

19 April 2019

**TO: RAILS Board of Directors**

**FROM: Jessica Barnes, Special Projects Librarian**

**SUBJECT: Explore More Illinois Top 10 Questions**

1. What is the status of Explore More Illinois?  
Explore More Illinois went live on April 1, with 87 libraries and 14 attractions. As of April 18, we have 92 libraries and 17 attractions participating.
2. What attractions are participating in Explore More Illinois?  
Our [attractions list](#) is updated weekly.
3. How does Explore More Illinois work  
Watch a [video](#) of how Explore More Illinois' software works. The example is from a museum pass program in California, but the software works exactly the same.
4. What is the cost to join Explore More Illinois?  
There is no cost for public libraries to join Explore More Illinois.
5. How can my library join Explore More Illinois?  
Log into <https://exploremoreillinois.org> using your L2 password to fill out an authentication form.
6. How long will it take for my library to be added to Explore More Illinois once we submit the form?  
There are dozens of libraries in currently in the queue to be added to the program. The time it takes for a library to be added depends greatly on the completeness and accuracy of the authentication form.
7. My library belongs to SWAN. Can I join Explore More Illinois?  
RAILS has just begun testing with SWAN with the hopes that we can add SWAN member libraries soon. We will alert SWAN when our testing is finished, and SWAN will contact its members as to how you can join Explore More Illinois.
8. My library currently uses the Museum Adventure Pass. Is Explore More Illinois replacing it?

No, the Museum Adventure Pass is not administered by RAILS, and the two programs are running concurrently. You are welcome to participate in both.

9. What are the next steps for the project?

We are working on getting libraries added into Explore More Illinois, and we have been reaching out to attractions across the state to educate them about and adding them to the program.

10. Where should I go if I have other questions?

Please visit <https://exploremoreillinois.org> for FAQ and contact information.