

# SIMPLE STRATEGIES FOR SOCIAL













Athens Moreno
Glencoe Public Library



#### **OUTLINED AGENDA**

- Introduction/Agenda
- Evaluating what you have, need, can do
- How to's on getting the word out
- How to's on posting and scheduling tips
- How to's on using resources
- Resources list
- Contact Information

### INTRODUCTION

Athens Moreno Glencoe Public Library Network Manager

Highland Park Public Library Youth Librarian

15 years of library experience Adult, Kids, Family, Community experience

@librarykindaguy







### **GOALS FOR THE DAY**

- Better understand what you're social media is about (what do we want to do)
- Gain an understanding on how each SM platform works
- Learn some tools/tricks/resources to help make it less of a chore
- Learn that you're not alone. When in doubt, look around you! #teamofone

#railstoday

### **EVALUATE WHAT YOU HAVE**

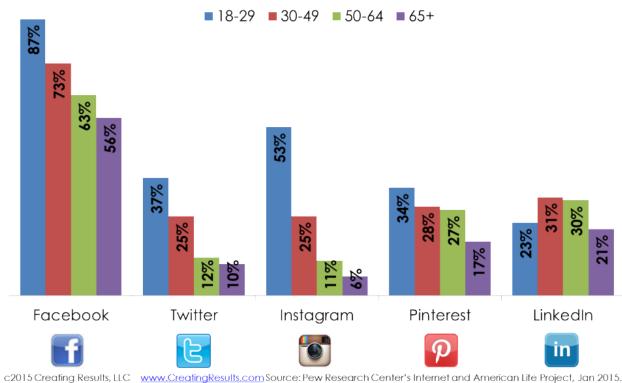


- Get an AUDIT started. (Not IRS bad) It's a good thing!
- What is working? Isn't working?
- Can you get rid of anything not working? Don't pause an account
- Which ones are easy for you and which are not
- Can you dedicate time?
- Can you call on others?
- What is the treemap? Who else is involved getting you info/pics?
- Is there a policy? Cover yourself from FOIA, give you the right to delete

#### EVALUATE CONTINUED

- What ways is SM being promoted?
- Reports? How frequent, what is the demand?
- Do you have a budget?

#### Percentage of US Internet Users by Age Group Who Use ...







#### **Getting Awareness and Buy In**

- •Put your SM platforms on display (enewsletters, flyers, newsletter, brand your stuff with social media icons and users handles. Even business cards, Digital sign
- •Get stuff pushed to you if possible (staff want the promotion just as well)
- Call on others? Social Committee
- Budget (makes it tangible)
- •Giveaways, prizes
- Show off the stats (board packet, department stats)





#### **Posting Content and Scheduling (Hootsuite)**

- •Get your phone connected. This is a must. Accept it. Works great with emojis.
- Can you dedicated 15 mins a day? One hour a day or even a week?
- •Get ahead of the calendar. Big dry erase board
- Scheduling starts big then small
- Big events- 7/1/Day of Small events 1-2 days prior/day of
- Double check, see how post looks, add edits, emojis, date/time, age, registration

## #UMM...THAT'S NOT HOW TO USE A HASHTAG

#### Staying Relevant and How to use the Big 3

- Facebook- Must have / daily
- Twitter- Must have / daily
- Instagram- Must have/ few times a week daily
- Pinterest- Easy to have / weekly
- Snapchat- Popular but hard to have / few times a week
- Linkedin- Nice to have / weekly

#### **FACEBOOK**



- When possible, tag location and activity
- Great platform for pictures, inserting links, scheduling
- Usually can tie to many other entities (tagging, checking in)
- Best for promoting events in advance
- Impressions is the # of times your post has been seen
- Ads can be purchased and are great for centralized promotion
- #hashtags not heavily used
- Mobile app
- Respond to messages as response time is present
- Can insert newsletter signup
- Can tie to other social platforms
- Easy to share/post pictures from phones
- Follow your page activity and interact with people (Like, Comment, Heart)
- Especially interact with people checking in
- Analytics are not the easiest to use (28 days)

#### **FACEBOOK**

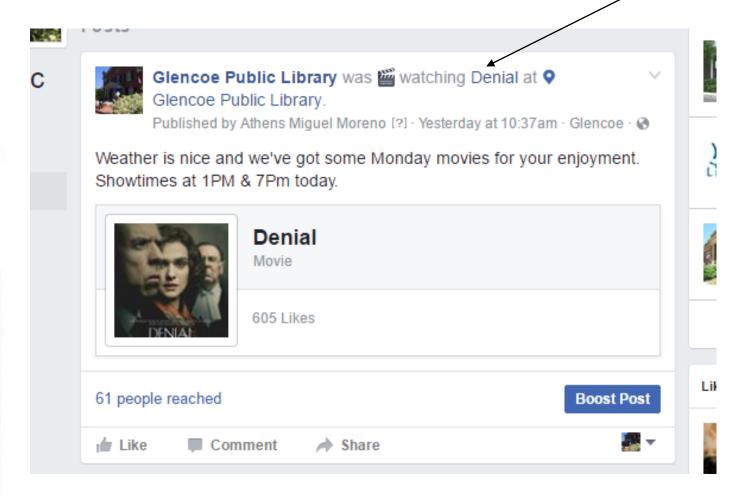


Possible flurries this weekend? Well, perfect! Register for our Snowman tales and crafts! Saturday @ 2PM Grades K-2 http://ow.ly/fxS7309l4lz



Snowman Tales and Crafts

GLENCOEPUBLICLIBRARY.EVANCED.INFO



#### **TWITTER**



- #hashtags are heavily used
- Links can be inserted but watch character limit
- Ideal for trending, real time, What's happening now!
- Can be tied to other platforms for cross sharing
- Be careful that images are shown vs a link to somewhere else (Instagram sharing)
- Best for quick mentions, highlight a certain item, event or person
- Desktop use makes it easy for promotion by retweeting
- Follow everyone since every one has it (Libraries, Book companies, Digital companies)
- Easy to follow analytics

### **TWITTER**



Glencoe Library @GlencoePL - Feb 17

Join us this Sunday, as we learn about some of America's first road signs from author Dennis Downes! Sunday, @ 2PM ow.ly/pvMt3095p6j





Glencoe Library @GlencoePL - 5m

J.K. Rowling Teases New Books ew.com/books/2016/12/ ... via @ew Time to get the shelves ready ha!



J.K. Rowling Teases New Books

The prolific author answered some Twitter questions about upcoming projects Wednesday

ew.com



- Best for pictures.. Just think pictures!
- Mobile Phone a must
- Can toggle between work and personal
- Analytics are limited
- Can tag users
- Can link to other accounts (be careful if picture isn't shown)
- Limited text, not for inserting links, hashtags can do the talking
- Great for emoji's and hashtags
- No desktop usage
- Be smart with filters (#nofilter is widely popular)
- Tag locations
- Don't take pictures of signs
- Make it fun, develop themes #bookfacefriday #newbooktuesday #collectionthursday #mondaymotivation

### **INSTAGRAM**





20 likes

9w

glencoepubliclibrary do donuts even need a filter!? they're here, donuts by the dozens for the start of our winter reading clubs!



### OTHER PLATFORMS



Reading Lists
Easy to pin
Pinterest chrome extension
Articles
Local news
Local food
Crafts, designs



Behind the scenes Scenic images Humor/creative postings



Articles
Job resources
Training Resources
Great for
employees

#### RESOURCES

#### **Images**

- Pexels
- Deathtostockphoto
- Pixabay
- •Freepik.com
- •Unsplash
- CANVA!

#### **Analytics**

- <u>Hootsuite</u>!
- Iconosquare
- Tailwind
- Cyfe
- Simply Measured
- Quill Engage
- SumAll
- Google Analytics

#### **Scheduling**

- Hootsuite!
- Buffer
- Sprout Social
- Later.com
- ActOn
- Hubspot
- iContact
- Constant Contact
- Marketo

#### **Others**

- Think With Google
- Facebook Groups !!
- FB- Teamofone
- FB- library marketing and outreach
- Bitly & Owly
- Browser extenstions such as pinterest, Hootsuite, Ritetag !!

### RESOURCES CONTINUED

- Mailchimp
- Constant Contact
- Lynda.com
- Hootsuite learning
- Marketingprofs
- •Udemy
- Basecamp
- Slack
- Anything and all related to books on line. Libraries, publishers, book reviewers

### **CONTACT INFO**

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Glencoe Public Library









