

Consortial Reports

CARLI/I-Share

No report.

Cooperative Computer Services (CCS)

- At the April 13, 2022, Governing Board meeting, the board will be reviewing and approving the addition of a Resource Sharing policy and annual business including the budget, meeting calendar, and officers for 2022-2023.
- CCS staff are attending virtual IUG the week of April 4.
- We are surveying our technical (networking) groups regarding meeting preferences for 2022-2023. At this time, it looks like the majority of members prefer continuing virtual meetings. We have seen strong attendance over the past two years despite challenging circumstances in libraries.
- Through 2021, CCS worked with the User Experience Advisory group to review and recommend improvements to patron email notices. As part of this work, CCS analyzed notices of other library consortia and gathered two rounds of feedback from library patrons. On March 15, CCS made improvements to the notices including:
 - Increasing font size
 - Using uniform font
 - Removing redundant information
 - Simplifying wording
 - Adding links to library website and catalog in the footer
- CCS staff have completed QA of Polaris 7.1 and scheduled an upgrade for May. Many technical services features are being added to Leap and CCS has begun developing training for technical services in Leap.
- We are working on several administrative projects including changing banks, reviewing benefits, have recently implemented an online time keeping system, and defining needs for our future office.

Pinnacle Library Cooperative (PLC)

- Pinnacle's newest staff member, Julie Perenchio, started as our new Member Services Librarian in March. Julie has previously worked for several public libraries including Naperville, New Lenox, and White Oak and is currently an instructor at Moraine Valley Community College. She'll be focusing on creating training opportunities for our member libraries.
- In February, the Pinnacle Governing Board voted that all six Pinnacle libraries would be joining Find More Illinois this year. We are currently in the implementation process.
- Due to increasing prices and declining usage, we have decided to once again narrow the focus of our EBSCO database package. Beginning in July, we will be utilizing the group discount pricing made available from RAILS.

- As we are approaching our 10-year anniversary, we have decided to begin working on our consortium's first strategic plan. Amanda Standerfer from Fast Forward Libraries will be helping to facilitate the process this Spring.

PrairieCat

- PrairieCat has recently added a new staff member, Matt Maturo, to the Systems group. Matt was brought in to fill the vacancy created by the retirement of Jeffrey Sullivan.
- PrairieCat continues to move toward more independence as a consortium. Currently, investigations are underway to replace our existing, RAILS-hosted ticketing system with a new, cloud based system. This is the first step in a plan to replace most of our RAILS-hosted IT infrastructure by FY24. In addition to IT infrastructure migrations, investigations are underway to find alternatives to our current office space in the RAILS Bolingbrook building, also targeted for FY23-24. Telework and moving toward cooperative agreements with member libraries will save PrairieCat significant funds in FY24 and beyond. For now, the offices we leverage in the Coal Valley building will be retained in FY23 and 24.
- Work is also underway to redesign our current support website. The website, originally designed and (at the time) hosted by RAILS, will be completely overhauled to meet current needs. Our websites are now hosted offsite at Cherry Hill, a company which specializes in hosting, designing and supporting library Drupal sites. The new website will include forums for member communication and a wiki-like interface to present documentation.
- Mt. Carroll Public Library, currently a Union Listing member, has signed an IGA to upgrade to Basic Online, which is a circulating level membership. The IGA will be voted on by Delegates at the 4/27 meeting, and work should begin to upgrade them shortly thereafter.
- North Chicago Public Library's board has voted to join PrairieCat at the Fully Participating level, and the IGA is currently in review with their legal team. It is hoped that this will also be approved at the April Delegates Assembly meeting.
- PrairieCat continues to partner with Innovative Interfaces on their Vega Promote and Communicate modules, which provide marketing and communication tools for libraries. Our Vega Discover test server continues to be reviewed. Innovative has targeted July for the general release of consortia features for Sierra Discovery clients.
- In addition to the FY23 budget, Delegates will review and vote on a new five year contract with Innovative for our Sierra software platform.

Resource Sharing Alliance NFP (RSA-NFP)

- RSA welcomed a new staff member in February. Erin Roberts has joined our team as a Cataloging and Database Coordinator bringing RSA's cataloging department back to full strength. Our cataloging request load from our members continues to be high and we've started internal discussions on ways to reduce that workload. Most of those methods involve an increased use of temp records which we've limited use of in recent years. We average over 800 cataloging requests per month from our membership.

- RSA's new Support website design has been settled. The new design is a total rethink of our information layout and grouping and will allow several paths to find the same information. Now we're working on updating, revising, labeling, and grouping our Member Services documents. We will use the Member Services information to test our design layout and gather feedback from our membership. We're at the point where real-world documents and information are needed to move forward.
- RSA's Board and Users Group are examining new items in our system from three angles: Reciprocity, age of new items, and cataloging new items. We are reworking our Reciprocity Policy to become a statement of intent and how libraries should share. We've designed all new, standardized, item types for new materials to specifically denote an item's holdability at system level. We also discovered a very apparent cleanup project is needed for all items marked as new that are older than one year. Surprisingly, RSA's membership responded overwhelmingly positive in a survey asking if they would standardize the usage of item types and length of an item's 'newness'. Standardization has historically not been common in RSA. The massive changeover in Directors of RSA libraries is leading to opportunities for standardization.
- RSA has added Hoopla integration to our online catalogues. We currently have 24 libraries participating with 4 or 5 currently working on setting up Hoopla accounts. We have also updated our web services, Enterprise catalog, and a few other minor things to accommodate SirsiDynix's Cloudsource Open Access product. That is now live in testing on our system. It provides access to over 32 million open access articles, journals, ebooks, reports, complete educational courses and more. We need to redesign parts of our catalog display to incorporate the Open Access content into our legacy search layout to make it clearer to patrons what search filter it currently active. We also need to design marketing and educational resources for our libraries to help them explain this product to their patrons or students. For many RSA libraries, this product provides their only full-text access to various online resources and databases.

Rock River Library Consortium (RRLC)

No report.

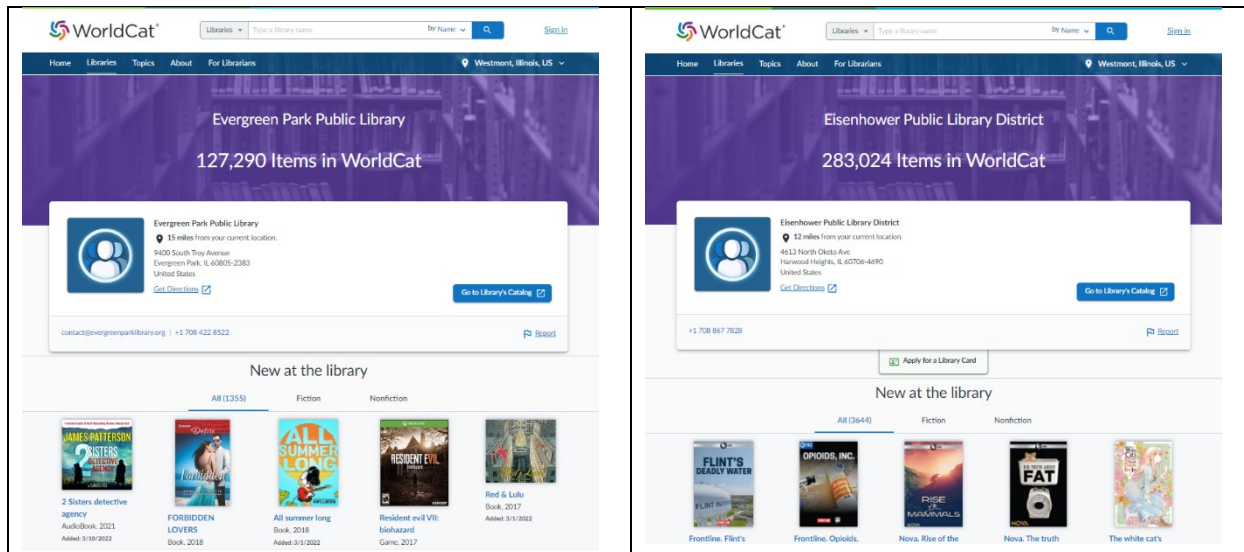
System Wide Automated Network (SWAN)

OCLC WorldCat update

SWAN is coordinating within the Illinois OCLC Holdings Manager the reset of WorldCat holdings for the six LLSAPs participating (CCS, PrairieCat, RSA, Pinnacle, SHARE, and SWAN). The offer to reset WorldCat holdings was announced by the Illinois State Library and is part of an interface change to WorldCat. The OCLC Holdings Manager is responsible for setting 25 million holdings for Illinois libraries in WorldCat.

The WorldCat interface will change mid-year and the announcement coincided with the PLA annual conference in March. Currently the beta version of WorldCat is available under a special login to ensure each library's configuration and collections are prepared for the launch of the new site. The new WorldCat is a fully responsive design, and new features such as integrating an individual library's e-

content will be outlined in the near future. Other features such as “Apply for a Library Card” are part of the existing WorldCat configuration for libraries.



SWAN manages all the configuration and settings for its 100 members and is sponsoring OCLC training open to all Illinois libraries conducted by OCLC staff. Look for upcoming events in L2 on WorldShare ILL borrowing, lending, and general overviews.

Information security audit

Last October in the SWAN update to the RAILS Consortia Committee, we shared that SWAN is conducting an information security risk assessment with Sikich. The initial findings were presented at the SWAN Board meeting held on March 18, 2022. The security audit is measuring SWAN’s IT security against a NIST standard for “protecting controlled unclassified information in nonfederal systems and organizations,” which is essentially what public libraries, local government, and library resource sharing consortium fall under. Some of the findings of the audit include:

- Library user data stored presents a liability risk at \$150 per record, which is the current cost to remediate a breach
- Risk and Authorization Management Programs are becoming common practice at state level, emphasizing the necessity of SWAN having a framework; while Illinois has not adopted a “RAMP,” the states Texas, Iowa, and Wisconsin have recently passed cybersecurity laws
- The NIST cybersecurity standard specifies 14 written policies an organization would adopt at the governing level
- Adopting the NIST standard will ensure that cybersecurity liability insurance will be available for the future, whereas organizations not following a security standard will be at risk of losing their cyber insurance

- Security policies adopted will be require executive level standards outlining how the organization will meet the standard, with department managers involved in the procedures of step-by-step instructions, and guidelines for the controls around data access and usage

Our next steps will be to create the security policies with Sikich using an industry standard template. Our IT staff will research and build monitoring system audit logs that are aggregated across the SWAN library service platform (Aspen Discovery, BLUEcloud, Symphony, e-commerce, remote authentication, etc.). SWAN is engaged in a single-sign-on pilot to adopt an identity provider platform which all library staff users will be managed under for access and auditing.

SWAN Board Strategic Summit

The SWAN governing board conducted a half day event with presentations from Berit Nelson, SirsiDynix Chief Product Officer; Mark Noble and Jordan Fields, ByWater Solutions Aspen Product Librarian and Team Lead; Christopher Holly, EBSCO Director of SaaS Innovation; Robert Klaus, President Unique Management Solutions; and Bruce Crocco, OCLC Vice President of Library Services for the Americas. The SWAN Management Team presented its tactical plan for 2022 on its solutions in support of the SWAN strategic plan.