# NewsBank inc. Accessibility Conformance Report

Revised Section 508 Edition VPAT® Version 2.2 – July 2018

## Name of Product/Version:

Access World News, Current Version America's News, Current Version

## **Product Description:**

#### Access World News

Every day, important issues and events impact small towns, big cities and entire nations. This is reflected in the unique experiences and diverse perspectives of people worldwide. Today's students need to be more aware of what is happening both locally and globally, and they must understand the various sides of any issue to draw their own conclusions. Additionally, many assignments require students to use primary sources to relate classroom learning to the real world. By providing primary source content from around the world, Access World News enables students and teachers to meet these and other challenges in today's learning environment.

#### America's News

News of local interest happens everywhere, from small towns to big cities across the United States. America's News provides access to information on people, issues and events in the local area and around the country. This comprehensive resource offers hundreds of millions of current and archived full-text articles from news sources nationwide in a single, fully searchable online database. It includes the electronic editions of more than 3,000 U.S. news sources with more than 79% of these sources not available in any other library database.

## Date:

October 10, 2018

## **Contact information:**

Customer Service, 1-800-243-7694, custservice@newsbank.com

## **Evaluation Methods Used:**

Conformance to the listed accessibility standards has been evaluated by NewsBank, inc. using automated accessibility testing and manual testing with assistive technologies.

# Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline   | Included In Report                                |
|--|---|
| Web Content Accessibility Guidelines 2.0, at <a href="http://www.w3.org/TR/2008/REC-WCAG20-20081211/">http://www.w3.org/TR/2008/REC-WCAG20-20081211/</a> | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| Revised Section 508 standards as published by the U.S.<br>Access Board in the Federal Register on January 18, 2017                                       | (Yes)   |
| Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018  |   |

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

#### Table 1: Success Criteria, Level A

| Criteria                         | Conformance Level | Remarks and Explanations   |
|----------------------------------|-------------------|--|
| 1.1.1 Non-text Content (Level A) | Supports          | Non-text content on this interface that is                                       |
| Also applies to:                 |                   | presented to the user has a text alternative that serves the equivalent purpose. |
| Revised Section 508              |                   |  |

| <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                              |                |  |
|--|----------------|--|
| <u>1.2.1 Audio-only and Video-only</u><br>( <u>Prerecorded</u> ) (Level A)   | Not Applicable | There is no time-based media presented on this interface.        |
| Also applies to:   |                | Interface may link to external audio and video.                  |
| <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> |                |  |
| 1.2.2 Captions (Prerecorded) (Level A)   | Not Applicable | There is no time-based media presented on this interface.        |
| Also applies to:<br>Revised Section 508<br>501 (Web)(Software)<br>504.2 (Authoring Tool)<br>602.3 (Support Docs)                   |                |  |
| <u>1.2.3 Audio Description or Media</u><br><u>Alternative (Prerecorded)</u> (Level A)  | Not Applicable | There is no time-based media presented on this interface.        |
| Also applies to:   |                |  |
| <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> |                |  |
| 1.3.1 Info and Relationships (Level A)   | Supports       | Use of ARIA labels.  |
| Also applies to:   |                |  |
| <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> |                |  |
| <u>1.3.2 Meaningful Sequence</u> (Level A)<br>Also applies to:   | Supports       | Content on this interface is ordered in a meaningful sequence.   |
| <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> |                |  |
| <u>1.3.3 Sensory Characteristics</u> (Level A)<br>Also applies to:   | Supports       | Content on this interface does not depend on sensory perception. |

| <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> |                |   |
|--|----------------|---|
| <u>1.4.1 Use of Color</u> (Level A)  | Supports       | This interface meets WCAG 2.0 1.4.1 guidelines.             |
| Also applies to:   |                | 9   |
| <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> |                |   |
| 1.4.2 Audio Control (Level A)  | Not Applicable | There is no audio presented on this interface.              |
| Also applies to:   |                |   |
| <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> |                |   |
| 2.1.1 Keyboard (Level A)   | Supports       | Interface is keyboard accessible and without timings.       |
| Also applies to:   |                |   |
| <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> |                |   |
| 2.1.2 No Keyboard Trap (Level A)   | Supports       | There are no keyboard traps on this interface               |
| Also applies to:   |                |   |
| <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> |                |   |
| 2.2.1 Timing Adjustable (Level A)  | Not Applicable | There are no user timed events presented on this interface. |
| Also applies to:   |                |   |
| <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> |                |   |
| 2.2.2 Pause, Stop, Hide (Level A)  | Not Applicable | There are no user timed events presented on this interface. |
| Also applies to:   |                |   |

| <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   |                  |   |
|--|------------------|---|
| 2.3.1 Three Flashes or Below Threshold<br>(Level A)  | Not Applicable   | There is no flashing or blinking presented on this interface.                                     |
| Also applies to:<br>Revised Section 508<br>501 (Web)(Software)<br>504.2 (Authoring Tool)<br>602.3 (Support Docs)   |                  |   |
| 2.4.1 Bypass Blocks (Level A)  | Does Not Support | Broken skip to main content link. Topmost skip  |
| Also applies to:   |                  | to main content link is unnecessary on this interface.  |
| <ul> <li>Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> |                  | Currently investigating: Skip links may be added<br>to the navigators on the search results page. |
| 2.4.2 Page Titled (Level A)  | Supports         | Meets WCAG 2.0 2.4.2  |
| Also applies to:   |                  |   |
| <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   |                  |   |
| 2.4.3 Focus Order (Level A)  | Supports         | Keyboard tab order follows a logical flow of focus.   |
| Also applies to:   |                  |   |
| <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   |                  |   |
| 2.4.4 Link Purpose (In Context) (Level A)  | Supports         | Link text provided describes the purpose of a link.   |
| Also applies to:   |                  |   |
| <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   |                  |   |
| 3.1.1 Language of Page (Level A)   | Supports         | This interface uses the page lang attribute.  |
|  | 1                |   |

| Also applies to:<br>• Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs)  |          |  |
|---|----------|--|
| <ul> <li><u>3.2.1 On Focus</u> (Level A)</li> <li>Also applies to: <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>               | Supports | This interface meets WCAG 2.0 3.2.1 guidelines.  |
| <ul> <li><u>3.2.2 On Input</u> (Level A)</li> <li>Also applies to: <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>               | Supports | This interface meets WCAG 2.0 3.2.2 guidelines.  |
| <ul> <li><u>3.3.1 Error Identification</u> (Level A)</li> <li>Also applies to: <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>   | Supports | Form input errors on this interface are detected<br>and feedback provided to the user. |
| <ul> <li><u>3.3.2 Labels or Instructions</u> (Level A)</li> <li>Also applies to: <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul> | Supports | Labels are used throughout the interface on form inputs                                |
| <ul> <li><u>4.1.1 Parsing</u> (Level A)</li> <li>Also applies to: <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>                | Supports | This interface meets WCAG 2.0 4.1.1 guidelines.  |

| 4.1.2 Name, Role, Value (Level A)<br>Also applies to:  | Supports | Visible and ARIA labels are used on this interface. |
|--|----------|---|
| <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> |          |   |

# Table 2: Success Criteria, Level AA

| Criteria   | Conformance Level  | Remarks and Explanations                                  |
|--|--------------------|---|
| <u>1.2.4 Captions (Live)</u> (Level AA)<br>Also applies to:  |                    | There is no time-based media presented on this interface  |
| <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> |                    |   |
| <u>1.2.5 Audio Description (Prerecorded)</u><br>(Level AA)   | Not Applicable     | There is no time-based media presented on this interface. |
| Also applies to:   |                    |   |
| <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> |                    |   |
| 1.4.3 Contrast (Minimum) (Level AA)  | Partially Supports | This interface does not meet the contrast ratio.          |
| Also applies to:   |                    | Planned Remediation: Q1 2019                              |
| <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> |                    |   |
| <u>1.4.4 Resize text</u> (Level AA)  | Supports           | This interface provides browser zoom up to 200            |
| Also applies to:   |                    | percent without loss of content or functionality.         |
| <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> |                    |   |

| 1.4.5 Images of Text(Level AA)Also applies to:• Revised Section 508• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs)  | Supports           | Non-text content on this interface that is<br>presented to the user has a text alternative that<br>serves the equivalent purpose. |
|---|--------------------|---|
| <ul> <li>2.4.5 Multiple Ways (Level AA)</li> <li>Also applies to: <ul> <li>Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> </li> </ul> | Supports           | A search engine provides the search results based on user input.  |
| <ul> <li>2.4.6 Headings and Labels (Level AA)</li> <li>Also applies to: <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>  | Supports           | Headings and labels are used throughout the interface.  |
| <ul> <li>2.4.7 Focus Visible (Level AA)</li> <li>Also applies to: <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>  | Supports           | When a user interface control receives focus, a visible border is displayed around it.  |
| <ul> <li><u>3.1.2 Language of Parts</u> (Level AA)</li> <li>Also applies to: <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>   | Partially Supports | This interface does not have change in language.<br>Articles may contain other languages.   |
| <ul> <li>3.2.3 Consistent Navigation (Level AA)</li> <li>Also applies to: <ul> <li>Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> </ul> </li> </ul>   | Supports           | This interface meets WCAG 2.0 3.2.3 guidelines.   |

| <ul> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>   |                |   |
|---|----------------|---|
| <ul> <li><u>3.2.4 Consistent Identification</u> (Level AA)</li> <li>Also applies to: <ul> <li>Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> </li> </ul> | Supports       | This interface meets WCAG 2.0 3.2.4 guidelines. |
| <ul> <li><u>3.3.3 Error Suggestion</u> (Level AA)</li> <li>Also applies to: <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>  | Supports       | This interface meets WCAG 2.0 3.3.3 guidelines. |
| <ul> <li>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</li> <li>Also applies to: <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>  | Not Applicable |   |

Table 3: Success Criteria, Level AAA

Notes: This product has not been evaluated for WCAG 2.0 Level AAA conformance.