

16 May 2019

TO: RAILS Board of Directors

FROM: Deirdre Brennan

SUBJECT: Universal service update

I have done some follow up work on the universal service issue since the meeting of the committee in March. Here is a brief update.

I have contacted some real estate professionals about how to add information to the Multiple Listing Service that would provide home buyers with advance information about whether specific houses are part of a library taxing district.

We will be putting together a survey which we will send to public libraries (probably in June) asking about the various ways they serve the unserved.

I asked Ancel Glink to provide us with information on how we might amend the Library District Act to enable non-district libraries to merge into a district, and to add unserved areas to the district.

We are making some changes to our website that will make it easier to find information on ways to extend service to the unserved.

We will be analyzing data to obtain information about the demographics of unserved residents throughout our service area.