="#">2.5.5 Target Size</a> (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not Evaluated



Criteria	Conformance Level	Remarks and Explanations
<b>2.5.6 Concurrent Input Mechanisms</b> (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not Evaluated
<b>3.1.3 Unusual Words</b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not Evaluated
<b>3.1.4 Abbreviations</b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not Evaluated
<b>3.1.5 Reading Level</b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not Evaluated
<b>3.1.6 Pronunciation</b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not Evaluated
<b>3.2.5 Change on Request</b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not Evaluated
<b>3.3.5 Help</b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not Evaluated
<b>3.3.6 Error Prevention (All)</b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	Not Evaluated

## Revised Section 508 Report

### Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	<b>Partially Supports</b>	The application has the screen reader support with few exceptions highlighted in the WCAG 2.1 section above.
302.2 With Limited Vision	<b>Partially Supports</b>	The application supports standard browser magnification with few exceptions highlighted in the WCAG 2.1 section above.
302.3 Without Perception of Color	<b>Partially Supports</b>	Color is only used as a decorative or supplemental attribute of user interface elements with few exceptions highlighted in the WCAG 2.1 section above.
302.4 Without Hearing	<b>Supports</b>	The application does not use only an audible mode of operation.
302.5 With Limited Hearing	<b>Supports</b>	The application does not use only an audible mode of operation and volume control is present for Audio content.
302.6 Without Speech	<b>Supports</b>	The application supports the notes and highlight feature, which helps the user to convey information during the content navigation.
302.7 With Limited Manipulation	<b>Supports</b>	None of the interaction requires simultaneous actions or time sensitive interaction.

Criteria	Conformance Level	Remarks and Explanations
302.8 With Limited Reach and Strength	<b>Supports</b>	None of the interaction requires simultaneous actions or time sensitive interaction.
302.9 With Limited Language, Cognitive, and Learning Abilities	<b>Supports</b>	The application does not include features that would assist those with limited language, cognitive, or learning abilities.

## Chapter 4: [Hardware](#)

Notes: The Axis 360 Web and Mobile app is a web software application and not a hardware. Is not subject to the requirements of this section

## Chapter 5: [Software](#)

Notes: The Axis 360 Web and Mobile app is a web-based application and not a software. Is therefore not subject to the requirements of this section.

## Chapter 6: [Support Documentation and Services](#)

Notes: This report covers accessibility conformance for the Axis 360 Web and Mobile app and does not discuss Documentation or Support Services.

# EN 301 549 Report

## Chapter 4: [Functional Performance Statements \(FPS\)](#)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	<b>Partially Supports</b>	The application has the screen reader support with few exceptions highlighted in the WCAG 2.1 section above.
4.2.2 Usage with limited vision	<b>Partially Supports</b>	The application supports standard browser magnification with few exceptions highlighted in the WCAG 2.1 section above.
4.2.3 Usage without perception of color	<b>Partially Supports</b>	Color is only used as a decorative or supplemental attribute of user interface elements with few exceptions highlighted in the WCAG 2.1 section above.
4.2.4 Usage without hearing	<b>Supports</b>	The application does not use only an audible mode of operation.
4.2.5 Usage with limited hearing	<b>Supports</b>	The application does not use only an audible mode of operation and volume control is present for Audio content.
4.2.6 Usage with no or limited vocal capability	<b>Not Applicable</b>	The application does not require speech input.
4.2.7 Usage with limited manipulation or strength	<b>Supports</b>	None of the interaction requires simultaneous actions or time sensitive interaction.
4.2.8 Usage with limited reach	<b>Supports</b>	None of the interaction requires simultaneous actions or time sensitive interaction.
4.2.9 Minimize photosensitive seizure triggers	<b>Supports</b>	The application does not include visual features with flashing that could trigger seizures.
4.2.10 Usage with limited cognition, language or learning	<b>Supports</b>	The application does not include features that would assist those with limited language, cognitive, or learning abilities.

Criteria	Conformance Level	Remarks and Explanations
4.2.11 Privacy	Supports	The application does not impede usage of standard privacy controls alongside assistive technologies. For example, users can connect a headset for private listening to screen reader announcements.

## Chapter [5: Generic Requirements](#)

Notes: The Axis 360 Web and Mobile app supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria (Generic Requirements) described in this Chapter.

## Chapter [6: ICT with Two-Way Voice Communication](#)

Notes: The Axis 360 Web and Mobile app does not offer two-way voice communication and is therefore not subject to the requirements of this section.

## Chapter [7: ICT with Video Capabilities](#)

Notes: The Axis 360 Web and Mobile app does not include video content. Is not subject to the requirements of this section

## Chapter [8: Hardware](#)

Notes: The Axis 360 Web and Mobile app is a web software application and not a hardware. Is not subject to the requirements of this section

## Chapter [9: Web](#) ([see WCAG 2.1 section](#))

## Chapter [10: Non-Web Software](#)

Notes: The Axis 360 Web and Mobile app is a web-based application and not a non- web software. Is therefore not subject to the requirements of this section.

## **Chapter [11: Software](#)**

Notes: The Axis 360 Web and Mobile app is a web-based application and not a software. Is therefore not subject to the requirements of this section.

## **Chapter [12: Documentation and Support Services](#)**

Notes: This report covers accessibility conformance for the Axis 360 Web and Mobile app and does not discuss Documentation or Support Services.

## **Chapter [13: ICT Providing Relay or Emergency Service Access](#)**

Notes: The Axis 360 Web and Mobile app does not provide relay or emergency services. Is therefore not subject to the requirements of this section.

## **Legal Disclaimer (Company)**

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