

# Consortial Reports

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## CARLI/I-Share

- No report

## Cooperative Computer Services (CCS)

- CCS is continuing with its migration process. We are working towards our test data load in August and will begin training in September. Our planned go-live is the week of April 16.
- After a reorganization, CCS has three departments: Administration, Member Services, and IT. Duties previously associated with the Database Management department are split between IT when relevant to system administration and Member Services when focused on support and training. Mieko Fujiura-Landers joined CCS as a Member Services Librarian in May. Her focus is on public services, and we are recruiting for another Member Services Librarian position to focus on technical services.
- CCS is developing a training space and refreshing the office space as a whole. We will not be pursuing a full office renovation at this time.

## Library Integrated Network Consortium (LINC)

- No report

## LINKin

- No report

## Multitype Automation Group in Cooperation (MAGIC)

- St. Patrick Catholic School in St. Charles and Wheaton Academy in West Chicago officially ended their MAGIC membership as of June 30, 2017. Both schools have gone with Follett for their integrated library systems.
- Since the end of March, MAGIC has aligned use of user categories and item categories with SWAN to facilitate data migration and staff training post-migration.
- MAGIC libraries have completed two rounds of patron purges in preparation for migration, resulting in approximately 12,000 patrons purged.
- Aggressive bill forgiveness has resulted in removal of overdue fines and bills over seven years old, eliminating approximately 20,000 bills.
- MAGIC staff are working closely with LINC and SWAN to review policy, processes, data, and documentation.
- Poplar Creek Public Library District's first data extraction was completed on June 23, 2017. The library will be leaving MAGIC on September 30, 2017, implementing Polaris as a standalone.

## Northern Illinois Cooperative (NIC)

- No report

## Pinnacle Library Cooperative (PLC)

- Pinnacle has hired Matt Hammermeister as its new ILS Manager. He started May 22.
- Pinnacle reached an agreement with Innovative Interfaces and Zepheira to participate in Innovative's Linked Data service. The initial setup is almost complete, and we have sent our data to Zepheira for transformation and publishing to the web. We hope to be fully live with the service very soon.

- After several months of cleanup, Pinnacle is ready to move forward with an OCLC Data Sync to sync each library's collection with its holdings in OCLC. As part of the Data Sync, OCLC will process our entire database to add holdings on all materials that we own and remove holdings on items we no longer own. Now that much of the cleanup is completed, we are ready to prepare to extract the data and send it to OCLC. Once the information has been sent, OCLC expects the process to take three to six months.
- Innovative Interfaces is beginning to move all of its hosted Polaris clients to Amazon Web Services. We are currently preparing for the server migrations, which we expect to take place in August.

## PrairieCat

- PrairieCat continues to add circulating members, thanks in large part to the LLSAP grants from RAILS in FY2017. This fall/winter, PrairieCat will upgrade Johnsbury Public Library District and Warren Township Public Library from union list to basic online circulating levels. In addition, we will add Marseilles Public library as a new circulating member during the same timeframe.
- Three current union list libraries will depart PrairieCat in FY2019. The Rock Island District Technical Library of the U.S. Army Corps of Engineers, Savanna Public Library District, and Hononegah High School (Hononegah Community High School District #207) in Rockton will leave in July 2018.
- PrairieCat is coming to the end of its strategic planning process and should have a plan in place by the end of August. A planning summit was held on May 23, 2017. Representatives from 23 member libraries, RAILS, and PrairieCat staff attended the meeting, which was held at Kishwaukee College in Malta, IL. We are also nearing completion of our new communication plan, and will begin work on a training and outreach plan, a business continuity plan, and a technology plan shortly after finalizing the strategic plan. Planning for sustainability and staff independence continues as well.
- PrairieCat has signed a new five-year agreement with Innovative Interfaces for its Sierra ILS. As part of that agreement, we will migrate our production server environment to Innovative's hosted services in September. Non-ILS servers currently housed at RAILS are also being addressed, with an eye toward either replacing old, outdated hardware or moving those servers to the AWS (Amazon Web Services) cloud in October.
- PrairieCat continues to move toward a more empowered committee structure for members and will deliver its second round of zone-based member updates in November as part of efforts to increase member engagement and administrative transparency.
- PUG (PrairieCat Users Group) Day planning is well underway. PUG Day will be held on September 29, 2017 at Waubensee Community College in Sugar Grove. The keynote presentation and breakout session by Emily Clasper are supported by a RAILS CE networking group grant. Emily Clasper is an experienced librarian, project manager, speaker, and consultant who has been working for the Suffolk Cooperative Library System in New York since 2005. Staff from non-PrairieCat libraries are welcome to attend. Registration is open in L2 at <http://www.librarylearning.info/events/?eventID=24928>.

## Resource Sharing Alliance NFP (RSA-NFP)

- RSA focused, once again, on two major issues this quarter; the Quincy Public Library post-migration cleanup and trying to figure out what happened in the full system deduplication or records and how to fix it.
- Quincy Public Library went live in RSA's Symphony system in mid-February and started filling holds in mid-March. We did a full system deduplication at the end of March to migrate as many

of Quincy's standalone records as possible onto existing RSA records. We had also hoped to clean up years of poor cataloging by RSA member libraries prior to having cataloging staff at RSA. After the records were deduplicated, we started working on issues surfacing in Quincy, many of which revolved around their use of the acquisitions module and the differences between running a standalone system and being part of a consortium. Most of those issues are resolved now. There were also many, many, many, tweaks made to their user profiles, staff profiles, circulation rules, and more to make the consortial system setup more closely match their old local setup.

- As mentioned, after we migrated Quincy's data into RSA's system, we had SirsiDynix perform a systemwide title deduplication to clean up the database. Most of Quincy's items were merged onto RSA records and many other existing duplicate records were merged. Or so we thought; what actually happened was that a lot of close matches merged that shouldn't have merged. As a result, at the end of July, we will have all duplicate merged records unmerged (or reduplicated) unless they were merged based on an OCLC number. The combination of poor cataloging practices by RSA libraries in the past and having our deduplication rules not be as tightly enforced as we thought led to lots of bad merges (serials on books, movies on large print, etc.). For those of you thinking of doing a deduplication in the future, make sure you fully understand what happens to records without data in the fields you are using as controls. The default was to merge automatically if those fields were empty, which was exactly opposite of what we expected.
- RSA lost both of our catalogers to job upgrades at other libraries. Their departure has really slowed down our ability to find and create new MARC records for our libraries that don't use OCLC to do their imports. Both new catalogers (Kellie Green and Lisa Schemensky) are on staff as of July 17, 2017 and are working to get up to speed on our processes. There is a large learning curve to get used to the consortial way of business.
- RSA has restarted work with the seven new or upgrading libraries. We have four new libraries, two of which still need to be trained to start cataloging their materials. That training will happen in August. We hope to be back to normal operations by this fall.

## Rock River Library Consortium (RRLC)

- No report

## System Wide Automated Network (SWAN)

- SWAN is in migration mode as our staff prepare the initial data extract for the new 19 libraries joining SWAN from LINC and MAGIC. We expect these new libraries to go live in the spring of 2018. The migration process is going smoothly thanks to all staff involved. Members of the new 19 libraries have already begun participating in SWAN user groups and trainings, contributing a great deal of knowledge and experience in how SirsiDynix products and services are used.
- In the spirit of bringing our membership together, SWAN is also hosting our second annual SWANstravaganza, a user event for the entire membership to gather, network, and hear speakers at Moraine Valley Community College on Friday, August 11, 2017. More details can be found at <https://support.swanlibraries.net/SX17>.
- SWAN has completed the third step in our usability study on the Enterprise library catalog, hosting four focus groups of library patrons to hear their feedback and observe how they use the catalog to find materials. The fourth and final step of the usability study is working with the web design company MERGE Design + Interactive (based in Chicago) to implement this patron feedback and design improvements for the catalog in collaboration with SirsiDynix staff.