

March 8, 2019

TO: Resource Sharing Committee

FROM: Jane Plass, Associate Executive Director

SUBJECT: Community College Survey Results (Updated)

In January 2019, RAILS asked community college libraries in RAILS to complete a survey about services to their district residents and, more specifically, services to persons without public library service. As discussed at the September 20, 2019 meeting of the Resource Sharing Committee, this survey was a follow-up to a more general community college library survey done in November/December 2017.

As of March 5, 2019, RAILS had received 21 of 32 possible responses, for a 65.6% response rate. The attached table and summary are based on these 21 responses. RAILS staff have followed up with the libraries that have not yet responded.

Summary

- Twelve of the twenty-one libraries responding (57.1%) allow community borrowers to borrow materials. Some libraries limit borrowing privileges to district residents, while others extend privileges to anyone with a public library card. Of the nine libraries that don't offer cards to community borrowers, five are in Chicago, where all residents have access to the Chicago Public Library.
- Fourteen of the twenty-one libraries (66.7%) provide cards to persons without public library service. Of the seven libraries that reported they do not, five are in Chicago and thus have no district residents without public library service.
- Only one library charges for library cards, and that fee was nominal (\$5.00 for two years).
- Most libraries do not promote services to community borrowers. The information is often posted on the library website, and those who ask are told about the services. Four of the libraries do some form of outreach to public libraries in their district.

RAILS Community College Services to District Residents
Results of January 2019 Survey
as of March 5, 2019

Community College Name	Does your library allow persons with public library cards to borrow materials?	Some people don't have a public library card because they live in an area not served by a public library. Does your library provide cards to the truly unserved in your community college district?	How many cards do you issue to unserved persons per year?	Is there a fee for your card for unserved residents?	How does your library let people know about your card for unserved persons? (Check all that apply.)	Does your library do any outreach to public libraries in your district to inform them about your services to district residents?	Libraries may enter into intergovernmental agreements with other libraries to extend library service to unserved persons. Does your library have an intergovernmental agreement with any of the following? (Check all that apply.)	Do you keep any statistics on use of your library by district residents?
Black Hawk College	Other (please specify) We have a reciprocal borrowing agreement with one public library in our district.	Yes	1-10	No	Tell them if they ask Library website	No	Yes, with a public library	Yes
Carl Sandburg College	Other (please specify) Any member of the public may acquire a library card for free at Sandburg Library, even those who live outside of our district. The only restriction is that they are not permitted to check out electronic devices for external use.	Yes	Don't know. We issue cards, but don't track this information.	No	Tell them if they ask Library website	No	I've only been with my library for less than two months, so I'm not entirely sure if we do or not.	No
College of DuPage	We issue library cards free of charge to residents of our College District (502) and people who work for a company in our District. We do not accept public library cards.	Yes. Many residents in unincorporated areas of our district consider us to be their library and rely on us exclusively for library service. We encourage them to also "opt-in" to supporting the public library in their municipality since our collections and services are designed to best serve their needs. Most do not and will not choose to do this though.	Don't know. We issue cards, but don't track this information. We don't distinguish between residents in served or unserved areas of the District. We have on average over 7,000 active district resident borrower accounts each year.	No fee, which also includes 40 ILL books/year	Tell them if they ask Library website We don't advertise our services as specifically targeting the "unserved" but we do clearly provide borrower information for district residents and the community in general.	Our interactions are not systematic and coordinated. We don't have staff assigned to lead community outreach. We focus our outreach efforts within our college community. We do have direct contact with various constituency groups within the District though: high schools/middle classes coming for research assistance, speaking/providing instruction at community gatherings, assisting local non-profits with our Philanthropy Collection, the only Funding Information Network partner of the Foundation Center in the western suburbs. And we have many points of engagement with the robust community-focused services and offerings of the College more broadly.	No	Yes. Library cards, circulation statistics of collections and allowable equipment.

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College of Lake County	Other (please specify) We require a photo ID with current address or supporting document. All Lake County residents or those employed in the county may have a CLC card.	Yes	Don't know. We issue cards, but don't track this information.	No	Tell them if they ask Library website	Yes We reached out to the Lake County public libraries to be partners with us in the Big Reads. Vernon Area Library, Antioch Public Library District, Lake Villa District Library, and Round Lake Area Public Library are partners. We have shared information with them about our services. Also, CLC Librarians network with the Lake County high school librarians and will be hosting the Spring 2019 meeting at the Grayslake Campus in March 2019.	No	Yes We keep the number of cards that are issued to district residents only. No check-out data is kept.
Harold Washington College - City Colleges of Chicago	Students enrolled at the college may check out materials from any of the City Colleges. Their school I.D. functions as a library card. Our system is separate from the public library's.	N/A. All district residents are served by a public library.	N/A	N/A	N/A. We don't offer cards to the unserved.	No	No	N/A
Harper College	Yes. District residents with a public library card can borrow materials from our library.	Yes We don't issue physical cards, but they are added to our system using a state ID.	Don't know. We issue cards, but don't track this information.	No	Tell them if they ask Library website We have contacted representatives from Inverness (an area within our district without a library) about our library and they now have information for their residents about our library on their website.	Yes We have contacted representatives from Inverness (an area within our district without a library) about our library and they now have information for their residents about our library on their website.	No	Yes
Heartland Community Library	Other (please specify) Any district resident can borrow whether or not they have a public library card.	Yes Anyone in the HCC district can borrow material.	1-10	No	Library website	No	No	No
Highland Community College	Other (please specify) Yes, District residents who pay taxes to the community college district can borrow materials from our library.	Yes	11-25 5 year average of adult (non student non faculty/staff patrons) is 20 per year. This includes some residents who do have cards at their local public libraries but some from unserved areas.	No	Tell them if they ask We do not publicize this service, as we would like to see residents of unserved areas support one of our local public libraries. It gets out by word of mouth.	No	No	Yes We can track circulation by community patrons, but can't necessarily differentiate between those who have local public library cards and those who do not.

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Illinois Central College	Yes. Anyone with a public library card can borrow materials from our library.	Yes	Don't know. We issue cards, but don't track this information.	No	Tell them if they ask Library website	Yes We do informally through the Peoria Area Librarian group that meets once per month.	No	No
Kankakee Community College	Other (please specify) We offer a \$5.00 for 2 year card which allows residents of Kankakee and Iroquois County to check out library materials	Yes We offer a \$5.00 for 2 year card which allows residents of Kankakee and Iroquois County to check out library materials	Don't know. We issue cards, but don't track this information.	Yes \$5.00 for 2 years	Tell them if they ask Library website	No	No	No
Kennedy-King College	No	N/A. All district residents are served by a public library. We do allow for community members to use library materials and resources within the library building.	None	N/A	N/A. We don't offer cards to the unserved.	No	No	No
Malcolm X College	No	No	None	N/A	N/A. We don't offer cards to the unserved.	No	No	No
McHenry County College	Other (please specify) We don't offer reciprocal borrowing to public library patrons, but we are the public library for some patrons who don't fall into a library district.	Yes	Don't know. We issue cards, but don't track this information.	No	Tell them if they ask	No	No	No
Moraine Valley Community College	Yes. Anyone with a public library card can borrow materials from our library.	Yes	51-100 80 last FY, Cards are only valid for 1 year and must be renewed annually.	No	Tell them if they ask Library website	No	No	Yes
Morton College	No	No	None	No	N/A. We don't offer cards to the unserved.	No	No	No
Olive-Harvey College	No	N/A. All district residents are served by a public library.	N/A	N/A	N/A. We don't offer cards to the unserved.	No	No	No
Prairie State College	No	No	N/A	N/A	N/A. We don't offer cards to the unserved.	No	No	No
Richard J. Daley College	No	N/A. All district residents are served by a public library.	None	N/A	N/A. We don't offer cards to the unserved.	No	No	No
Rock Valley College	No	Yes	Don't know. We issue cards, but don't track this information.	No	Tell them if they ask Library website	No	No	Yes
Sauk Valley Community College	Other (please specify) Yes the public can get a library card with Sauk and check out materials from our library. They must be 16 years of age or older.	Yes	Don't know. We issue cards, but don't track this information. My estimate would be 51 - 100, but we don't track the number of cards issued.	No	Tell them if they ask When new student tours take place we let the parents know that they are eligible for a card.	No	Yes, with a school district Our local high schools offer dual credit with their students. They bring the students to the library by bus loads and they have access to the stacks and the computers for databases.	No

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Triton College	Yes. District residents with a public library card can borrow materials from our library.	Yes	1-10	No	Tell them if they ask	Yes Email contact per semester	No	Yes