RAILS Report

Delivery

RAILS now has a series of short instructional videos focused on delivery. They are intended for front-line staff who are responsible for preparing materials for delivery and other interlibrary loan functions. Topics include:

- Preparing materials for delivery
- Utilizing the RAILS delivery support system
- Using courier services
- Member lookup on the RAILS website
- Ordering delivery labels
- Proper labeling

This project was a joint effort of the RAILS delivery and CE departments. Naperville Public Library provided materials and allowed use of its book drop room for recording. View the videos on the RAILS YouTube channel or in the delivery section of the RAILS website at https://www.railslibraries.info/services/delivery-videos .

On September 4, 2018, the RAILS delivery route names changed to a standardized format across all service centers. The new delivery route names are six characters, beginning with a three-character code that denotes the delivery hub followed by the number of the route. For example, route 1 from the RAILS East Peoria hub is now called XEP-01. Route 11 from the Rockford hub is XRF-11. Standardization will make it easier to automate how delivery staff collect and analyze data.

Forty-one libraries participated in a delivery fine count pilot program during the last statistical sampling period (August 20–24, 2018). The pilot program eliminates paper count sheets; instead, participants enter the number of outgoing containers and volumes online. The pilot will be expanded slightly for the next fine count period, planned for November 11–16, 2018.

E-Books

The new quarterly Popup Picks on the BiblioBoard platform debuted in August and features something for readers of all ages and interest levels. Collections include:

- *Publishers Weekly*'s selection of diverse e-books
- Adult nonfiction from Library Partner Press, a digital imprint of Wake Forest University specializing in niche nonfiction
- Offerings from TidalWave Productions, a comic book and graphic novel publisher, featuring diverse, fresh voices and innovative storytellers
- A young voices collection from the teen authors of Shout Mouse Press
- A selection of beautifully illustrated early learning e-books
- Comics and graphic novels featuring trailblazers and idols

Through RAILS' partnership with BiblioLabs, any Illinois resident has access to these and thousands of other e-resources free of charge and without needing a login or library card. Items on the BiblioBoard platform have no holds or waiting for titles and can be read by multiple users at the same time.

Find More Illinois

[Find More Illinois](#) aims to expand resource sharing and facilitate discovery and interlibrary loan for Illinois libraries and their patrons. It provides a single discovery interface that draws from the online catalogs of participating libraries. It's now time to expand the program beyond the initial 21-library pilot. Adding more libraries will make Find More Illinois a better resource for discovery and fulfillment. Libraries of any size, type, or integrated library system status are eligible to participate.

At its August 24 meeting, the RAILS Board approved the proposed fee structure for libraries joining Find More Illinois. Fees include a one-time implementation fee plus an annual fee based on total collection expenditures. RAILS will assist with implementation fees for members of shared catalog consortia in RAILS and early adopters for libraries with standalone integrated library systems.

A [Join](#) tab has been added to the Find More Illinois website with information on how to join, the fee structure, the expansion schedule, and an online form for requesting a quote. Expansion will begin with three cohort groups between September 2018 and March 2019. The first sign-up period began September 4, 2018.

Planning for promoting participation in Find More Illinois is in high gear. Seven in-depth presentations have been scheduled around the RAILS region in September and October, as well as three shorter webinars. Each presentation will include a demonstration of SHAREit (the software that powers Find More Illinois) and information on expansion plans, how to join, costs, and assistance RAILS will offer to early adopters. The current schedule is available on Library Learning (L2) at railslib.us/fmidemo. The webinar schedule is only visible when you're signed into L2. Webinars will be recorded.

Find More Illinois will also be promoted at upcoming library conferences. During the Illinois Library Association conference in Peoria, RAILS will have a reception, sponsored by Auto-Graphics (our software vendor for Find More Illinois), on Tuesday, October 9, from 5:00–6:30 p.m. Committee members are invited to come. Please register on L2 at https://www.librarylearning.info/events/?eventID=27610.

Nonresident Issues

The new legislation that passed the Illinois General Assembly amends the Illinois Local Library Act and the Public Library District Act of 1991, providing that a nonresident fee shall not be charged to a nonresident who owns or leases commercial (business) property that is taxed for library service. The statutory language removes the limitation of nonresident privileges for only one nonresident for each parcel of taxable property.

RAILS Resource Sharing Staff

Amanda Mussachio, former RAILS Resource Sharing Specialist, is now the coordinator for the LTA program at College of DuPage. RAILS will begin recruiting for the vacant position soon.

Anna Behm joined the RAILS staff on August 13, 2018 as E-Content Specialist in the Resource Sharing department. Anna has worked in libraries for 14 years. She will help libraries increase their circulation of RAILS' e-content collections (eRead Illinois and BiblioBoard), train libraries and Illinois residents on the use of e-content, develop new ways for libraries to market the collections to their communities, and perform data-driven collection development by analyzing the usage patterns of RAILS e-content titles.