

May 29, 2024

TO: RAILS Board Universal Service Committee

FROM: Monica Harris, Executive Director

SUBJECT: 7.2 Review goals from 2020 Universal Service plan and discuss a potential 2024 revision

At our last meeting on March 7, the RAILS Board Universal Service Committee reviewed the 2019 and 2020 Universal Service plans and asked if RAILS could provide an update with actions that have been taken since the 2020 plan was developed. Since the 2020 plan was a refined version of the original goals set forth in the 2019 plan, we have updated the 2020 plan in red with relevant updates. We can answer any questions related to these updates at our June meeting.

Next steps as identified for the committee include the development of new goals related to improving Universal Service in Illinois, beginning in FY2025. It would be helpful to provide some of your ideas related to improving Universal Service in advance of our meeting on Thursday, June 6 as we begin to develop updated goals for a new plan. **Please share your thoughts directly with Renya Krempf (Renya.krempf@railslibraries.org) by Wednesday, June 5 so that they can be compiled and shared with the group at our meeting.** We will continue to discuss and develop ideas for a new plan in future meetings.

I look forward to further discussion at our June 6 meeting.