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TO: RAILS Consortia Committee
FROM: Mark Hatch
SUBJECT: Fluctuating delivery times

RAILS continues to investigate ways to make our delivery service more efficient and cost-effective. As a part of this effort, we contracted with GeoMARC, (formerly LASA) to complete a re-routing of our East Peoria operation. After analyzing the operation, GeoMARC determined that we could save 40 hours per week by comingling the dedicated delivery stops into the existing routes and eliminating one route.

Currently, a library is assigned a delivery route and serviced only by that one route. GeoMARC's recommendation calls for libraries to be serviced by different routes throughout the week, which would mean libraries would experience fluctuating delivery times. For example, your library might receive delivery at 10 a.m. on Monday, at 11:15 a.m. on Tuesday, and so on. Each library would receive an estimated delivery window in advance so you would know when to expect delivery on a particular day.

We would like to know how this new arrangement would work for our libraries.